



International Civil Aviation Organization

## ELECTRONIC BULLETIN

For information only

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### **UPDATED ICAO WEB-BASED PROGRAMME ON AIR OPERATOR CERTIFICATION FOR DIRECTORS GENERAL AND SENIOR MANAGEMENT OF CIVIL AVIATION AUTHORITIES**

1. ICAO previously announced (EB 2012/61) the launch of the web-based programme for Directors General and senior management of civil aviation authorities (CAAs): *Air Operator Certification for Directors General of Civil Aviation and Senior Management*.

2. The programme was designed to help States to understand the State's responsibilities and the necessary steps required for the issuance of the air operator certificate (AOC) for an air operator by providing the concepts of the certification process to Directors General and their senior management in CAAs. It was developed on the basis of ICAO provisions in Annex 6 — *Operation of Aircraft* relating to the process of issuing an AOC and the technical guidance contained in the *ICAO Manual of Procedures for Operations Inspection, Certification and Continued Surveillance* (Doc 8335).

3. As part of ICAO's ongoing effort to promote the importance of the AOC process in compliance with ICAO provisions and at the same time to help States facing difficulties in the issuance of AOCs, ICAO, with the support of a State, has updated the programme contents, taking into consideration the new requirements that have been introduced by amendments to Annex 6 since 2013. The improved version also contains more user friendly features and a clearer presentation.

4. ICAO is offering this programme at no cost and encourages States to take advantage of this learning opportunity. The ICAO Air Operator Certification for Directors General of Civil Aviation and Senior Management Programme can be found on the ICAO public website (<https://www4.icao.int/learning/Home/Details/94>) which requires new users to create an account for access.

5. For any further information, please contact the ICAO Air Navigation Bureau at [imp-saf@icao.int](mailto:imp-saf@icao.int).

Issued under the authority of the Secretary General