

PAKISTAN CIVIL AVIATION AUTHORITY YEAR OF SECURITY CULTURE – 2021

1. ICAO designated 2020 as “**Year of Security Culture**” (YOSC) but with the COVID-19 pandemic severely impacting aviation in 2020, the ICAO Council decided to extend the YOSC to 2021. In consonance with ICAO’s initiative, Pakistan Civil Aviation Authority (PCAA) committed to contribute maximum in this global effort. Upholding the theme of YOSC that is inculcating a culture of aviation security, PCAA launched a phase-wise focused “YOSC Campaign”.



2. The campaign aimed at involving all stake holders of aviation industry in raising security awareness and promoting an effective and sustainable security culture within the Aviation Industry of the country. The major goals of the campaign were as follows:

- Encourage the entire aviation industry in Pakistan, including Regulators and Service Providers, to think and act in a security-conscious manner
- Raise security awareness in aviation operations - achieving a balance of security, safety, facilitation and passenger experience
- Promote an effective and sustainable security culture, as a critical core value endorsed from senior management
- Promote the concept “Security is Everyone’s Responsibility” – from the ground up and top-down



3. The pre - campaign activities were initiated by PCAA Headquarters in last quarter of 2020, which included:

- Dissemination of monthly security advisories
- Increased simulated joint security contingency exercises at airports
- Conduct of AVSEC refresher trainings and workshops on a variety of topics
- Enhanced coordination with Ministries and LEAs regarding AVSEC matters
- Increased focus on Cyber Security requirements through dissemination of advisories and related threats
- Dissemination of letters on YOSC including use of ICAO YOSC Toolkit
- Interaction with few Aviation Industry stakeholders on development of YOSC Campaign including National Airlines & some local flying clubs



4. The main YOSC Campaign of PCAA started off from mid - 2021 and was completed in 5 phases, initially at PCAA Headquarters and subsequently with focus on all International Airports in Pakistan. The audience included the entire Aviation Industry – from the ground up and top-down and within every associated organization. Different activities were planned to enhance Security Awareness and promote recognition of diverse security threats and response requirements. The campaign targeted a diverse audience of PCAA, Government Ministries, Law Enforcement Agencies, Border Control Agencies, Airport Operators, Aircraft Operators and other airport functionaries.

5. Briefings to the PCAA high command and approvals for the campaign were conducted in August, 2021 at Headquarters CAA by Director Security, CAA.

6. Brief details of the five-phase campaign are appended below:



YOSC Phase - 1



YOSC Phase - 2

PHASE	DATE	ACTIVITY	VENUE	PARTICIPANTS
Phase 1	28 th September 2021	A joint session highlighting the role of Senior Management in developing and promoting Security Culture	HQs PCAA	PCAA Senior Management (Approx. 25 persons)
Phase 2	7 th October 2021	A One-day security awareness session including an overview of Major Aviation Security Non-Compliances at airports.	HQs PCAA	Senior Management from all airports, airlines, regulated agents, catering service providers, general aviation operators in Pakistan. (Approx. 90 persons)
Phase 3	18 th October 2021	A One-day security awareness workshop highlighting the importance and practical measures to develop Security Culture at Organizational Level	HQs PCAA	Middle and Lower tier Management of PCAA (Approx. 70 persons) Use of case studies to enhance learning
Phase 4	October - November 2021	A One-day security awareness workshop highlighting the importance and practical measures to develop Security Culture at Airports	12 International Airports	Aviation Stakeholders at Airports (Approx. 700 persons across all airports)
Phase 5	29 th December 2021	A session within the National Civil Aviation Security Committee (NCASC) Meeting – 2021 to apprise the NCASC Members, including the Ministry of Aviation, of the aims, initiatives and outcomes of the campaign.	Ministry of Aviation, Aviation Division,	Senior Representatives from PCAA, Ministry of Interior, Aviation Division, Pakistan Customs, Airports Security Force & Federal Investigations Agency (15 persons)
				Total of Approx. 1000 persons all across Pakistan



YOSC Phase - 3

7. Throughout the campaign, various banners and flyers were made available at HQs PCAA and at all airports. During Phase – 4 of the campaign i.e. at the airports, various speakers from the aviation industry, including Airports Security Force, were invited to deliver talks / lectures. These sessions also included videos on Security Culture and other topics from ICAO, IATA and DfT-UK.



Islamabad International Airport, Islamabad



Allama Iqbal International Airport, Lahore



Jinnah International Airport, Karachi



Skardu International Airport, Skardu



Bacha Khan International Airport, Peshawar



Quetta International Airport, Quetta



Faisalabad International Airport, Faisalabad



Sialkot International Airport Ltd., Sialkot

YOSC Phase - 4



YOSC Phase – 5
Meeting of National Civil Aviation Security Committee

8. Through this YOSC Campaign, PCAA attempted to achieve the following desired outcomes:

- (a) Blend “security systems” with “facilitation” to allow pleasant experience for passengers and other businesses
- (b) Promote an effective and sustainable security culture – in-line with international requirements and structured to meet varying degrees of threats
- (c) Enhance comprehension through briefings and discussions on case studies during QC Visits and YOSC Seminars at airports
- (d) Enhance emphasis on “Security as a System”, “Insider Threats” and “Cyber Security”

9. Based on the aforementioned, PCAA commits to build and improve upon the actions taken for promotion and establishment of an effective security culture in the country. This includes the desire to continue holding short courses / workshops related to Aviation Security and Security Culture involving all stakeholders. Additionally, Directorate of Security, PCAA would formulate a security awareness booklet for employees which sets out the security context of the organization, security responsibilities of the employees and guidance on how to apply them in their workplace.

10. As a step ahead, the following initiatives are being planned by PCAA:

- (a) Coordination is being made with the PCAA specialist training schools to introduce and improve existing security courses in Pakistan. Furthermore, enhancement in intake of students at training institutes to include security specialists from outside PCAA, but within the aviation industry, is presently in progress
- (b) Formulation of induction briefs for new entrants is being planned
- (c) Formulation of a security awareness booklet for new entrants is being planned
- (d) Display of security messages / tickers at PCAA website (with availability of IT developers) is being planned.