

Flybe Group plc

Safety Policy

As Chief Operating Officer of Flybe Group, I consider aviation safety to be of paramount importance and a prerequisite to achieving our stated goals.

I am ultimately accountable for the safe operations of Flybe and I shall ensure that the risks to our employees, third parties, property and the environment are reduced to the lowest tolerable levels and that appropriate resources to achieve this are provided.

We shall observe all applicable legal and regulatory requirements and international standards and shall seek to embrace proven best practice and excellence. Accordingly safety shall be a primary responsibility of all managers and personnel and we shall incorporate and seek to continually improve safety in all aspects of our activities.

Safety is fundamental to the foundation of our culture within the Flybe Group. We are committed to developing, implementing, maintaining and constantly improving strategies and processes to ensure that all our aviation activities take place under an appropriate allocation of organisational resources, aimed at achieving the highest level of safety performance and meeting regulatory requirements, while delivering our services.

These statements shall be upheld through the application of the following safety principles:

1. We shall support the management of safety that will result in an organisational culture that fosters safe practices, encourages effective safety reporting and communication, and actively manages safety;
2. Clearly define, for all staff, their accountabilities and responsibilities for the delivery of the organisation's safety performance and the performance of our safety management system;
3. Establish and operate hazard identification and risk management processes, including a hazard reporting system, in order to eliminate or mitigate the safety risks of the consequences of hazards resulting from our operations or activities;
4. Our Executive team shall foster, encourage and support a just and learning culture that will provide for fair treatment and appropriate discipline for all, whilst recognising that from time to time issues will arise;
5. Ensure that sufficient skilled and trained human resources are available to implement safety strategies and processes;
6. Ensure that all staff are provided with adequate and appropriate aviation safety information and training, are competent in safety matters, and are allocated only tasks commensurate with their skills;
7. Establish and measure our safety performance against realistic safety performance indicators and safety performance targets;
8. Ensure that externally supplied systems and services to support our operations are delivered meeting our safety performance standards.

Signed

Name **Luke Farajallah**

Position COO and Accountable Manager

Date 25th April 2018

Signed

Name **Christine Ourmières-Widener**

Position Chief Executive Officer

Date 25th April 2018