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When replying please quote:

Ref.: NT-N1-8.2.19 — **E.OSG-NACC118364**

22 January 2026

To: States, Territories and International Organizations

Subject: **Invitation – Safety Culture in Air Traffic Management (ATM) Workshop**
Mexico City, Mexico, 19 to 22 May 2026

Action
Required: Register participation by **24 April 2026**.

Dear Sir/Madam,

In support of sustainable growth of air traffic and the enhancement of regional safety culture, your Administration/Organization is cordially invited to participate in the Safety Culture in Air Traffic Management (ATM) Workshop, to be held at the ICAO NACC Regional Office in Mexico City, Mexico, from 19 to 22 May 2026.

This workshop is organized in collaboration with the International Federation of Air Traffic Controllers Associations (IFATCA), with the aim of addressing key issues related to air traffic management safety and promoting the principles of a just culture.

Organizations responsible for the provision and oversight of air traffic services of States and Territories of the NAM/CAR Regions, as well as representatives from invited international organizations, are expected to attend. The working languages will be English and Spanish, and simultaneous interpretation will be provided.

The Draft Syllabus of the event is at **Appendix**. We would appreciate confirmation of your participation by **24 April 2026** by registering here: <https://forms.office.com/r/beHzA1huPb>.

The list of suggested hotels, ICAO NACC Regional Office location, hotel sector maps, as well as other useful information are available on the “*Visiting Our Office?*” Section of the ICAO NACC Regional Office website (http://www.icao.int/NACC/Pages/visitors_info.aspx). Participants are encouraged to make reservations directly with the hotel(s) in a timely manner.

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All event documentation will be placed in the Meetings Section of the following web page: <http://www.icao.int/NACC/Pages/default.aspx> as it becomes available. Taking into consideration the availability of documentation in electronic format, no hard copies will be distributed during the event.

If you require any further information regarding the event, please contact Mr. Eddian Méndez, Regional Officer, Air Traffic Management and Search and Rescue or his Assistant Mrs. Yolanda Terrazas, to the following e-mail nacc-atm@icao.int.

Accept, Sir/Madam, the assurances of my highest consideration.



Christopher Barks
Regional Director
North American, Central American and
Caribbean (NACC) Regional Office

Enclosure:

A – Draft Syllabus;

<https://oaci.sharepoint.com/sites/NACCRegionalOfficeTeam/Shared Documents/00-Files/N - ICAO Regions/N 1- 8.2.19 - SSP Events/2605-SafetyCultureInATM/NACC118364ATM1-States-SafetyCultureATMinvite.docx> / YTR



North American, Central American and Caribbean Office (NACC)
Oficina para Norteamérica, Centroamérica y Caribe (NACC)

**Safety Culture in Air Traffic Management (ATM) Workshop /
Taller sobre la Cultura de la Seguridad Operacional en la Gestión de Tránsito Aéreo (ATM)
(Saf-ATM)**

Mexico City, Mexico, 19 to 22 May 2026/Ciudad de México, México, del 19 al 22 de mayo de 2026

**APPENDIX / APÉNDICE
PROVISIONAL SYLLABUS / TEMARIO PROVISIONAL**

- 1. Introduction to the Workshop / Introducción al Taller**
- 2. Basic Safety Concepts / Conceptos Básicos de Seguridad Operacional**
- 3. Safety Theory and Case Studies / Teoría de Seguridad Operacional y Casos Prácticos**
- 4. System View on Safety /Visión Sistémica sobre la Seguridad Operacional**
- 5. Organizational Safety Culture / Cultura de Seguridad Operacional Organizacional**
- 6. Incident Investigation under the Systemic View / Investigación de Incidentes desde una Perspectiva Sistémica**
- 7. Introduction to Critical Incident Stress Management / Introducción a la Gestión de Estrés por Incidentes Críticos**
- 8. Just Culture / Cultura Justa**
- 9. Just Culture Implementation: Case Studies / Implementación de una Cultura Justa: Casos Prácticos**
- 10. Recommendations for the Implementation of Safety Action Programmes / Recomendaciones para la Implementación de Programas de Acción en Seguridad Operacional**
