

ICAO · NACC REGIONAL OFFICE

AAAVF Workshop

Assistance to Aircraft Accident Victims
and their Families

DATES

19–21 October 2026

VENUE

ICAO NACC Regional Office
Mexico City, Mexico



This event is organized under the auspices of the Government of Spain

AAAVF Workshop



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Operational Readiness in Family Assistance

Practical Implementation Insights from the Brazilian
Application (ANAC IAC 200-1001 / PAFAVIDA)

The Target Ecosystem of Assistance



Every operational measure must penetrate these layers seamlessly to reach the core.

The Three Structural Pillars of Family Assistance

Regulatory Accountability
Establishing the legal mandate, clear jurisdictional authority, and binding requirements for all aviation stakeholders.



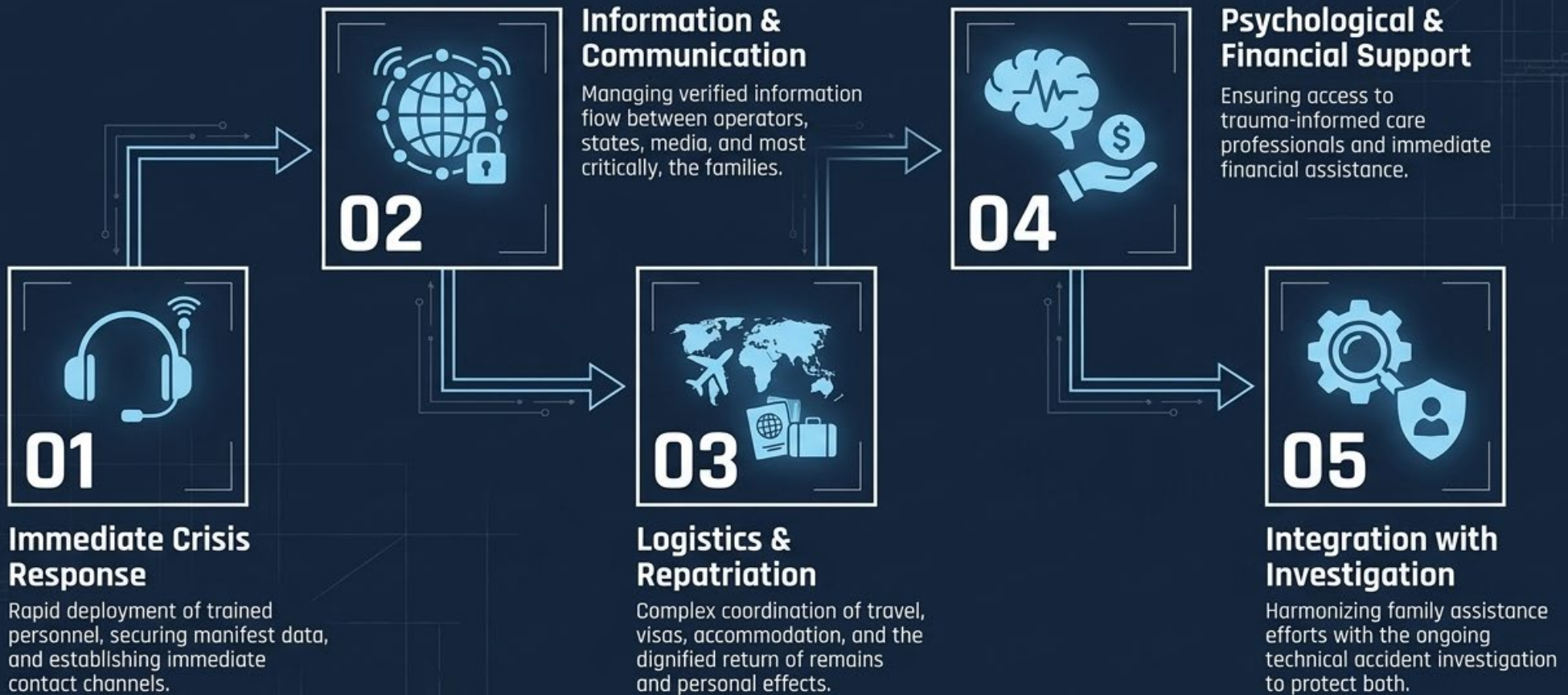
Operational Readiness

Translating written mandates into physical resources, trained personnel, and verified surge capabilities.

Human-Centred Assistance

Ensuring that the ultimate delivery of information and support mitigates trauma rather than compounding it.

★ Five Core Measures for Practical Implementation



The Compliance Illusion: A Diagnostic Matrix

Regulatory Compliant	Operationally Ready
Master plan drafted, submitted, and approved by the authority.	Master plan stress-tested via unannounced drills under simulated chaos.
Memorandums of Understanding (MOUs) signed with local agencies.	Multi-agency protocols actively exercised with physical local counterparts.
Emergency roles assigned on an organizational chart.	Designated personnel functionally trained and tested within the last 6 months.

Vulnerability ⚡ The Boundary Test

Limited practical testing across organizational boundaries.

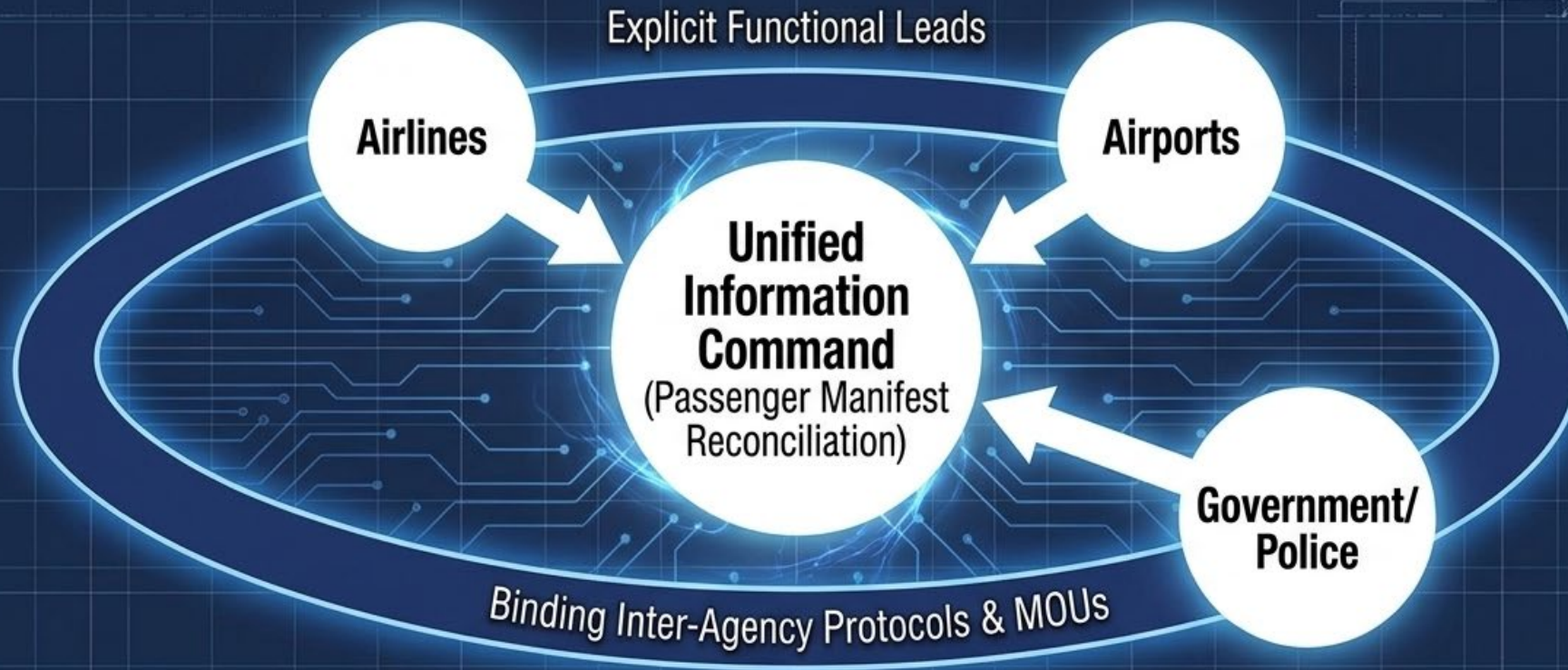
- Airlines test their internal response.
- Airports test their localized crash fire rescue.
- Governments test their civil defense protocols.

The Reality: Disasters occur in the intersections. The failure to conduct joint, multi-jurisdictional tests leaves massive gaps in unified command.





Organizing for Chaos — The National Coordination Architecture



Without explicit functional leads pushing data into a unified command, and without binding MOUs acting as the containment ring, the system shatters under the pressure of a real event.

The Human Imperative

Operational readiness is not a regulatory burden.
It is our final, most vital promise to the families.

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Thank You

