

**INTERNATIONAL CIVIL AVIATION ORGANIZATION
NORTH AMERICAN, CENTRAL AMERICAN AND CARIBBEAN OFFICE**

**TWENTY-SIXTH EASTERN CARIBBEAN INFORMAL WORKING GROUP MEETING
(26TH E/CAR IWG)**

(Barbados, 3 to 7 June 2002)

Agenda Item 3 AIS Developments

**3.1 AIS/MAP Automation and Quality Assurance System Implementation
Programmes**

3.1.1 AIS QA Programme

AIS QUALITY ASSURANCE PROGRAMME

(Working Paper presented by Trinidad and Tobago)

SUMMARY

The aim of this Working Paper is to inform the meeting about the activities towards the development of Quality Assurance Programme in Aeronautical Information Services for the Eastern Caribbean States and Territories.

REFERENCES

- Seventh Meeting of the Aeronautical Information Services and Aeronautical Charts Subgroup (AIS/MAP/SG7) Varadero, Cuba 23rd to 27th October 2000.
- NAM/CAR/SAM Air Traffic Services Quality Assurance Workshop, Port of Spain, Trinidad and Tobago 26th to 30th September 2001.

1 Introduction

1.1 The Seventh Meeting of the AIS/MAP Subgroup held in Cuba, 23rd to 27th October 2000, established an Ad Hoc Group in order to provide a basic frame work for the implementation of a Quality Assurance System for the provision of Aeronautical Information Services.

1.2 The composition of the group was Cuba, Haiti, Spain, Trinidad and Tobago and COCESNA. The coordination of this group was under the responsibility of COCESNA; Jose Alfredo Mondragon with the commitment to work mainly with electronic means in coordination with both ICAO Regional Offices.

1.3 On a NAM/CAR/SAM Air Traffic Services, Quality Assurance Workshop was held in Port Spain, Trinidad, 26th to 30th November 2001, which include participants from Piarco AIS.

2. Discussions

2.1 AIS Quality Assurance Programme would place safety at the fore front while expediting and maintaining an orderly flow of information in the CAR Regions

2.2 The success of Quality Assurance effort is dependant on the recognition that all AIS providers of the CAR/SAM Regions, independently and collectively, must strive to provide the best service possible.

2.3 Development of a Quality Assurance Programme for AIS by the Quality System AD Hoc Implementation Group is continuing and is expected to present its work at the next AIS Subgroup Meeting.

2.4 In addition, Piarco AIS is using the guidance material on AIS Quality Assurance Programmes as a guide to develop the AIS Quality Assurance Programme for E/CAR AIS. This work will be submitted to the next ECWG Meeting for consideration.

3. Suggested Action

3.1 The meeting is requested to note and formulate comments.