

INTERNATIONAL CIVIL AVIATION ORGANIZATION

ATM Safety Management System Auditors Seminar for the CAR/SAM Regions

Mexico City, Mexico, 5 to 9 December 2005

PROGRAMME

Monday 5 December 2005

0830-0915	Registration	
0915-0930	Opening Ceremony	
TIME	EVENT	SPEAKER
0930-1030	ICAO Safety Management System provisions	Victor Hernandez, ICAO NACC
1030-1100	<i>Coffee Break</i>	
1100-1200	Developing a Safety Management System	Brian Colamosca, United States
1200-1300	Airspace safety assessment	Brian Colamosca, United States
1300-1330	<i>Coffee Break</i>	
1330-1415	ATM Safety Culture	Joe Schanne, United States

Tuesday 6 December 2005

TIME	EVENT	SPEAKER
0900-1000	ICAO Universal Safety Oversight Audit Programme (USOAP)	Victor Hernandez, ICAO NACC
1000-1100	Historical on Quality and the ISO	Paulo Cesar Rodrigues, Brazil
1100-1115	<i>Coffee Break</i>	
1115-1215	ISO concepts and definitions.	Paulo Cesar Rodrigues, Brazil
1215-1300	Clarifications on the Requirements of Standard ISO 9001:2000 in ATS (1)	Paulo Cesar Rodrigues, Brazil
1300-1330	<i>Coffee Break</i>	
1330-1430	Clarifications on the Requirements of Standard ISO 9001:2000 in ATS (2)	Paulo Cesar Rodrigues, Brazil

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Wednesday 7 December 2005

TIME	EVENT	SPEAKER
0900-1000	Clarifications on the Requirements of Standard ISO 9001:2000 in ATS (3)	Paulo Cesar Rodrigues, Brazil
1000-1100	LOSA/FOQA programmes in Aeromexico	German Diaz / Eric Mayett, IFALPA
1100-1115	<i>Coffee Break</i>	
1115-1215	Kinds of Quality Audits	Paulo Cesar Rodrigues, Brazil
1215-1300	Quality Audit Planning	Paulo Cesar Rodrigues, Brazil
1300-1330	<i>Coffee Break</i>	
1330-1430	Structure of the audit team and quality audit phases	Paulo Cesar Rodrigues, Brazil

Thursday 8 December 2005

TIME	EVENT	SPEAKER
0900-1000	Technique to audit processes	Paulo Cesar Rodrigues, Brazil
1000-1100	ISO 9001-2000 Certification in Mexican Air Navigation Services	SENEAM – México
1100-1115	<i>Coffee Break</i>	
1115-1215	Emotional intelligence concept and characteristics of a motivated team	Paulo Cesar Rodrigues, Brazil
1215-1300	ATM Performance and Quality Assurance	Victor Hernandez, ICAO NACC
1300-1330	<i>Coffee Break</i>	
1330-1430	Difference between management and leadership	Paulo Cesar Rodrigues, Brazil

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Friday 9 December 2005

TIME	EVENT	SPEAKER
0900-1000	ATM Human Factors	Víctor del Castillo, Mexico
1000-1100	RVSM safety assessment and mitigation risk measures	Madison Walton, United States
1100-1130	<i>Coffee Break</i>	
1130-1230	Proficiencies and skills for ISO 9001:2000, ATS Quality Auditors	Paulo Cesar Rodrigues, Brazil
1230-1300	Questions and answers session and final conclusions	
1300-1330	<i>Coffee Break</i>	
1330-1430	<i>Closing Ceremony</i>	