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UNITING AVIATION

Ensuring accident victims and their families are
treated the same the world over

Montréal, 16 Oct 2018

Family Assistance

*Captain Denis Guindon, Deputy Director
Monitoring and Oversight
Air Navigation Bureau (ANB)
International Civil Aviation Organization*

Montréal –October 2018





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PQ 6.383 in AIG

Question: Has the State established a comprehensive system for providing assistance to aircraft accident victims and their families?



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PQ 6.383 in AIG

- Establish family assistance plans, including: Primary aviation legislation; Specific operating regulations and / or policies
- These should address the following elements necessary to provide assistance to aircraft accident victims and their families: Scope; Responsibilities; Roles; Coordination
- State has ensured that air operators and aerodrome operators have established family assistance plans.
- Family assistance plans are periodically reviewed by the State and service providers.
- State has ensured that air operators have arrangements with aerodromes in which they operate to implement the family assistance plans
- Designate an agency to coordinate the timely and appropriate delivery of assistance.



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- This PQ was introduced in 2016
- Started to be used in 2017
- 3 States audited with NO satisfactory
- The remaining States are “Undetermined”



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Current status of CC and USOAP audits

- 18 States have responded through EFOD
 - 15 are in compliance
 - 1 exceed the Recommended Practice
 - 2 have not implemented



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THANK YOU!



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Nairobi

Asia and Pacific
(APAC) Sub-office
Beijing

Asia and Pacific
(APAC) Office
Bangkok



THANK YOU