



| ICAO

# INTERNATIONAL CIVIL AVIATION ORGANIZATION

A UN SPECIALIZED AGENCY



# Seminar on safety oversight in the area of Quality Management Systems (QMS)

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# Why we are doing it

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Aviation standards and recommended practices



Global standards for trusted goods and services



Civil Aviation Authorities

Certification body or the registrar

**EUR.SPT.0099**      **Application of selected ISO QMS requirements for management systems of selected aviation service providers**

*Based on the developed recommendations States should promote the implementation of selected QMS requirements.*

*A balanced combination of regulatory requirements should be enhanced with flexible implementation options (alike SMS).*

*Implementation of QMS requirements should be promoted through regular assessments of involved service providers as part of the State Safety Assurance component of SSP. A QMS assessment tool should be developed and used for those purposes.*

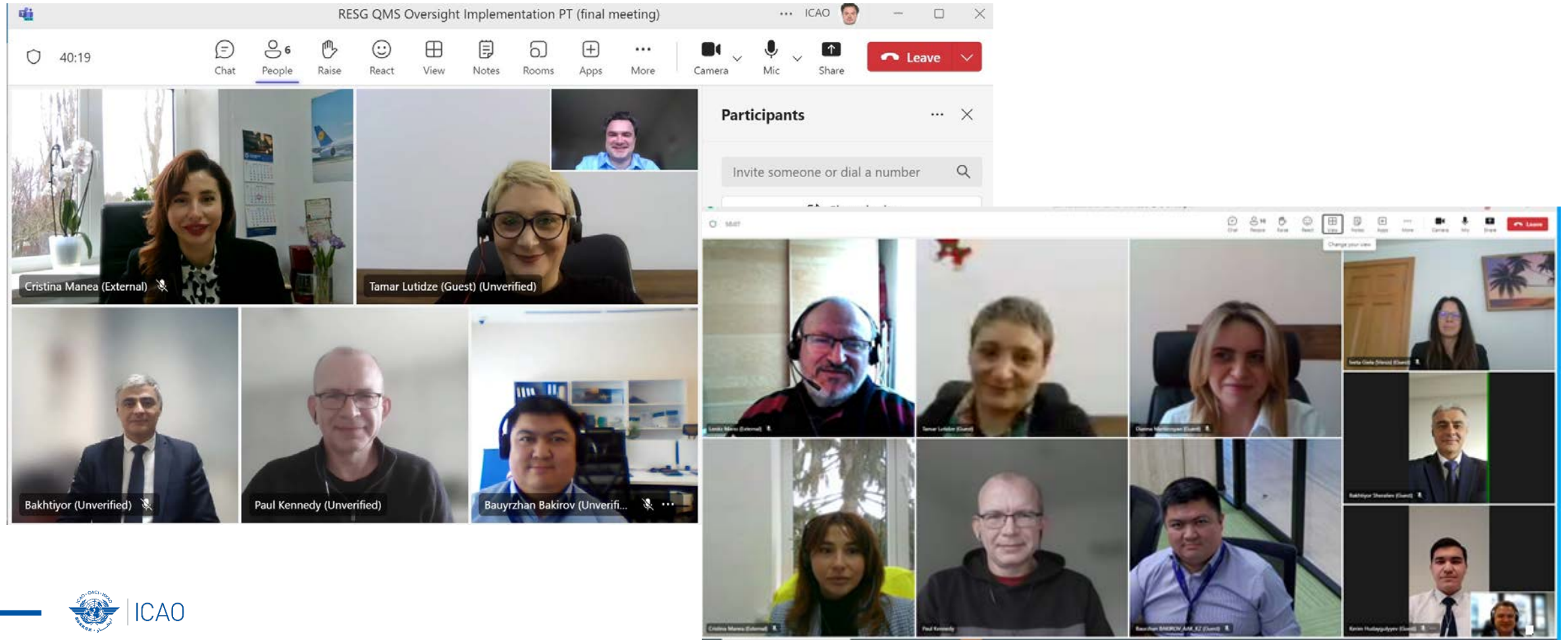
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<b>Status</b>	<i>new</i>
	<i>ISO 9001:2015 Quality Management Systems</i>
	<i>AS/EN 9100:2018 Certification of Quality Management Systems in Aviation, Space, and Defence Organizations</i>
<b>Reference(s)</b>	<i>ICAO Annex 4, 2.17; Annex 3. 2.2.2; Annex 14, v1, 2.1.1,, Appendix 5 ; Annex 15 para 3.6; Annex 11 Chapter 2, 2.34; Appendix 7 para 5; Annex 8 para 6.4 Annex 1, Appendix 2 para 4; Annex 6 part 1 8.7.4, Attachment F, para 4.5; Annex 8, para 6.4.2;</i>
	<i>Relevant parts of EU Regulations on management systems (see EASA Management System Assessment Tool for details)</i>

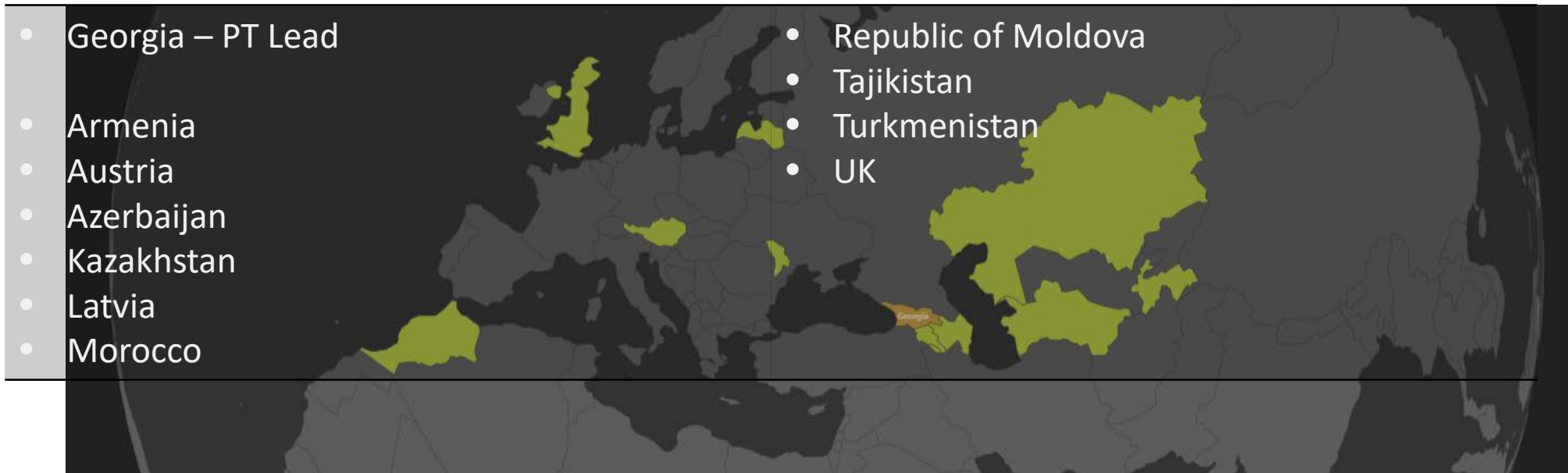
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<b>EUR.SPT.0099</b>	<b>Application of selected ISO QMS requirements for management systems of selected aviation service providers</b>	
<b>Affected stakeholders</b>	<i>All</i>	
<b>Owner</b>	<i>CAAs, Service providers (to be prioritized)</i>	
<b>EXPECTED OUTPUT</b>		
<b>Deliverable(s)</b>	<b>Timeline</b>	
<i>Model regulations, guidance material and QMS assessment tool</i>	<i>2023</i>	
<i>Promotional campaign for States and service providers</i>	<i>2023-2024</i>	
<i>Voluntary implementation of QMS Assessment tool</i>	<i>2025</i>	

# QMS safety oversight implementation project team



## QMS safety oversight implementation project team



# Who is involved

ICAO Annex or Doc ref	Service provider
<b>Annex 1, Appendix 2</b>	Approved training organizations
<b>Doc 9841 Manual on the Approval of Training Organizations</b>	
<b>Annex 4, 2.17.1, 20.4.1</b>	AIS providers
<b>Annex 11, 2.19, Appendix 5</b>	
<b>Annex 14, v1, 2.1, Appendix 5</b>	
<b>Annex 15 Chapter 3</b>	
<b>Doc 9839 (not yet published)</b>	
<b>Annex 3, 2.2</b>	MET providers
<b>Annex 8, 6.4</b>	Maintenance organizations
<b>Annex 6pl, 8.7.2.1, 8.7.4, 8.2</b>	
<b>Annex 6pII, App 2.3, 6.3.f</b>	
<b>Annex 6pIII, App 4, 6.3.f</b>	
<b>Annex 6pl, Attachment F, 4.5</b>	
<b>Annex 6pIII, Attachment F, 4.5</b>	Commercial air operators, if applicable

## DOs



ICAO DOC048 represents regional guidance



Designed for Civil Aviation Authorities



Aims to assist in implementing certain ICAO and ISO provisions

Compliments safety oversight functions

## DO NOTs



Does not replace global, regional, national requirements or industry standards

Does not introduce new requirements



Does not substitute ISO certification

Does not cover all ICAO or ISO provisions



Does not introduce additional certification or licensing procedures

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# Thank You

