Supporting European Aviation



#### **Advancing Gender Equality in Aviation**

## Mentoring

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#### **EUROCONTROL**

41 Member States + 2 Comprehensive Agreement States

#### **EUROCONTROL** OFFICE LOCATIONS



#### **BELGIUM**

Brussels (HQ, Network Manager & CRCO)



#### **NETHERLANDS**

Maastricht (Maastricht UAC)



#### **FRANCE**

Brétigny-sur-Orge (Innovation Hub)



#### **LUXEMBOURG**

Luxembourg (ECTL Aviation Learning Centre) Institute)

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#### THE EUROPEAN AIR TRAFFIC MANAGEMENT SYSTEM





**11.5** 

Geographic area (million km2)



civil ANSPs

**37** 



17,794

Number of air traffic controllers



55,130

Total staff



15.3



68



**280** 



**525** 

Flight hours controlled (million)

Number of en-route facilities

Number of terminal facilities/approach control

Airports with (normally) >10 flights a day

Pre-pandemic figures



# RAISING THE BAR: Building EUROCONTROL 2030

Technology, innovation, international engagement and people are the key drivers that will allow us to achieve our goals and keep delivering tangible added value to the aviation community.



## ICAO - EUROCONTROL Cooperation on D&I





Announcement of ICAO EUROCONTROL collaboration during the Global Aviation Gender Summit, 8th July, 2023, Madrid

### % OF CHANGE OVER FIVE YEARS IN REPRESENTATION AMONG MANAGERS

6	>
-	7
FUDOCC	MITPOL

Type of program	White		Black		Hispanic		Asian	
	ď	Q	ď	Q	ぴ	Q	ぴ	Q
Voluntary training			+13.3		+9.1		+9.3	+12.6
Self-managed teams	-2.8	+5.6	+3.4	+3.9				+3.6
Cross-training	-1.4	+3.0	+2.7	+3.0	-3.9		+6.5	+4.1
College recruitment: woman*	-2.0	+10.2	+7.9	+8.7		+10.0	+18.3	+8.6
College recruitment: minorities*			+7.7	+8.9				
Mentoring				+18.0	+9.1	+23.7	+18.0	+24.0
Diversity task force	-3.3	+11.6	+8.7	+22.7	+12.0	+16.2	+30.2	+24.2
Diversity manager		+7.5	+17.0	+11.1		+18.2	+10.9	+13.6

Source- HPO.org

# Benefits for the mentor, for the mentee and or for the organisation- each 30min sessions



#### **MENTEE**

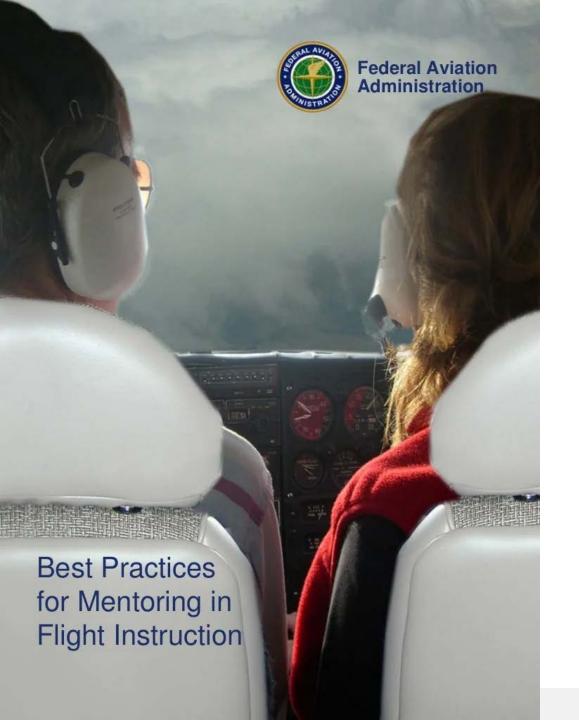
- Personal development
- Identify and achieve career goals
- Identify and correct gaps in generic skills and knowledge
- Increased confidence
- Developing and maintaining a broader perspective on career options and opportunities
- Having access to a senior role model
- Antidote To Procrastination
   And Anxiety
- Improved feedback skills
- Improved listening skills

#### **MENTOR**

- Improve Communication and Personal Skills
- Reinforce My Own Knowledge
   On Subjects And Provides A
   Different Perspective
- Promotes Self-Reflection
- Boost Confidence And Motivation
- Advocate For Others
- Opportunity To Volunteer
- Expand Your Network
- Personal Growth and A Sense of Fulfilment
- Improved feedback skills
- Improved listening skills

### **ORGANIZATION**

- Creates a learning culture
- Increased coaching skills
- Increased feedback skills
- Reduces cost of learning
- Decreases stress and anxiety
- Increases job satisfaction
- Increased culture of inclusion
- Culture of feedback
- Culture of psychological safety



# MENTORING LN EUROCONTROL



# **AVIATION** FAA **ADVISORY** CIRCULAR ON MENTORING

AC 121-43 - MENTORING TRAINING FOR PILOTS IN COMMAND, **MARCH 2020** 



## PHASES OF MENTORING PROGRAM





# VARIATION OF MENTORING PROGRAMS



- "1:1" I mentee and I mentor
- "1:2" 1 mentee with 2 mentors
- Developmental and career mentoring
- Situational (spot) mentoring
- "Peer mentoring" a small number of mentees working mostly by themselves with a professional mentor
- Reverse mentoring



## Christopher Columbus:

- Didn't know where he was going when he set out.
- Didn't know where he was when he arrived.
- Didn't know where he had been when he returned!

# LEARNER GOAL





#### **Exercise on Reverse Mentoring**





...is a process by which from direct feedback, a leader can identify their own gaps and develop a goal and start working on it.



### First collaborative project (work in progress)

# Course on Mentoring How to deploy and manage an effective Mentoring program

Target audience: HR specialists, DEI specialists and Human Factors experts

Tentative date for pilot: 2024, March 27-28 Luxembourg, EUROCONTROL





## SUPPORTING EUROPEAN AVIATION

