

EUR.RMT.0009	Implement HF competency framework for regulatory staff and enhance HF training for all categories of regulatory staff
---------------------	--

Ensure that regulatory staff have the right skills, knowledge and attitude to deal with HF issues and promote HF principles in regulations, oversight, enforcement and safety promotion.

States shall :

- *implement a HF competency framework for their regulatory staff*
- *implement competency assessment of regulatory staff before and after training.*
- *make available guidance for the appropriate level of HF competency for HF trainers.*

This action mitigates against risks generated through the inadequate understanding, regulation and oversight of human factors.

The ICAO Regional Office shall support the implementation of the HF competency framework , e.g. through dedicated workshops.

Status	<i>Ongoing</i>
Reference(s)	<i>ICAO Human Performance Manual (ICAO Doc 10151) ICAO Safety Management Manual (ICAO Doc 9859)</i>
Dependencies	<i>GASP Goal 3 EUR.RASP.0090</i>

Affected stakeholders *All*

Owner *States/ICAO Regional Office*

EXPECTED OUTPUT	
Deliverable(s)	Timeline
<i>Competency framework fully implemented</i>	<i>2024Q4</i>

CHANGES SINCE LAST EDITION
<i>Deliverable and timeline updated (extension by one year).</i>

MONITORING	
Monitoring activities	Related SPIs
<i>n/a</i>	<i>n/a</i>