

## Enhancing Airworthiness Information Management and Safety Investigation Practices

### Hybrid Workshop

**Tuesday, May 12, 2026, 9:00 AM - Wednesday, May 13, 2026, 5:0 PM (UTC+07:00)  
Bangkok, Hanoi**

Time	Agenda	Description
<b>DAY 1 Airworthiness Information Management</b>		
09:00-09:10	Welcome Remarks	<ul style="list-style-type: none"> <li>Mr. Henry Gourджи Director Safety Strategy &amp; Policy, Flight Safety Foundation</li> <li>Mr. Anam Nazmul, Regional Officer, Flight Safety, ICAO Asia and Pacific (APAC) Office</li> </ul>
09:10-09:30	Introduction / Objectives & expected outcomes	<ul style="list-style-type: none"> <li>Understand workshop purpose, structure and expected outcomes.</li> <li>Recognize how the workshop aligns with APrAST/23 recommendations.</li> <li>Establish a common understanding of regional airworthiness information management challenges</li> </ul>
09:30-10:30	ICAO Framework for Continuing Airworthiness Information Module 2	<ul style="list-style-type: none"> <li>Understand ICAO Annex 6 and Annex 8 obligations for fault, malfunction, and defect reporting</li> <li>Identify State, operator, and AMO responsibilities in continuing airworthiness information management</li> <li>Relate ICAO provisions to national regulatory and organizational systems</li> </ul>
<b>10:30-10:45 Coffee break</b>		
10:45-11:30	Flow of Continuing Airworthiness Information Module 3	<ul style="list-style-type: none"> <li>Understand required information exchange between States, operators, AMOs, and OEMs</li> <li>Identify typical breakdowns in information flow</li> <li>Recognize safety and oversight risks arising from ineffective communication</li> </ul>
11:30-12:30	Online Airworthiness Information Network (OAIN)- Purpose and Obligations Module 4 Presentation by ICAO, Ms. Nevin Murad	<ul style="list-style-type: none"> <li>Understand the purpose and scope of the OAIN platform (iSTARS 4.0)</li> <li>Identify State obligations for maintaining accurate and current AIN information Introduction to OAIN</li> <li>Operational Impacts of outdated information and the benefits of the OAIN</li> </ul>
<b>12:30-13:15 LUNCH BREAK</b>		
13:15-14:00	AP-CAS Needs Analysis Findings – Information Management Module 5	<ul style="list-style-type: none"> <li>Review AP-CAS study findings related to underutilization of AIN</li> <li>Understand links between information gaps and SCF-related oversight challenges</li> <li>Identify implications for regulators and industry</li> </ul>

14:00-14:45	Case Discussion: Ineffective Information Exchange Module 6	<ul style="list-style-type: none"> <li>• Apply information-management concepts to realistic scenarios</li> <li>• Identify missed safety intervention opportunities</li> <li>• Discuss practical improvement actions</li> </ul>
<b>14:45-15:00 Coffee Break</b>		
15:00-15:45	Regulatory and Industry Roles in Reporting Quality Module 7	<ul style="list-style-type: none"> <li>• Understand expectations for reporting completeness and accuracy</li> <li>• Identify common reporting deficiencies and underlying causes</li> <li>• Clarify shared responsibilities between regulators and industry.</li> </ul>
15:45-16:30	Day 1 Synthesis and Participant Polling Review	<ul style="list-style-type: none"> <li>• Reinforce key takeaways from Day 1</li> <li>• Identify participant-specific challenges</li> <li>• Prepare linkage to Day 2 investigation practices</li> </ul>
<b>DAY 2 – Safety Investigation Practices and Application</b>		
09:00-09:15	Recap of Day 1 and Polling Review	
09:15-10:15	Principles of Structured Safety Investigation Module 8	<ul style="list-style-type: none"> <li>• Understand objectives and scope of safety investigations</li> <li>• Distinguish between symptoms, contributing factors, and root causes</li> <li>• Align investigation practices with ICAO Annex 19</li> </ul>
<b>10:15-10:30 Coffee break</b>		
10:30-11:15	Root Cause Analysis in Fault and Defect Reporting Module 9	<ul style="list-style-type: none"> <li>• Apply root cause analysis methods to defect and SDR scenarios</li> <li>• Identify investigation weaknesses that limit effective corrective action</li> <li>• Improve consistency and depth of analysis</li> </ul>
11:15-12:00	Linking Investigation Outcomes to Airworthiness Action Module 10	<ul style="list-style-type: none"> <li>• Translate investigation findings into preventive and corrective actions</li> <li>• Understand regulatory follow-up expectations</li> <li>• Recognize OEM reliance on investigation outputs</li> </ul>
<b>12:00-13:00 LUNCH BREAK</b>		
13:00-13:45	Embedding Investigation Practices into SMS Module 11	<ul style="list-style-type: none"> <li>• Integrate investigation outcomes into SMS hazard identification</li> <li>• Strengthen feedback loops within organizations</li> <li>• Support continuous safety improvement</li> </ul>
13:45-14:30	Case Study: Investigation Quality and Missed Signals	<ul style="list-style-type: none"> <li>• Identify indicators of superficial investigations</li> <li>• Recognize missed causal factors</li> <li>• Discuss improved investigative approaches</li> </ul>
<b>14:30-14:45 Coffee Break</b>		
14:45-15:30	Regulatory, Industry, and OEM Perspectives on Module 12	<ul style="list-style-type: none"> <li>• Understand OEM expectations for investigation quality</li> <li>• Identify regulatory oversight considerations</li> <li>• Promote consistency across operators and AMOs</li> </ul>
15:30-16:15	Information Feedback Loops and Global Risk Mitigation Module 13	<ul style="list-style-type: none"> <li>• Understand how local hazard identification supports global risk mitigation</li> <li>• Improve information exchange between operators, regulators, and OEMs</li> <li>• Identify practical actions to prevent recurrence</li> </ul>
<b>16:15-16:30 Key take aways from Day 2 and Course Wrap up</b>		