



ICAO

International Civil Aviation Organization

**THE FIFTEENTH MEETING OF THE COMMON
AERONAUTICAL VIRTUAL PRIVATE
NETWORK OPERATIONS GROUP (CRV OG/15)**

Mumbai, India, 15-19 June 2026

Agenda Item 5: CRV Contract Management

INCLUSION OF NEW SIGNING ENTITY IN PRICE SCHEDULE DOCUMENT OF CRV SERVICES CONTRACT

(Presented by India)

SUMMARY

This Working Paper presents for inclusion of New Signing Entity i.e., PCCW Global Servco SG Pte. Ltd., in Price Schedule Document for the Common aeRonautical Virtual Private Network (CRV) service contract to facilitate smooth financial and administrative processing by Member States.

1. INTRODUCTION

1.1 The Common aeRonautical Virtual Private Network (CRV) has been implemented by the Member States in the Asia and Pacific Regions (APAC) under the coordination of the International Civil Aviation Organization (ICAO) APAC Office. The participating States are availing managed MPLS network services through the selected common service provider, M/s PCCW Global (PCCWG), and its designated signing entity as defined in the Price Schedule document under Para 4 of the Note section.

1.2 The purchase order for the CRV Services is governed by several documents relating to terms and conditions, along with other associated documents, including the Price Schedule for the implementation of the CRV network in the Asia-Pacific Region.

2. DISCUSSION

2.1 India is one of the participating Member State utilizing the CRV network services for the exchange of AFTN/AMHS data and voice services in the APAC region. The purchase order for the implementation of the CRV Network in India was awarded to M/s HKT Global (Singapore) Pte. Ltd., which is part of PCCW Global and is one of the following contract-signing entities defined in the Price Schedule document under Para 4 of the Note section for the implementation of the CRV Network, as reproduced below:

4) PCCWG can provide contract signing entities as below:

- i) PCCW Global Australia (Pty) Limited,
- ii) HKT Global (Singapore) Pte Limited,
- iii) PCCW Global (Japan) KK,
- iv) PCCW Global Korea Limited,
- v) PCCW Global Inc,
- vi) PCCW Global Limited,
- vii) Gateway Communications Limited (for UK customer to consider) For VSAT location, there are another list of entities on requested. i.e. PCCW GLobal (HK) limited.

2.2 The delivery of the CRV network service for India was completed on December 2022 at Mumbai. Subsequently, the payment for CRV Network services was made to M/s HKT Global (Singapore) Pte. Ltd. in accordance with the prevailing contractual and invoicing arrangements.

2.3 In March 2024, M/s PCCWG informed that, as part of organizational restructuring, HKT Global (Singapore) Pte. Ltd. (“Transferor”) had transferred certain relevant parts of its business to PCCW Global Servco SG Pte. Ltd. (“Transferee”), which is an affiliate of the Transferor. Accordingly, with effect from 01 April 2024 onwards, all invoices for CRV network services were issued by PCCW Global Servco SG Pte. Ltd and payments were required to be made to this new entity.

2.4 During the processing of invoices and related financial documents, administrative observations were raised due to the change in business entity name from HKT Global (Singapore) Pte. Ltd. to PCCW Global Servco SG Pte. Ltd., as the revised entity details were not formally reflected in the CRV contractual documentation and Price Schedule document available with Member States.

2.5 India was unable to process invoice payments for the period from April to November 2024 to the new entity, M/s PCCW Global Servco SG Pte. Ltd., until formal endorsement was received from the ICAO APAC Office.

2.6 In November 2024, M/s PCCWG informed the ICAO APAC Office, Bangkok, regarding the transfer of business operations from HKT Global (Singapore) Pte. Ltd. to PCCW Global Servco SG Pte. Ltd., effective from 1 April 2024. The change was endorsed by the ICAO APAC Office vide State Letter No. T8/2.15-AP141/24 (CNS) dated 3 December 2024 and circulated to all Member States on 4 December 2024. Following the endorsement by the ICAO APAC Office, India was able to process all pending payments to the new entity, PCCW Global Servco SG Pte. Ltd.

PROPOSAL & RECOMMENDATION

2.7 It is proposed that new entity of PCCWG company i.e. M/s PCCW Global Servco SG Pte. Ltd shall be incorporated in the Price Schedule document under Para 4 of Note section at Sr. No (viii) of Common aeRonautical Virtual Private Network (CRV) Services to facilitate Member States for ensuring continuity of financial, contractual processing, maintaining proper audit and administrative records in future.

3. ACTION BY THE MEETING

3.1 The meeting is invited to:

- a) note the information contained in this paper,
- b) PCCWG shall mandatorily provide formal notification to the CRV OG and the ICAO APAC Office regarding any changes to the contractual process in future,
- c) incorporation of new entity of PCCWG company i.e. M/s PCCW Global Servco SG Pte. Ltd into Price Schedule document under Para 4 of Note section at Sr. No (viii) of Common aeRonautical Virtual Private Network (CRV) Services,
- d) discuss any relevant matter as deemed necessary
