

JAT Disaster Response Manual

Based on the Advanced Airport Business Continuity Plan

Japan Airport Terminal Co., Ltd

Safety and Disaster Prevention Section, Facility Operations Department

- 1. Introduction**
- 2. Disaster Scenarios Assumed in the Manual**
- 3. Response Actions**
- 4. Coordination with Relevant Organizations**
- 5. Preventive Measures**

■ 1. Introduction

Our “Disaster Response Manual” outlines specific action guidelines for each department, including group companies.

It ensures appropriate responses in the event of a major disaster, such as Tokyo metropolitan earthquake, and supports the execution of our responsibilities under the Advanced Airport Business Continuity Plan (“A2-BCP”).

【Principles】

1. Comprehensive Disaster Management
2. Establishing Absolute Safety
3. Our Mission as Professionals



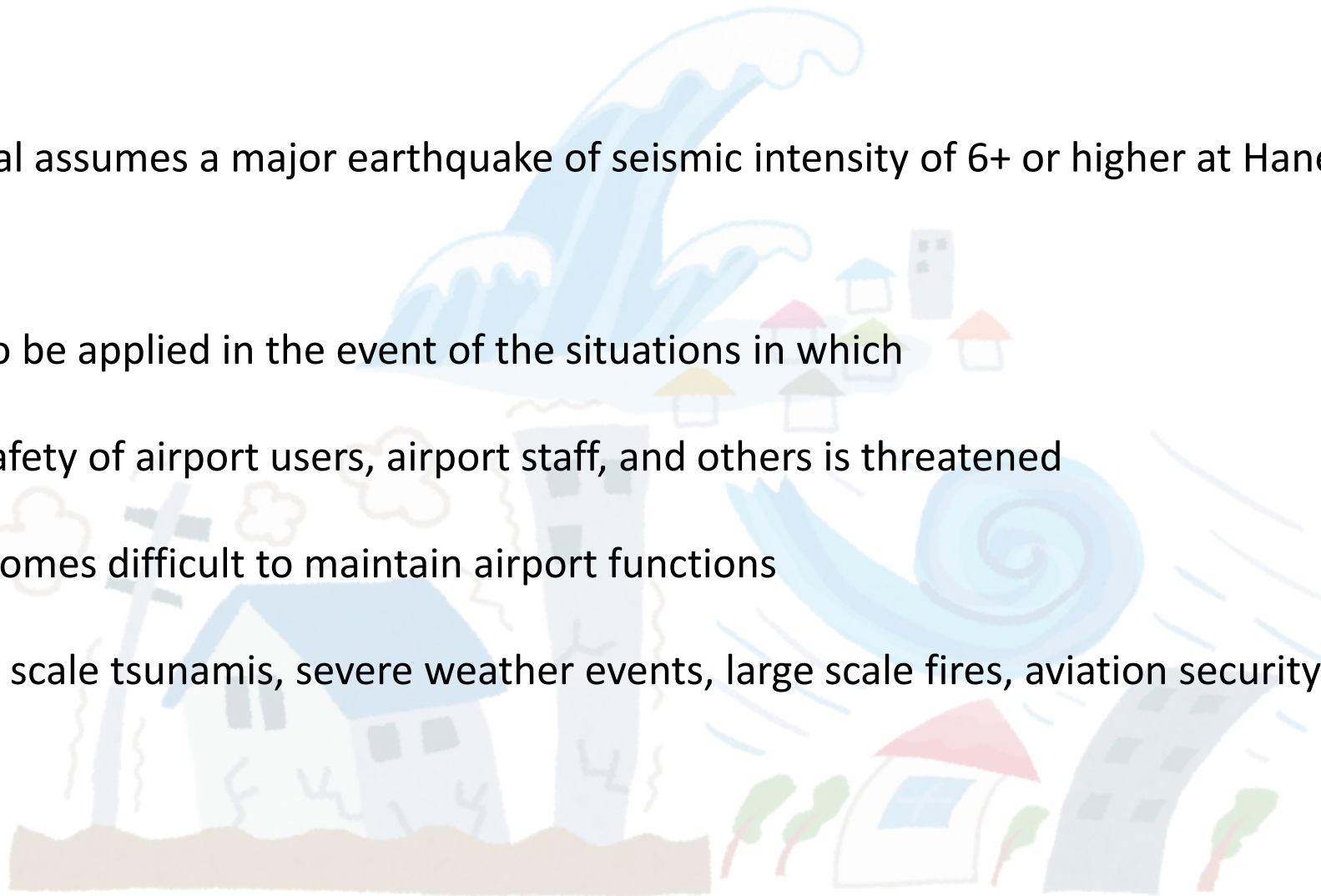
■ 2. Disaster Scenarios Assumed in the Manual

Our manual assumes a major earthquake of seismic intensity of 6+ or higher at Haneda Airport.

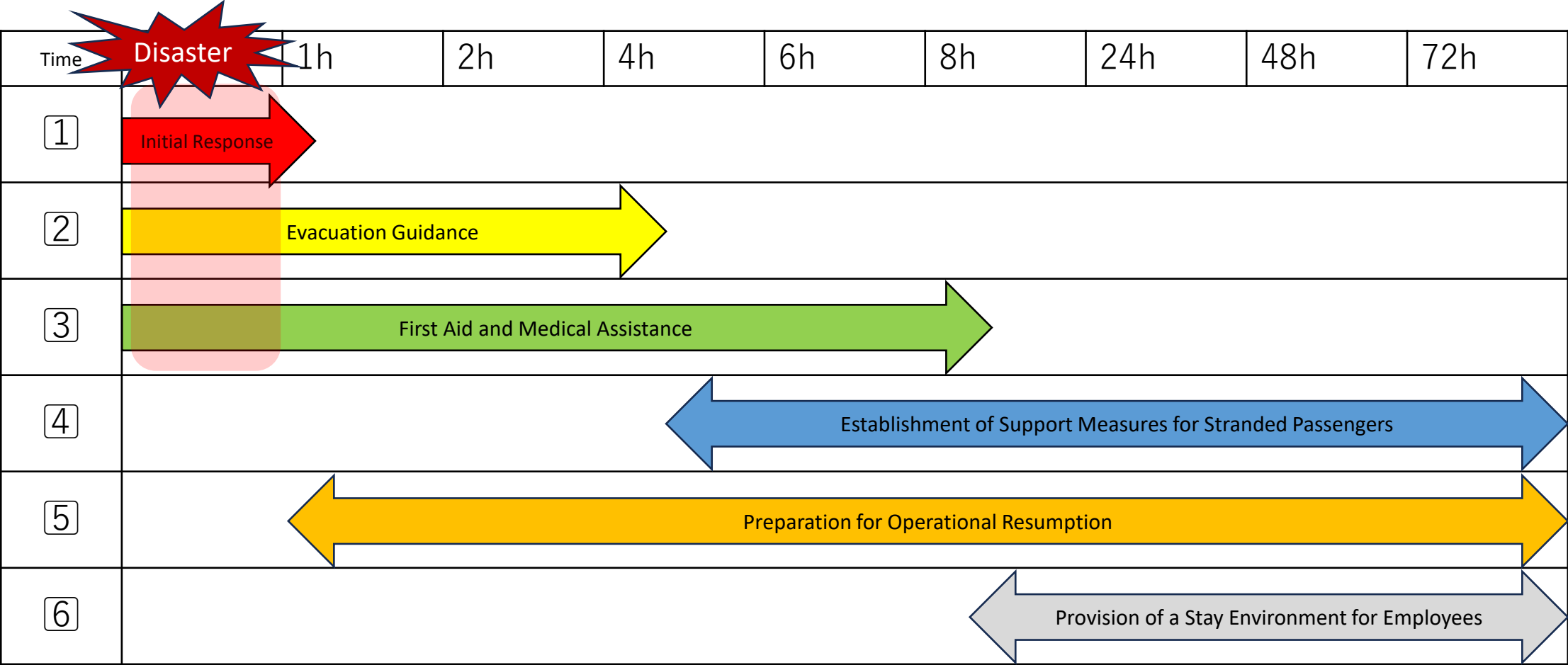
It shall also be applied in the event of the situations in which

- the safety of airport users, airport staff, and others is threatened
- it becomes difficult to maintain airport functions

(e.g., large scale tsunamis, severe weather events, large scale fires, aviation security incidents, etc.)

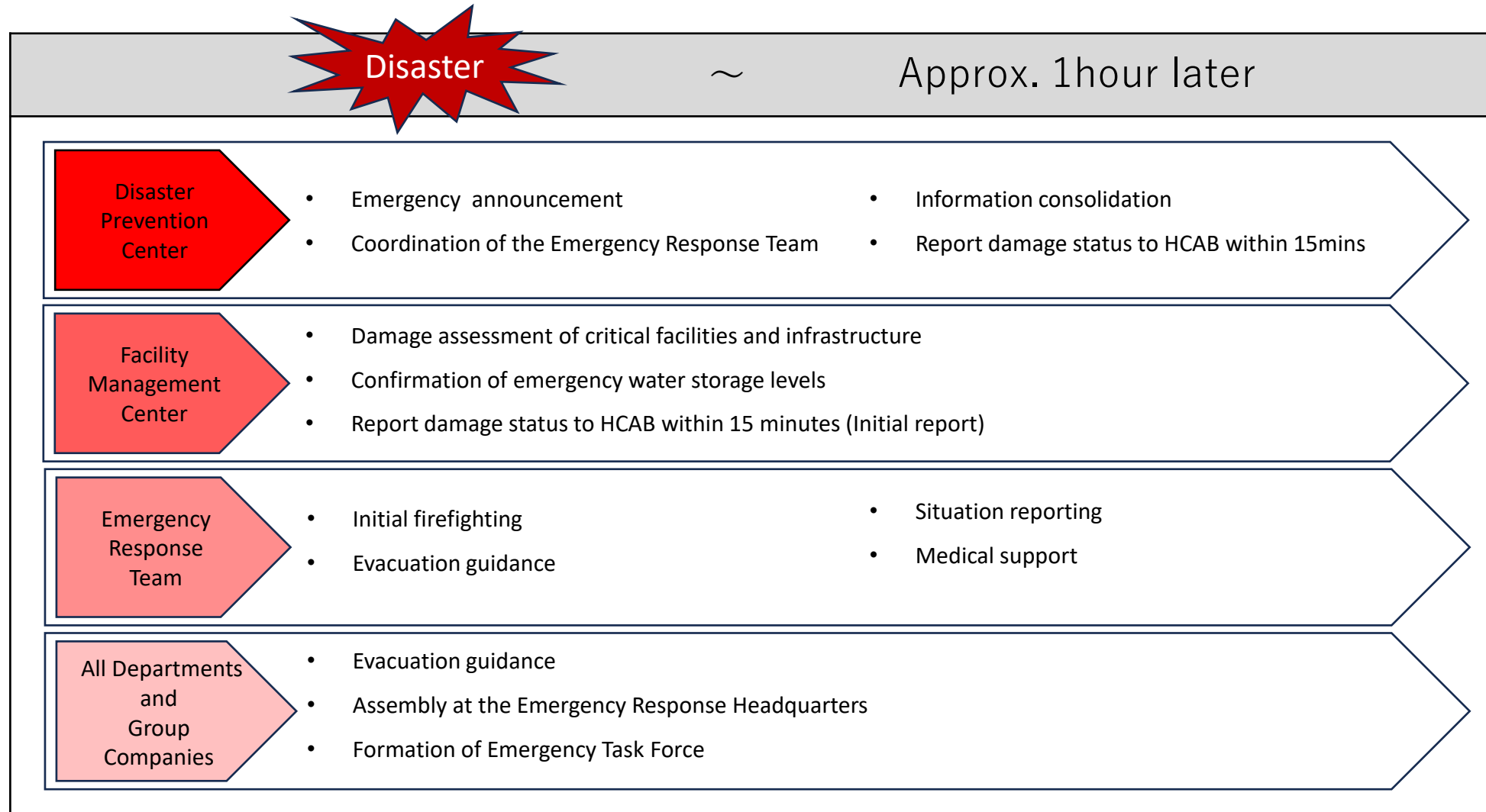


3. Response Actions

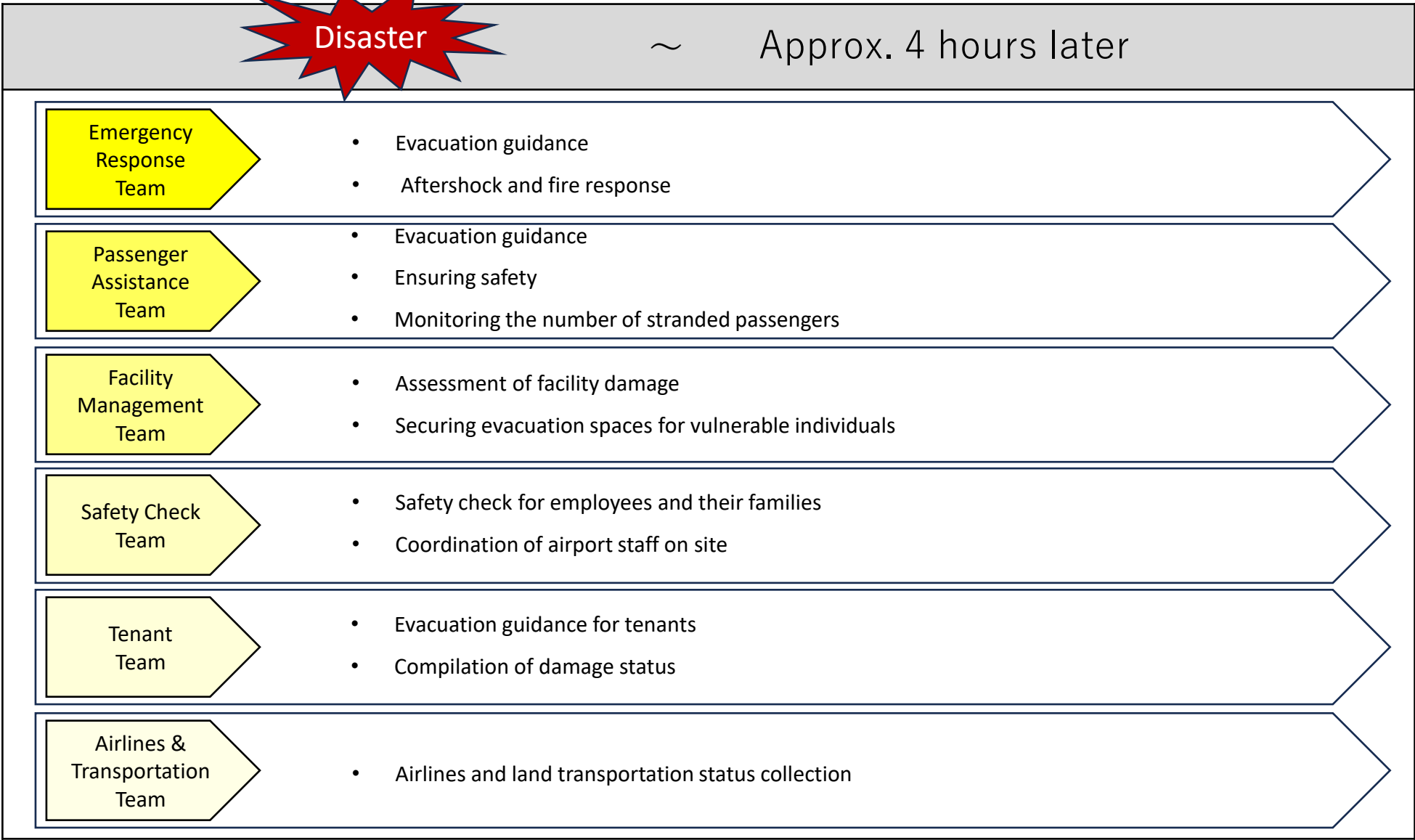


 :Stage before establishment of the Emergency Response Headquarters and initiation of organized response

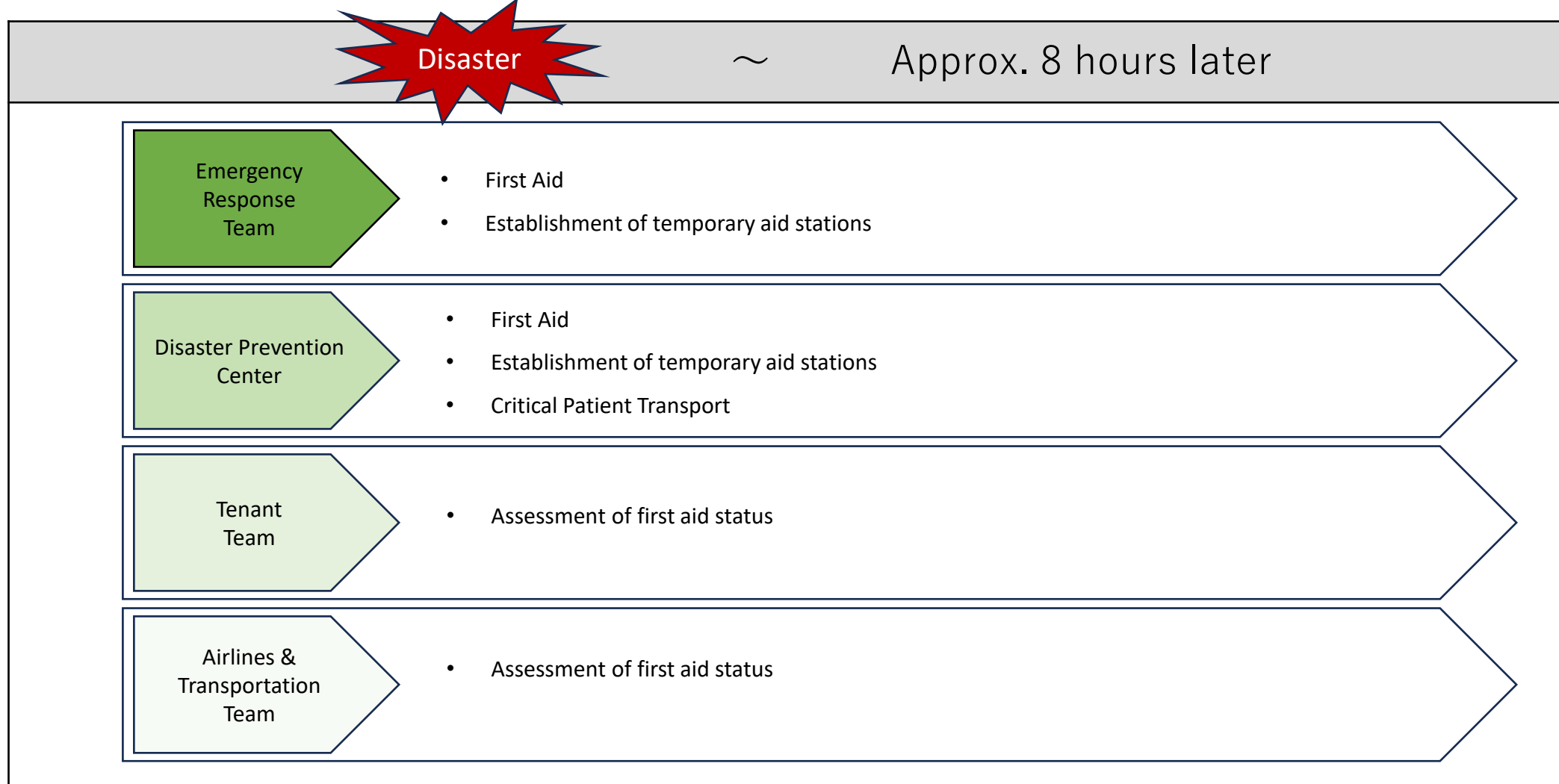
3-1 Initial Response



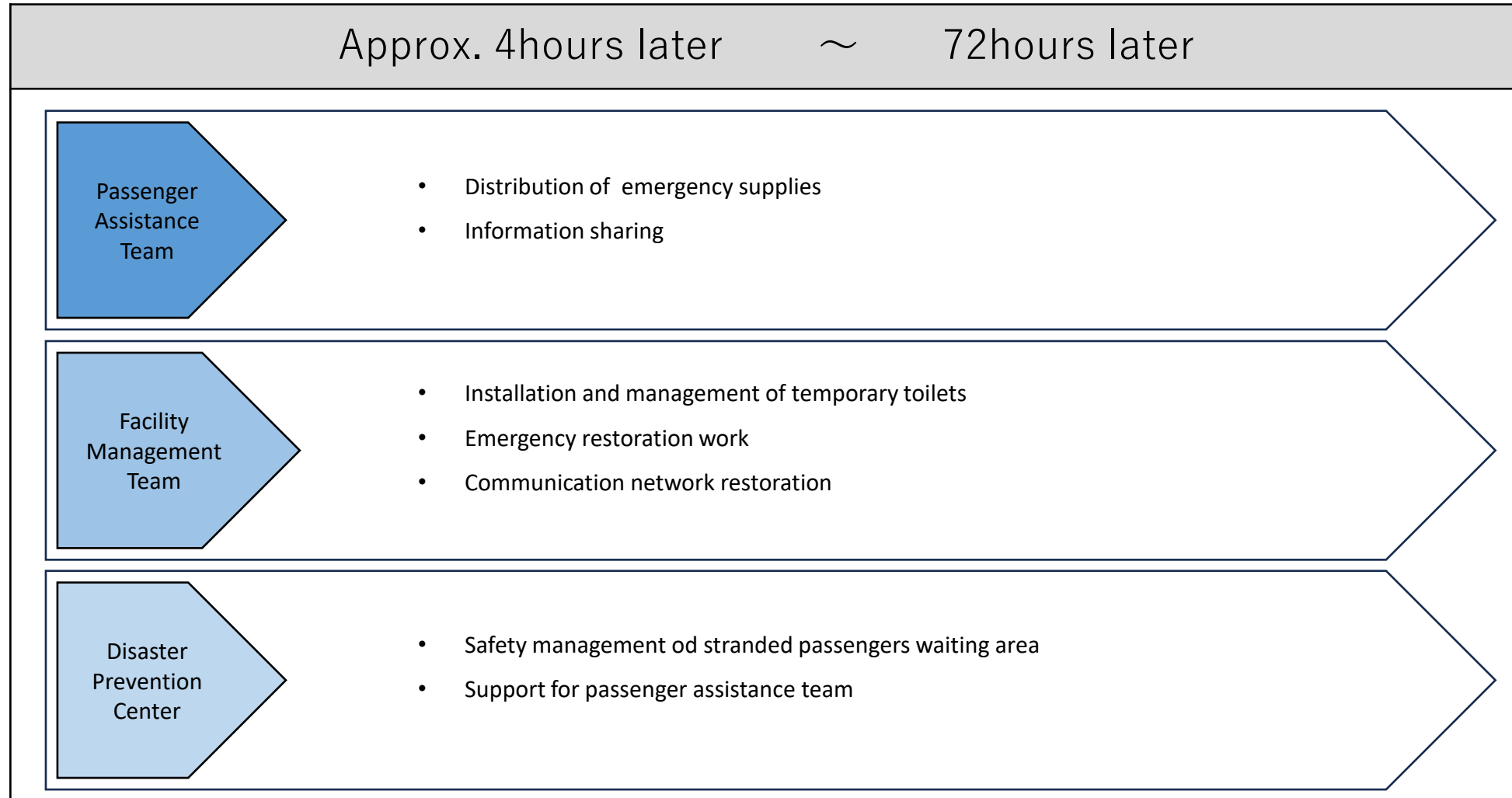
3-2 Evacuation Guidance



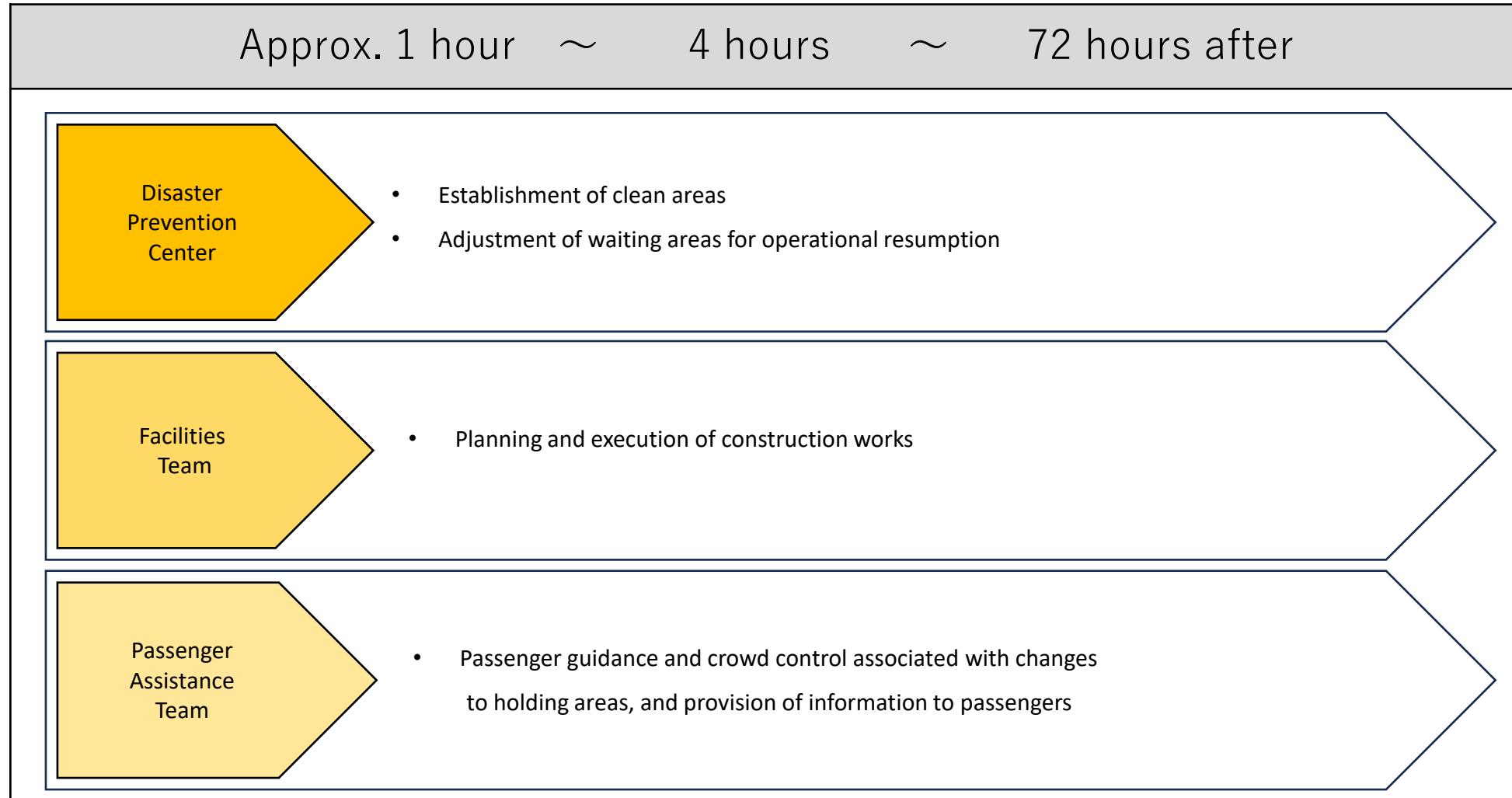
3-3 Aid for the Injured



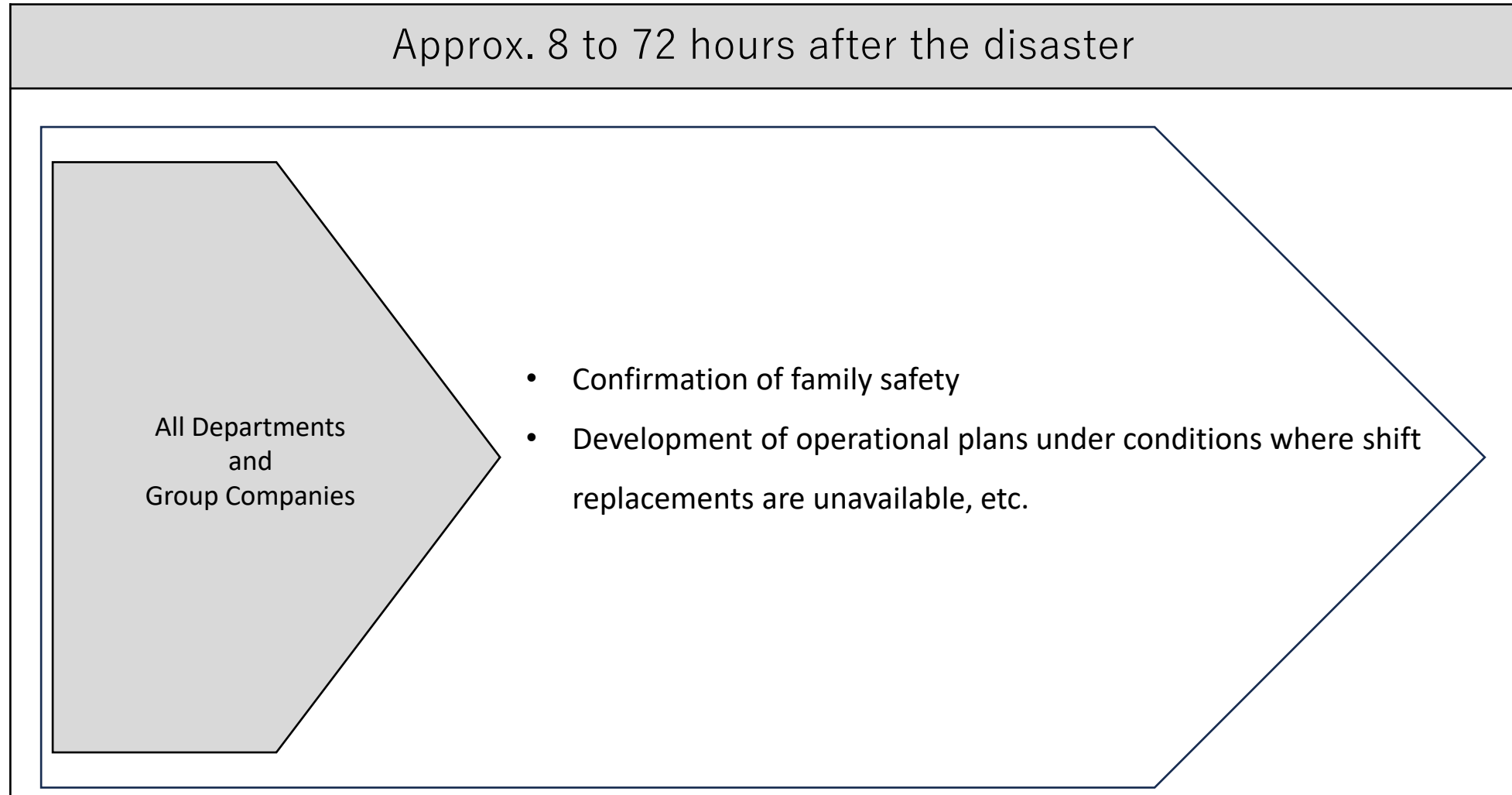
■ 3-4 Stranded Persons Management



■ 3-5 Establishment of Operational Resumption Framework



■ 3-6 Establishment of Employee Stay Environment



■ 4. Coordination with Relevant Organizations

- ✓ **Conclusion of agreements on the supply of goods, etc. in the event of a disaster**

Retail operators, beverage manufacturing, sales operators

- ✓ **Coordination meetings to secure transportation for stranded passengers in the airport**

Kanto Transport Bureau, Tokyo Civil Aviation Bureau, railway companies, bus associations, related building companies, etc.

- ✓ **Establishment of a Joint Fire and Disaster Prevention Management Council**

A forum for coordination on daily fire and disaster prevention activities in the terminal building

As of FY2025, composed of 170 tenant companies in the domestic terminal building

■ 5. Preventive Measures ① Emergency Stockpiles

- ✓ **Stockpiles prepared for 11,000 passengers × 3 days in the event of a disaster**

A total of 120 types of emergency supplies are stored and managed, including drinking water, food, blankets, and emergency toilets

- ✓ **Inventory checks conducted twice a year**

Conducted annually in March (around the anniversary of the Great East Japan Earthquake) and September (Disaster Prevention Day)

- ✓ **Food selection criteria**

Consumable at room temperature, allergen free, halal-certified



■ 5. Preventive Measures ② Implementation and Participation in Various Drills

- ✓ Implementation of regular disaster prevention drills

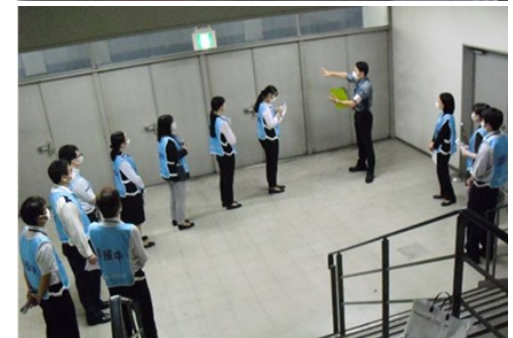
FY2025 results: 236 drills conducted, 4,154 participants

- ✓ Implementation of regular disaster prevention drills

- ✓ Participation in A2-BCP drills and information communication drills, etc.

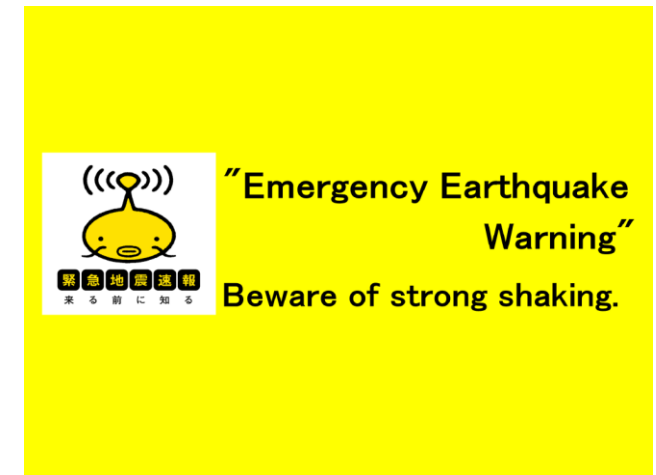
※Organized by the on-site Joint Emergency Headquarters

(A2-HQ Secretariat)



■ 5. Preventive Measures ③ Seismic Resilience of Terminal Buildings

- ✓ **Improvement of elevator seismic resistance**
- ✓ **Installation of in-terminal automatic announcement systems**
Broadcast of warning announcements before strong shaking arrives
- ✓ **Introduction of a disaster information display system**
Display of Earthquake Early Warnings and Major Tsunami Warnings on Flight Information Displays and Future Vision screens
- ✓ **Implementation of seismic reinforcement works**
Ceilings, passenger boarding bridges, connecting corridors, water receiving tanks, etc.



Disaster Information Display System

5. Preventive Measures ④Others

- ✓ **Introduction of an automated safety confirmation system**

Confirmation of the safety status of employees and their families, including group companies

- ✓ **Tsunami countermeasures**

Implementation of emergency announcements within the terminal and installation of tsunami evacuation door signage

- ✓ **Installation of emergency generators**

- ✓ **Installation of water receiving tank facilities**



Tsunami Evacuation Door Signage



日本空港ビルディング株式会社