Pigeonhole ®*Live*

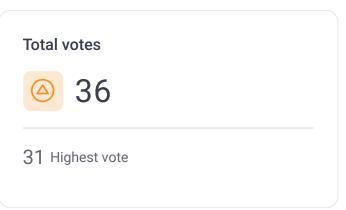**Poll (Multiple Choice)**

Do you think a minimum response time is required for a submission response?

18 Mar 2025, 17:59 - 20 Mar 2025, 23:59

Participants	Total votes
58	36
	31 Highest vote

Questions

Q1: Do you think a minimum response time is required for a submission response?

36 Votes

Yes. Pls comment.

	86.11%	31 Votes

No

	13.89%	5 Votes

6 Comments

fk • 19 Mar 2025, 13:27 • Allowed • Voted for: **Yes. Pls comment.**
possible defined with a percentile. e.g. 99% within 10sec, 95% within 30sec

Anonymous • 19 Mar 2025, 13:27 • Allowed • Voted for: **Yes. Pls comment.**
So that eAU knows that the information have been received and pending acceptability or nor

Anonymous • 19 Mar 2025, 13:36 • Allowed • Voted for: **Yes. Pls comment.**

What is the difference with pending and rejection if there is no minimum response time?

Anonymous • 19 Mar 2025, 13:43 • Allowed • Voted for: **No**

For the submission response, wouldn't it be appropriate to send it immediately in a synchronous manner so that the requesting system can receive instant feedback? (excluding network timeouts)

Anonymous • 19 Mar 2025, 13:45 • Allowed • Voted for: **Yes. Pls comment.**

From a service perspective, a user service provider must establish a Service Level Agreement (SLA), which should include user requirements that users can expect. This may encompass availability, response time, and TPS (Transactions Per Second). Therefore, the following minimum response time must be quantitatively defined.