



***“Addressing Annex 19 implementation challenges
and promoting a positive Safety Culture together !”***

About the Seminar

The **ICAO APAC Safety Management Seminar (ICAO AP-SM Seminar)** is an initiative under the ICAO Asia Pacific-Regional Aviation Safety Plan (APAC-RASP). The Seminar provides a community forum for safety management professionals across the spectrum of industry in the APAC regions. Civil aviation authorities (CAAs), air navigation service providers (ANSPs) and industry will gather to foster safety partnership and build a stronger and more resilient network of safety practitioners to support the industry’s continuing efforts to maintain or improve safety performance.

This year, building upon the theme “**Achieving an Effective SSP/SMS**”, we invite safety practitioners from CAAs and industry to exchange experiences in implementing ICAO Annex 19 provisions sustainably, and to collaborate with other regions towards ICAO’s safety goals. Sharing understanding can enable more effective integration of SSP/SMS and provide opportunities of learning.

This theme also reinforces the message that Safety Culture is more than an enabler but bedrocks of safety management. While achieving global standards and pursuing safety improvements are vital, people need to be empowered to support continuous operations of SSP/SMS, and drive system maturity and continuous delivery of useful safety outcomes.

The Seminar is brought to you by the ICAO APAC Office co-hosted with FSF and supported by about **16 States/Administrations** and **8 international organizations** including those outside APAC.

Target Audience / Preparations

APAC States/Administrations, International Organizations, ANSPs and industry with an interest in SSP/SMS. To promote learning from good practices in the region, **participants should complete Pre-Seminar Surveys and share insights**, and actively participate in the seminar.

Objectives

To share best practices in safety management to support robust implementation and continuous improvement of SMS and SSP, backed up by a strong and positive safety culture with contribution from safety inputs from ANSPs, airlines and other industry partners.

Event Date

3-5 February 2025

Venue / Link *(Seminar in Hybrid Mode)*

In-person: International Civil Aviation Organization (ICAO), Asia and Pacific Regional Office, 252/1 Vibhavadi-Rangsit Road, Chatuchak, Bangkok 10900

Online: Link will be provided by email after successful registration

Related SEI Actions / Decisions: [AP-RASP](#) SEIs (A.III.1, A.IV.1), [DGCA Conf. Action 58/6](#)

PROVISIONAL PROGRAMME

The Seminar provides a community forum to support safety management professionals across the spectrum of aviation industry in the APAC regions. Regulators, ANSPs, airlines and other industry partners will gather to foster safety partnership and build a stronger and more resilient network of safety practitioners, to support the industry's continuing efforts to maintain or improve safety performance.

High Level Overview

In Day 1-2, speakers from international organizations, authorities, ANSPs and industry will cover common challenges faced by APAC region on ICAO Annex 19 implementation and share SSP/SMS implementation practices and Safety Culture models that have worked for them. The seminar also taps into ANSP's wealth of safety information and encourages SSP/SMS organizations and international bodies to share information for a common goal for safety improvement.

Day 3 recalls 5 core elements of Safety Culture in previous discussions and deep dive into various solutions/practices, including safety leadership and useful just culture tools to drive and support safety advancement.

Day 1 : 3 February 2025 (Mon)	
09:00	Welcome, Introduction & Photo
Agenda 1 – Recent developments on safety management practices	
Session 1 10:15	Recent developments on safety management Global safety management strategies continue to evolve. ICAO will present pending changes to ICAO Annex 19 – Safety Management, new Safety Intelligence Manual and 5th edition of the Safety Management Manual; while regulators share the implementation & application of SSP & national aviation safety plan (NASP).
Agenda 2 - Annex 19 Challenges: Safety information collection, analysis & management	
Session 2 13:00	Highlight priorities and challenges faced by APAC based on ICAO survey Invite Panel Members to share strategies to overcome common challenges capitalizing on a strong positive safety culture. Enablers of flexible culture and risk-based surveillance Applications of compliance-based/performance-based oversight and risk-based surveillance and actions that may foster informed culture and aid in safety decision-making.
Session 3 15:00-16:30	Safety data and information management Managing safety data and information by ensuring data integrity, data protection, proper application of Safety Culture to balance safety needs and accountability; promoting Informed Culture and recognising ANSP's roles in aviation safety.

Day 2 : 04 February 2025 (Tue)	
Agenda 2 - Annex 19 Challenges: Safety information collection, analysis & management(Cont'd)	
Session 4 09:00	Safety Reporting Systems (mandatory/voluntary) Explore different means of effective implementations of safety reporting systems and practices to support positive reporting culture and drive safety improvements.
Session 5 10:30	Reporting & Just Culture Application Guided discussions for SSPs/SMSs and ANSPs on reporting systems (in particular voluntary reporting systems) managed by participants' organisations; strategies to encourage open reporting cultures; and case study to demonstrate various just culture models.
Session 6 13:00	Safety Intelligence Development, Learning Culture and Informed Culture The desirable outcome of safety reporting systems is safety intelligence. Expert speakers will share practices to turn safety information/data into safety intelligence and actionable insights. International organisations and other Panelists share practices on safety profiling, turning information into safety intelligence, actionable insights and learning.
Session 7 15:50-16:30	Identify common Safety Performance Indicators (SPIs) Guided discussions on possible use of ICAO safety indicators in SSP/SMS and group exercises to identify common SPIs.

Day 3 : 5 February 2025 (Wed)	
Agenda 3 - Advancing safety through exchange and promoting a positive Safety Culture	
Session 8 09:00	Safety Culture Workshop Revisit 5 core elements of Safety Culture from previous sessions and identify the "people" and "process" enablers for continuous improvement of each element; share regional Safety Culture approaches to overcome cultural and organizational barriers and examples of effective attitudes and behaviors.
Session 9 13:00	Building Trust for Safety Culture through a focus on Leader Behaviors "You can learn or blame, but you can't do both." Leaders share their challenges and success stories on modeling behaviors that build trust and guide participants to think how shifting from "who is to blame" to "how did the overall system enable this to occur" promotes SSP/SMS maturity.
Session 10 15:00	Tools for Advancing Safety Culture Safety culture is a journey not a destination. This interactive panel will discuss how we can assess the health of safety culture by measuring success of implementation and continuous improvement. How are participants currently measuring safety culture? How are participants working to improve safety culture? What tools can be used for implementing improvement?
16:00 – 16:30	Seminar Conclusion and Wrap-up