



ICAO

International Civil Aviation Organization

Twelve Meeting of the South China Sea Traffic Flow Review Group (SCSTFRG/12)

Bangkok, Thailand, 11 – 12 November 2024

Agenda Item 7: Any Other Business

INITIATIVE FOR IMPROVEMENT – EFFECTIVE STAKEHOLDER ENGAGEMENT

(Presented by Malaysia)

SUMMARY

This paper details the proactive steps taken by Malaysia to cultivate strategic collaboration and partnerships among various stakeholders within the local aviation industry. The primary objective of these initiatives is to ensure and enhance the overall benefits for airspace users.

1. INTRODUCTION

1.1 Understanding the complex and dynamic demands as well as the specific needs of the aviation industry is a pivotal and essential element that every air navigation service provider must meticulously comprehend and adapt to.

1.2 Clear and open communication among all stakeholders involved is necessary to ensure successful implementation of strategic and long-term planning.

2. DISCUSSION

CAAM Stakeholder Engagement Committee (CSEC)

2.1 To foster effective communication and an in-depth understanding of technical and operation aspects, Malaysia has initiated a CAAM Stakeholder Engagement Committee (CSEC) platform.

2.2 This platform serves as a bridge for comprehensive engagement and collaboration between CAAM and its local stakeholders, ensuring a thorough and well-rounded approach to addressing the needs of all involved parties in the air navigation services sector.

2.3 The primary goal of this engagement is to ensure that CAAM is fully attentive and responsive to the diverse needs and concerns of its stakeholders. It is crucial for CAAM to meticulously consider and incorporate the wide array of perspectives, concerns, and interests expressed by different stakeholder groups in its decision-making and planning processes.

2.4 This initiative facilitated communication and consultation with key stakeholders regarding issues related to air navigation services. It enables CAAM to disseminate information regarding air navigation services developments and initiatives to local stakeholders.

Future Planning and Progress

2.5 The response from local stakeholders has been exceedingly positive, accompanied by valuable suggestions, which have garnered substantial enthusiasm. This collaborative initiative is anticipated to foster the development of an improved solution for airspace users.

2.6 This pivotal annual engagement has established a comprehensive framework that promises to bring significant benefits to both local and foreign airlines operating within the Kuala Lumpur FIR and Kota Kinabalu FIR, as well as the region in general.

3. ACTION BY THE MEETING

3.1 The meeting is invited to:

- a) note the information contained in this paper;
- b) discuss any relevant matters as appropriate.

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