



Roland A. Narciso

Director Flight Operations/OIC – PAL Operations Group

Captain Roland Narciso graduated from Philippine Military Academy with a degree of Bachelor of Science, Aeronautical Science (1991-1995). He also attended Military Pilot Training at PAF from 1995-1997.

Before serving PAL, he was with Philippine Air Force as Instructor Pilot and was a Member/Commissioner of Feliciano Commission.

He accomplished the Line Trainor for CRM, Technical Working Group and Airbus Pilot Instructor's Course. He's also highly commended in CRM Line Trainor and IOSA.

PAL Employment History:

•	B747-400 Second Officer	2000-2004
	A320 First Officer	2005-2006
•	A330 First Officer	2006-2007
	A320 Line Captain	2007-2009
	A320 Line Check Route Instructor	Aug 2008-Present
•	A320 Simulator Instructor	Oct 2008-Present
	A320 Chief Instructor Pilot	2009-2013
•	A320 Chief Pilot	2013-2018
•	A330/A350 Simulator Instructor	2021-Present
•	Assist. Vice President - PATC	2018-2023
•	OIC – Flight Operations	May 2023-Dec 2023
•	Vice President – Flight Operations	Dec 2023 – Jan 2024
•	OIC – SVP Operations Group	Feb 2024-Present



Why Connections Matter?



- Strong connections, like airports, roads, and the internet, are essential for a region's economy to grow. They allow for easier trade, travel, and sharing of ideas.
- Southeast Asia has many connections in place already. There are airports, roads, and many people use the internet. But there are challenges too. Not everyone has internet access, and some areas lack good roads and airports.
- There are plans to improve connectivity. Countries in the region are working together to build more and better roads and airports. They're also making the internet more affordable and accessible.
- Technology can also help. Smarter transportation systems can move goods and people around more efficiently. Online shopping allows people to buy and sell goods even across borders.
- Collaboration is key. Countries need to work together to share ideas and expertise. Organizations like EASA can help by promoting safety standards in aviation.
- By working together, Southeast Asia can become a more connected and prosperous region. This benefits everyone by creating jobs, improving trade, and giving people more opportunities.



Critical importance of air transport connectivity in strengthening the socioeconomic linkages within the region, enhancing tourism and fostering economic growth:

- Air transport provides significant economic and social benefits. It facilitates tourism, trade, connectivity, generates economic growth, provides jobs, improves living standards, alleviates poverty, provides a lifeline for remote communities and enables a rapid response when disasters occur.
- Air transport allows people to have adventures in new countries, to relax on tropical beaches, to build business relationships and to visit friends and family.
 As our global economy grows ever more linked, aviation is the factor that brings people together.
- Air connectivity is key to unlocking a country's economic growth potential, in part because it enables the country to attract business investment and human capital. An increase in air connectivity also spurs tourism, which is vital to many countries' economic prosperity.



Strategies being implemented to improve air connectivity, including infrastructure development, investment in new technologies, and plans to ensure safe, efficient, and inclusive aviation.

- AC retrofit improve Customer Experience
- New routes in 2024 and 2025 not only connecting families and for tourism but for network expansion as well
- Expansion of Cebu Hub to decongest MNL airport
- CRM and other digitalized projects/systems for better CX and feedback
- Improve/Add payment solutions ex. QR codes, etc.
- New AC A350-1000 and other AC (lease)







Thank you!

