



*International Civil Aviation Organization*

ICAO

**Eleventh Meeting of the Air Traffic Management Sub-Group  
(ATM/SG/11) of APANPIRG**

Singapore, 2 – 6 October 2023

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**Agenda Item 4: Air Navigation Service Deficiencies**

**INITIATIVES TAKEN TOWARDS ESTABLISHING ISO CERTIFIED QMS AT AIS**

(Presented by SRI LANKA)

**SUMMARY**

This paper presents information about Sri Lanka embarking in the process of implementation ISO Certified Quality Management System (QMS) in AIS. APANPIRG Air Navigation deficiency has been raised upon Sri Lanka for not having complied with the relevant Standard in ICAO Annex15. The IP aims to notify that Sri Lanka has initiated necessary steps towards rectifying the deficiency.

**1. INTRODUCTION**

1.1 Sri Lanka has been recorded as a State not having implemented AIS Quality Management System as required in Annex 15 Chapter 3. The information contained in this paper is aimed at notifying that Sri Lanka has embarked in the process of obtaining ISO certification for the QMS established at AIS.

**2. DISCUSSION**

**AIS Quality Management System Implementation in Sri Lanka**

2.1 Sri Lanka has recognized the significance of provisioning of adequate, quality and timely aeronautical information and data necessary for the safety, regularity and efficiency of air navigation. Implementation of a certified QMS is a prerequisite to achieve this end. The Air Navigation Service Provider in Sri Lanka, Airport & Aviation Services Sri Lanka (Pvt) Ltd, the entity that provides Aeronautical Information Service (AIS) has signed a contract with certifying agency, SGS Lanka Private Limited, to obtain ISO Certified QMS in the production of AIS.

2.2 AIS unit has reviewed the existing quality management system established to identify gaps in order to develop and expand existing features of the system. The gap analysis has revealed that additional procedures and documentation are required to bridge the gap.

2.3 Accredited Auditing body conducting audits on the existing processes at AIS has identified and notified the requirements of reforming the existing processes and introduction of new processes needed in order to qualify. AIS unit has embarked on taking necessary corrective measures as needed.

2.4 The implementation of the QMS require quality documentation, quality procedures, deployment of quality functions, result monitoring and measurement, and commencement of the enhancement actions.

2.5           Quality Management procedures are developed, implemented and used by all originators and publishers of aeronautical information; Service Level Agreement (SLA) between AIS and its data originators have been initiated and conversed to ensure timeliness and data quality. Implementation of SLAs with Internal Source Data Providers has been completed. Expected to comply with ISO Certification in Oct 2023.

### **3.       ACTION BY THE MEETING**

3.1           The meeting is invited to:

- a) Note the information contained in this paper; and
- b) Discuss any relevant matters as appropriate.

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