



ICAO

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Seventh Meeting of the Aerodromes Operations and
Planning Sub-Group (AOP/SG/7)

Bangkok, Thailand, 3 to 6 July 2023

Agenda Item 4: Provision of AOP in the Asia/Pacific Region
– **Certification and Operations of Aerodromes**

THE LAUNCH OF AIRPORT OPERATIONS COMMISSION

(Presented by the Republic of Korea)

SUMMARY

The purpose of this paper is to announce the launch of the Airport Operations Commission to improve airport operations from the perspective of airport users and to find out best practices to improve airport operations centered on airport users.

1. INTRODUCTION

1.1 Airport operations are being promoted mainly on safety inspection and maintenance of airport facilities, and a comprehensive approach to service provision from the perspective of airport users is insufficient.

1.2 Opinion collection systems that have been operated by airport operators have contributed to identifying user demand.

1.3 But it's hard to get away from an airport operators' perspective, there are limitations that exceed the authority of airport operators such as revision of acts and regulations, making it difficult for the suggestions by users to become policies.

1.4 To tackle this issue, the Republic of Korea formed an Airport Operations Commission composed of all civil aviation experts to address the needs of public airport users and held its first meeting on May 19, 2023 in cooperation with airport operators. T Commission works until November 2023.

2. DISCUSSION

Airport Operations Commission

2.1 The Commission deliberates on the necessity of implementation in consideration of more comprehensive policy measures from the perspective of users, not airport operators, based on the suggestions from the existing opinion collection systems, and then recommends improvements to the government or airport operators.

2.2 In principle, the relevant organizations shall implement the results of deliberation in a timely manner, and the government shall check the implementation status so that the airport users can feel it easily.

2.3 The main agendas of the Commission are the improvement of convenience for vulnerable users, airport use services, security inspection services, airport accessibility, airport construction and management system, and preparation of airport operations roadmap.

2.4 Matters that are difficult to determine by the Commission shall be referred to the meeting by the Vice Minister, and the final decision shall be made.

2.5 The government will take all responsibilities for managing airport users' suggestions and refining them into actionable policies.

2.6 It is certain that this will be a great opportunity to further raise the level of airport services of Korea.

< **Improvement of airport use services** >



Authorization of aerodrome manual change (15 May, 2023)



3. ACTION BY THE MEETING

3.1 The meeting is invited to:

- a) note the information contained in this paper;
- b) encourage other APAC States to share best practices to improve airport operations centered on airport users; and
- c) discuss any relevant matters as appropriate.