

NAIA Public Health Preparedness and Response to COVID-19 Pandemic

Airport Emergency Plan No. 11 - Public Health Emergency of International Concerned (PHEIC)

Presenter : Mr. Bryan Andersen Y. Co

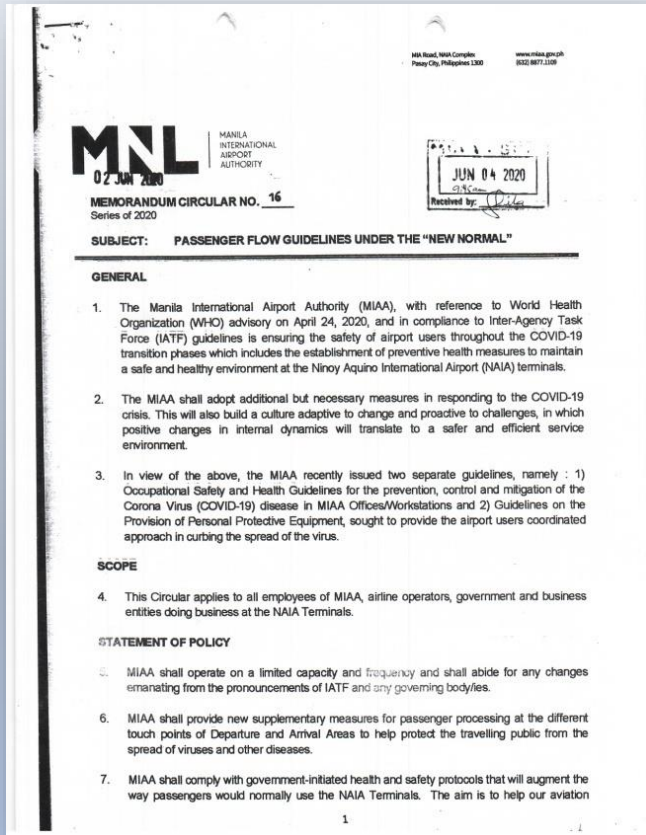
MIAA - SAGM

NAIA Safety Seal Certification

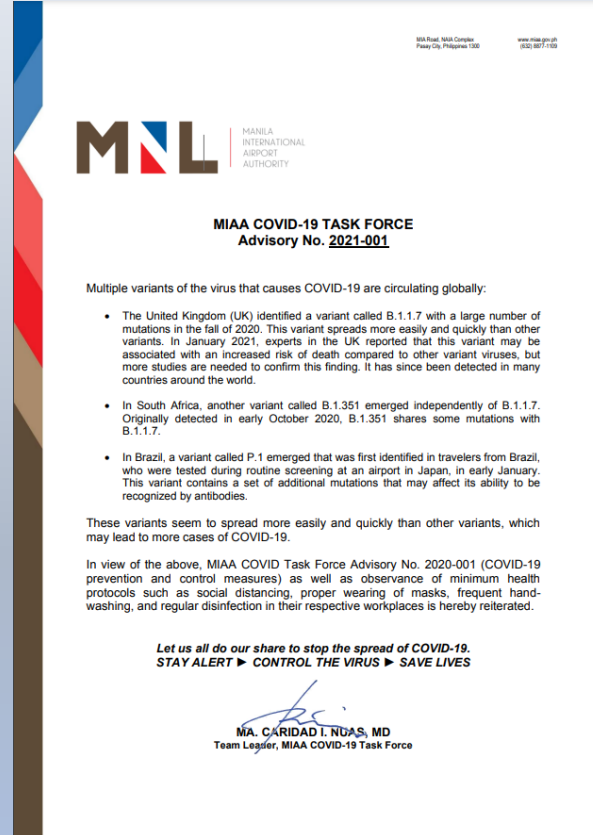


Safety Seal Certificates on the following:

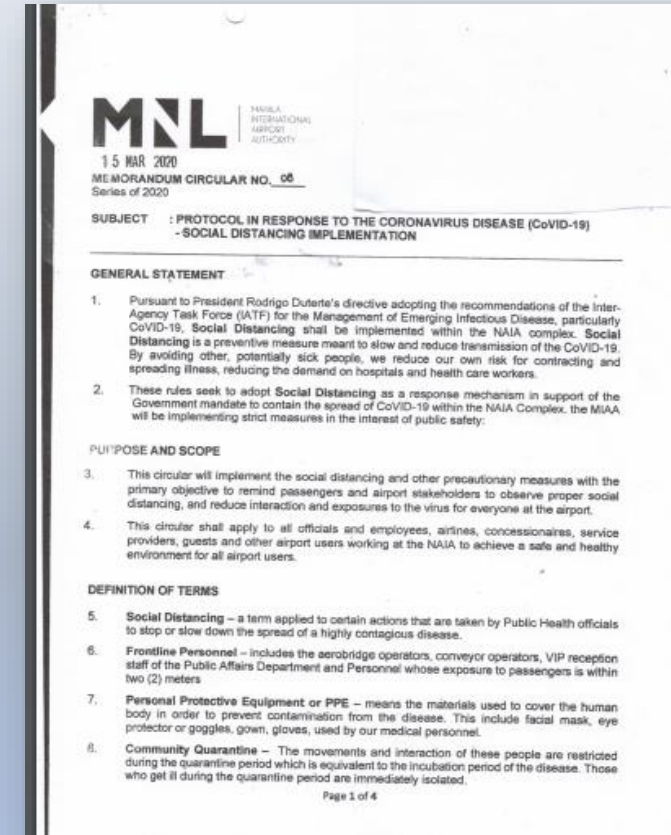
- **Admin Building** issued on Jan. 25, 2022,
- **T1 and T2** – awaiting issuance of safety seal
- **T3** issued on March 17, 2022,
- **T4** issued on March 18, 2022



MC No. 16, S2020, Passenger Flow Guidelines Under New Normal for all arriving/departing passengers.



Implementation of MIAA COVID-19 TASK FORCE Advisory No. 2021-001 (COVID-19 prevention and control measures)














MC No.08 – S2020 , Protocol in response to the Coronavirus Disease (COVID-19) – Social Distancing Implementation




COVID-19 Information Bulletin

MIAA HEALTH ADVISORY: COVID-19






KUNG IKAW AY MAY NAKASALAMUHANG TAO NA MAY HINIHALANG COVID-19 (Taong may Respiratory Symptoms)

-  Isumite ang iyong pangalan sa MIAA Medical (COVID Hotline: 3187)
-  Iwasan ang contact sa ibang tao. Bantayan ang iyong balusugan mula sa unang araw na nakasalamuha mo ang naiabing tao na may sintomas hanggang sa 14 na araw matapos nito.
-  Bantayan ang mga sumusunod na sintomas:





14 na araw
lagnat, ubo, hrap sa paghinga, sore throat, sakit ng katawan, sakit ng ulo, pagkahilo, pagtatatae, atbp.
-  Kung ikaw ay nagpakita ng isa o higit pa ng mga sintomas na ito, i-isolate muna ang sarili at paigtingin ang paggawa ng mga prevention steps (paghugas ng kamay, pag-ubo ng tama, pagsuot ng facemask)
-  Agad ding tawagan ang iyong doctor at abisuhan muna ito uhal sa iyong kondisyon bago pa pumunta sa banyang klinika o ospital.
-  Kung ikaw naman ay walang sintomas, hindi na bailangang mag-alala!

KUNG MAY EMPLEYADONG HINIHALANG MAY COVID-19 INFECTION

-  Agad na i-isolate ang empleyado sa hiwalay at well-ventilated na kwarto na malayo sa iba pang empleyado.
-  I-refer ang empleyado sa MIAA Medical (COVID hotline: 3187) para ma-evaluate at ma-screen sa COVID-19.
-  Ibigay sa MIAA Medical ang mga pangalan ng taong nakasalamuha para sa Contact Tracing
-  Makipag-ugnayan sa General Services Division para sa agarang pag disimpeksyon ng opisina.
-  Panatiliing walang tao ang opisina sa loob ng 24 oras mula sa disinfection activity.
-  Kailangang makipag-ugnayan ang empleyado sa kanilang Barangay Health Emergency Response Team (BHERT) para sa monitoring requirements.

RETURN TO WORK GUIDELINES

-  Secure a Certificate of Quarantine Completion/Medical Certificate from Barangay Health Emergency Response Team (BHERT).
-  Send a text/message/email to their immediate Supervisor the sworn health declaration for not exhibiting any of the COVID-19 symptoms.
-  Report to Medical Division and submit the Certificate of Quarantine Completion/Medical Certificate for validation
-  Report to Personnel Division and submit the validated Certificate of Quarantine Completion/Medical Certificate.
-  Upon returning to work, practice usual precautions.



Established health protocols at NAIA



Use of face mask

* EO No. 7 2022 Allowing Voluntary wearing of facemasks in indoor and outdoor settings



Handwashing Station



Temperature Check



Wearing of PPEs



Hand sanitizer / alcohol dispenser



Digital platform health declaration



Screening of Passenger

Established health protocols at NAIA



Physical Distancing



Physical separator countertop with acrylic



Facemask Disposal

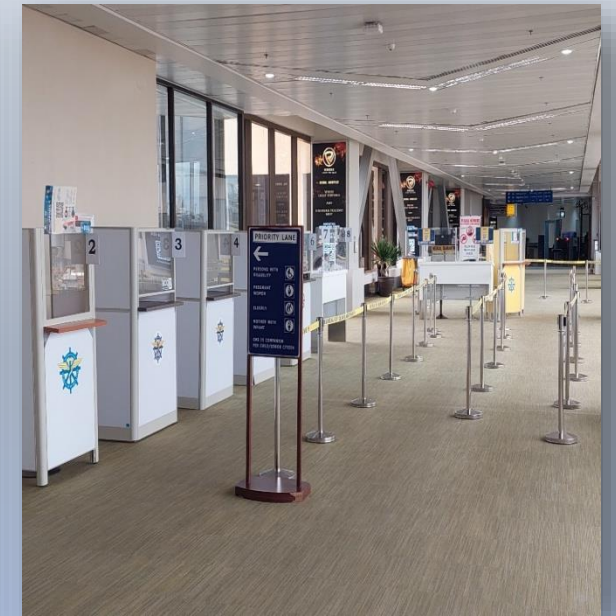


Cleaning & disinfection



Non-Essential facilities closed

Established One Stop Shop Areas at the terminals to include COVID-19 testing facilities



Established Triage areas at all MIAA Terminal Clinics



Established COVID-19 Temporary Holding Areas at all MIAA Terminals



Isolation and Referral of Intercepted COVID Positive Passenger

Document Identification : S-MED-P-007
Effectivity date : 03 November 2021

| | | | |
|--|--|---|------------------------|
| Republic of the Philippines MANILA INTERNATIONAL AIRPORT AUTHORITY MAA Administration Building, MIA Road, Pasay City | | TYPE: PROCEDURE | DOC NO: S-MED-P-007 |
| EFFECTIVITY DATE: 03 NOVEMBER 2021 | | PAGE: 3 of 4 | PAGES: |
| DIVISION/SECTION: MEDICAL DIVISION | | DOCUMENT TITLE: ISOLATION AND REFERRAL OF INTERCEPTED COVID POSITIVE PASSENGER | |

1.0 OBJECTIVE

To ensure that intercepted COVID positive passengers are separated from non-covid passengers and airport users. Intercepted COVID positive passengers are referred to appropriate government agency for proper quarantine and isolation.

2.0 SCOPE

Covers the period from the time the covid positive passenger is intercepted and placed in a temporary holding area until he/she is picked up and brought to an appropriate Temporary Treatment and Monitoring Facility.

3.0 PROCEDURES

3.1 COVID Positive passenger is intercepted at the entrance to the terminal and isolated from the other passengers.

3.2 If passenger is intercepted at the Check-in-Counter, the passenger is led out of the Terminal building by Security personnel and isolated from the rest of the passengers.

3.3 The Medical Division, upon notification of an intercepted confirmed COVID Positive passenger, deploys staff in complete/full PPEs to fetch the passenger and brings him/her to the designated temporary holding/ isolation area of the terminal located at the following:

3.3.1 T1 – Arrival Extension
3.3.2 T2 – South Wing and North Wing Departure Public Lobby
3.3.3 T3 – Arrival Bay 14

3.4 Medical personnel inform Terminal Monitoring to open the temporary holding area.

3.5 Medical personnel conducts interview of the passenger, temperature is checked and Health declaration Form is filled out.

3.6 Copy of the test Result is obtained for confirmation.

3.7 Passenger is led into the isolation room/area and endorsed to the Terminal Monitoring and Security personnel.

3.8 Medical staff returns to the clinic to coordinate with the One Hospital Command Center for referral to a Temporary Treatment and Monitoring Facility (TTMF). If the passenger is an OFW, the manpower or manning agency is contacted to assist in looking for a TTMF for the passenger.

3.9 Upon confirmation of a TTMF, the medical staff calls the TTMF for transport arrangement.

Use of this Document is limited to MIAA PERSONNEL ONLY. No part of this publication should be used or reproduced in any form or by any means, or stored in a database or retrieval system without prior written permission of the MIAA Top Management Representative.

| | | | |
|--|--|---|------------------------|
| Republic of the Philippines MANILA INTERNATIONAL AIRPORT AUTHORITY MAA Administration Building, MIA Road, Pasay City | | TYPE: PROCEDURE | DOC NO: S-MED-P-007 |
| EFFECTIVITY DATE: 03 NOVEMBER 2021 | | PAGE: 4 of 4 | PAGES: |
| DIVISION/SECTION: MEDICAL DIVISION | | DOCUMENT TITLE: ISOLATION AND REFERRAL OF INTERCEPTED COVID POSITIVE PASSENGER | |

3.10 Constant communication with the TTMF and isolated passenger is done until the passenger is fetched for transfer to the facility.

3.11 Operations personnel monitors disinfection and locks the isolation room/area after disinfection.

3.12 Medical personnel contacts/informs the following:

3.12.1 If OFW, manpower or manning agency to conduct contact tracing if passenger stayed in their office before going to the airport.

3.12.2 If incoming domestic passenger with connecting flight, the carrier airline is informed for contact tracing.

3.13 Incoming international passengers who are confirmed or suspected to have COVID-19 are handled by the Bureau of Quarantine.

5.0 RECORD

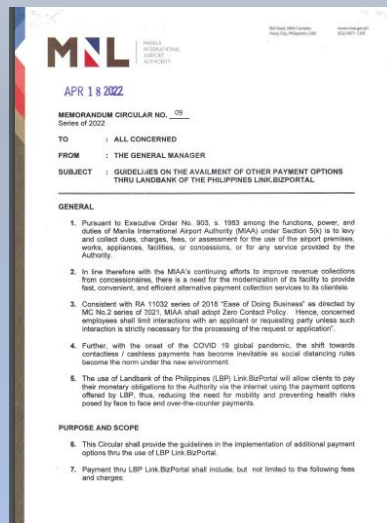
Health Declaration Form

| | |
|--------------------------|--|
| REVISION NO: 0 | DISTRIBUTION: Copy 1 for TM-T1/T2/T3/T4 Copy 2 for OMR Copy 3 for Master File (SPID) Copy 4 for Operator Others: IASO/AGM-SES |
| DATE OF REVISION: n/a | |

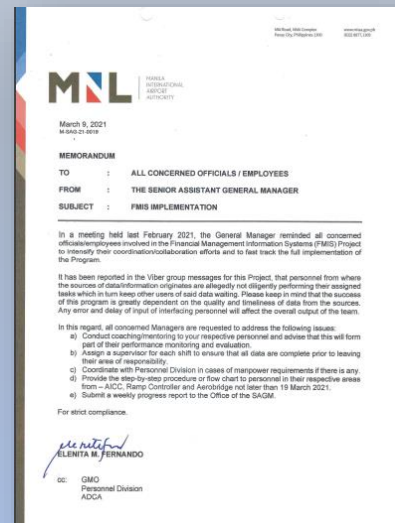
Use of this Document is limited to MIAA PERSONNEL ONLY. No part of this publication should be used or reproduced in any form or by any means, or stored in a database or retrieval system without prior written permission of the MIAA Top Management Representative.

Application of advanced technology at NAIA to reduce physical contact

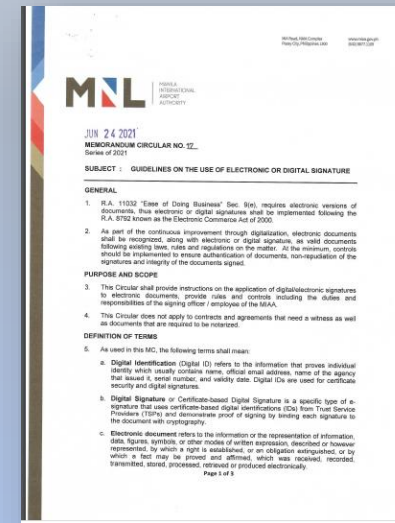
- E- Gates at the Terminal
- Lizbink Portal (Online Payment)
- Financial Management Information Systems(FMIS)
- Using of Email and E-signature



MC No. 09 S2022 : Guidelines on the availment of other payment options thru Landbank of the Philippines LINK.BIZPORTAL



Memorandum : FMIS Implementation dated March 9, 2021



Memorandum Circular No.17 S2021: Guidelines on the use of Electronic or digital signature

Temporary Storage of Infectious Waste at Terminal 1 and Hazardous Waste Facility at Nayong Filipino

- Collection and disposal collected by MIAA Medical Assistant to Temporary Storage Area at Ramp Clinic, Terminal 1 (2x a week)
- From temporary storage area to Hazardous Waste Facility at Nayong Filipino
- Disinfection, Collection and Disposal by a DENR accredited third party hauler, **International Solid Waste Integrated Management Specialist Inc. (ISWIMSI)**



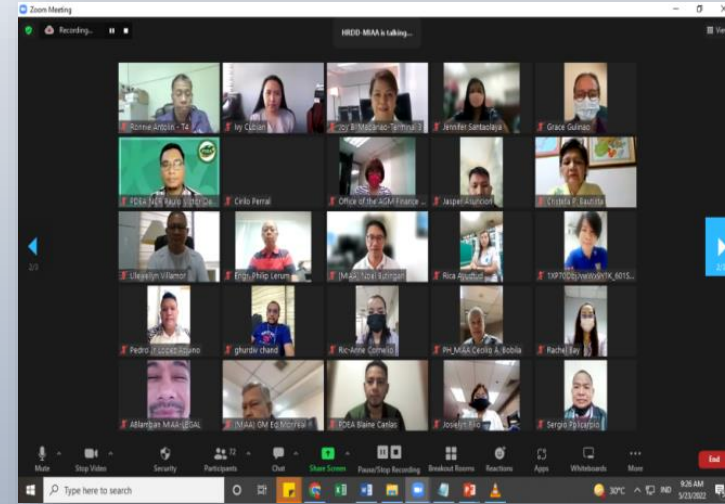
Locally Stranded Individuals (LSIs)

- Identified holding areas for Locally Stranded Individuals (LSIs)
- Distribution of Malasakit Kits
- Extended assistance to LSIs
 - Food, temporary shelter, flight booking assistance, vaccination



MIAA Personnel

- Employees with underlying medical conditions were given preference to Work from Home
- Provision of Shuttle services for MIAA employees
- Financial assistance in the form of loan for the swab testing of identified close contact



Vaccination Drive (COVID-19)

MIAA EMPLOYEES VACCINATION REPORT as of September 30, 2022

| PARTICULARS | TOTAL NO. OF EMPLOYEES | 1 st DOSE ONLY | FULLY VACCINATED | DIFFERENCE |
|---------------------|------------------------|---------------------------|------------------|------------|
| Organic | 1311 | 44 | 1261 | 6 |
| LSERV | 2559 | 55 | 2272 | 232 |
| JOP | 78 | 2 | 68 | 8 |
| Building Attendants | 1388 | 63 | 1187 | 138 |
| Security Personnel | 1379 | 7 | 1372 | 0 |
| TOTAL | 6715 | 171 | 6160 | 384 |

*common reasons for non vaccinated employees due to health conditions, religious beliefs & etc.

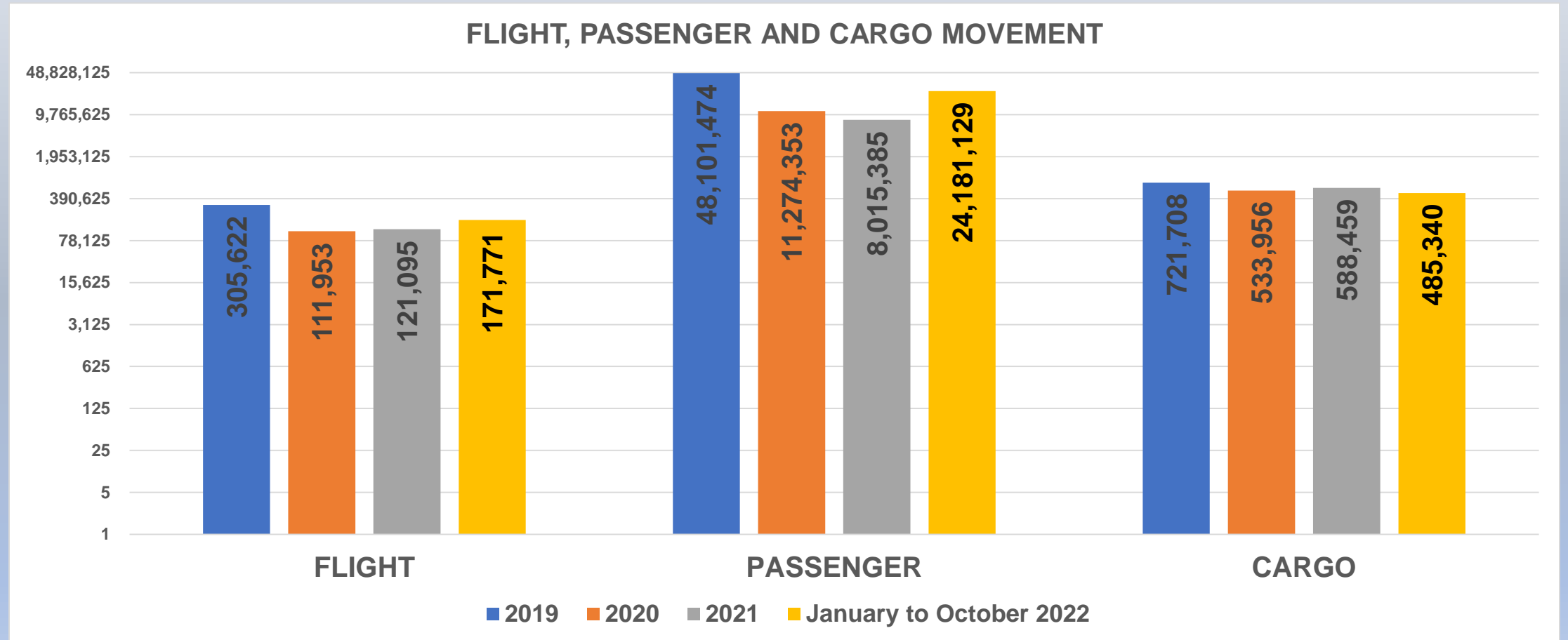


Consolidated and streamlined Terminal Operations

- **Implementation of Online Check-In Process** – boarding pass and baggage tag kiosk and baggage drops are specific concern due to the high levels of physical contact that increase the probability of contamination
- **E-gates installed at the arrival areas** – The e-gates minimize the long queues at immigration counters and reduced physical contact.



MIAA Operational Statistics



List of Learning and Development Activity regarding COVID-19

- Airport Council International (ACI) Covid19 Business Restart Security
- Airport Council International (ACI) Covid 19 Business Restart Employees And Human Resources
- Orientation On Covid-19 Vaccination
- Virtual Capacity Building Programme On "Sustainable Transport Connectivity And Covid 19 Pandemic: Pathways For Greater Resilience And Sustainability"
- International Civil Aviation Organization (ICAO) Covid 19 – Avsec Quality Control Oversight Ipack

Other MIAA Issuances

| | | | |
|--------------------------|----|---|-----------|
| Memo Circular | 11 | • Implementing Rules and Regulation on the Conduct of Temperature Screening at the MIAA/NAIA Building Entrances | 4/7/2020 |
| | 13 | • Occupational Safety and Health Guidelines for the Prevention, Control and Mitigation of the Corona Virus Disease (COVID-19) in the MIAA Offices/Workstations | 5/18/2020 |
| | 15 | • Passenger Flow Guidelines under the " New Normal" | 5/21/2020 |
| | 16 | • Amendment to Memorandum Circular No. 16 s.2020 re: Passenger Flow Guidelines Under The "New Normal" | 6/2/2020 |
| | 18 | • Amendment to Memorandum Circular No. 16 s.2020 re: Passenger Flow Guidelines Under The "New Normal" | 6/8/2020 |
| | 11 | • Procedures in Sustaining the Implementation of IATF Omnibus Guidelines on Health Protocols in All Offices, Work Stations and Public Places Within NAIA Complex | 4/12/2021 |
| | 16 | • Guidelines on Isolation and Quarantine of Covid -19 Confirmed Employees and Close Contacts | 6/18/2021 |
| | 01 | • Enhanced Restriction Over Unvaccinated Travelers "No Vaccination, No Ride Policy" at NAIA | 1/13/2022 |
| | 03 | • Guidelines for the Alternative Work Arrangements A) Work-From-Home and B) Four-Day Workweek for Employees under Corporate, Operations, Engineering, Security and Emergency Services | 1/25/2022 |

Other MIAA Issuances

| | | |
|----------------------------------|---|-----------|
| Memo to all Concerned | • Guidelines on 2019 COVID-19 | 2/14/2020 |
| | • Inter-Agency Task Force for the Management Emerging Infectious Disease Resolution No. 11 series of 2020 on COVID-19 | 3/16/2020 |
| | • COVID -19 Hazard Pay | 4/6/2020 |
| | • Presentation of IDS at Checkpoint for COVID-19 | 3/19/2020 |
| | • Moratorium on All Loan Payments of GSIS Members affected by COVID-19 | 4/14/2020 |
| | • Reiteration of Safety and Health Guidelines for the Prevention, Control and Mitigation of COVID 19 in MIAA Office/ Workstations | 6/28/2020 |
| | • MIAA COVID-19 Task Force Advisory No. 2020-001 | 8/6/2020 |
| | • COVID -19 Rapid Diagnostic Test (August 22 & 29, 2020) | 8/12/2020 |
| | • MIAA COVID-19 Task Force Advisory No. 2020-002: Wearing of Face Shield | 8/14/2020 |
| | • Website Publication Duly Furnished by the DOTr for Information and Guidance 1)OP Proclamation No. 588(2004) 2)Recommendations to ensure Minimum Health Standards our Public Transportation System 3) Regional Task Force for Covid-19 One Carga Shield Resolution No. 56 s. 2020 | 10/5/2020 |
| | • Security Issuance No. 7 re: Guidelines on Modified Access Control Procedures to be Implemented During Covid-19 Pandemic | 8/28/2020 |

Other MIAA Issuances

| | | |
|----------------------------------|--|------------|
| Memo to all Concerned | • COVID -19 Vaccination Survey | 1/25/2021 |
| | • Strictly Implementation of Instructions, Guidelines and Procedures for the Management of COVID-19 Pandemic | 2/18/2021 |
| | • COVID -19 Vaccination Resurvey | 2/18/2021 |
| | • Reiteration of Safety and Health Guidelines for the Prevention, control and mitigation of Covid 19 in MIAA Offices/Workstations | 3/18/2021 |
| | • Covid-19 Vaccination Survey | 3/26/2021 |
| | • Resumption of the GSIS Covid-19 Emergency Loan | 3/29/2021 |
| | • Reiteration of Guidelines and Procedures for the Management of COVID-19 Pandemic | 8/2/2021 |
| | • COVID-19 Vaccination Weekly Update August 13, 2021 | 8/13/2021 |
| | • Mandatory Registration to the DOTR Covid-19 Online Vaccination Portal | 8/20/2021 |
| | • National Covid-19 Vaccination Days | 11/24/2021 |
| | • Website Publication of CSC Memorandum Circular No. 16 s. 2021 for Information and Guidance " Interim Guidelines on Absences of Government Officials and Employees due to COVID-29 Vaccination and/or Adverse Events following Immunization of COVID -19 Vaccine" | 11/26/2021 |
| | • Year-End Assessment: A Tribute to DOTr Covid-19 Heroes | 12/17/2021 |
| | • Guidelines on the Deployment of All MIAA Officials and Employees During the Alert Level 2 for COVID-19 Response | 12/15/2021 |

Other MIAA Issuances

| | | |
|----------------------------------|---|------------|
| Memo to all Concerned | • MIAA Covid-19 Task Force Advisory No. 2022-001 | 1/4/2022 |
| | • MIAA COVID-19 Task Force Advisory No. 2022-002 | 1/13/2022 |
| | • COVID-19 Vaccination | 1/13/2022 |
| | • Revised Guidelines for Absences Incurred Due to Quarantine and/or Treatment of COVID-19 (Leave Credits) | 1/18/2022 |
| | • Guidelines on the Deployment of All MIAA Officials and Employees During the Alert Level 2 for COVID-19 Response | 2/3/2022 |
| | • Covid-19 Vaccination Status Update | 5/31/2022 |
| | • MIAA COVID-19 Task Fore Advisory No. 2022-002 | 07/11/2022 |

Thank you.