

Measures against Novel Coronavirus Infection in Aviation Field

Border measures

- Requested airlines to **restrict arrival airports for passenger flights from China and Korea to Narita and Kansai** from 9 March.
- Requested airlines to **control the number of arrival passengers** of international flights **by reducing flights** from 3 April.
- Requested airlines and airports to ensure to take the following efforts thereby **contributing to the border measures**.

Efforts at overseas airports	○ Ongoing refused entry measures taken by Ministry of Justice based on the Immigration Control and Refugee Recognition Act against foreign nationals who have stayed within the past 14 days in 87 states and regions in the world → Airlines are strictly checking passports and the record of the stay of passengers at departure airports in view of the above measures.
In-flight efforts	○ At request by Ministry of Health, Labour and Welfare (Quarantine), airlines are steadily conducting in-flight announcement and in-flight distribution of health checking cards and questionnaires in international flights.
Efforts at domestic airports	○ Airport companies are proactively cooperating with quarantine authorities by displaying posters calling for a report to a quarantine officer in case of having a cough or fever, and by establishing traffic lines for passengers to facilitate quarantine.

Measures to prevent the spread of infection

- Requested airlines and airports to take thorough measures to prevent the spread of infection among users and company staff.
→ Airlines and airports are **doing the best to prevent the spread of infection** by steadily making various efforts such as **calling for attention by HP and posters**, **preparation of hand sanitizers** in airport terminal buildings, **wearing masks** by cabin attendants and airport ground staff, **disinfect of the cabin of international flights**, implementing **telework** and **staggered working hours** and promoting attention by announcement at airports.

Implementation of temperature check at major domestic airports

- Implementation of **thermography temperature check of departure passengers** at domestic line security check of 6 major airports.
※ Haneda(Tokyo): from 17 April Itami(Osaka): from 24 April
 Sapporo(New Chitose)・Narita(Tokyo)・Chubu(Nagoya)・Kansai(Osaka): from 1 May

Establishment of guideline for prevention of the spread of infection

- It was established a **guideline for prevention of the spread of infection by industry** which is to be developed in cooperation with industry associations and business operators based on the fundamental policy set by the Government Response Headquarters, by reference to the proposal by the Government Expert Meeting.

【Aviation field】 Guideline for Prevention of COVID-19 Infection Spread (Outline)

- In May 2020, respective industry groups of airlines and airport terminal companies jointly developed this guideline in reference to the proposal of the expert meeting in anticipation of the future sustainable measures against COVID-19.
- Comprehensive approach to prevent infection will be taken in the aviation and airport management field based on this guideline in combination with the measures for employees and users.

●Measures for employees

Comprehensive measures such as health care before work, measures during commute, work and break, measures for facilities and apparatus for common use should be taken

- Measures for health care (Take a temperature and identify a symptom before work, stay at home when displaying cold symptoms such as a fever)
- Measures for commute (Telework and staggered working hours according to the specific to the business and wearing masks when using public transportation)
- Measures for work (Strictly enforce to wash hands before work and wear masks during work and gloves where needed, review working space, staffing and service not required for security purpose, introduce on-line and small-group meeting, do the laundry of uniforms)
- Measures for break and rest (Prevent three Cs by keeping a distance between employees and limiting the number of people in a rest area, clean and disinfect glasses and chopsticks, and change bedding in a nap room every time)
- Measures for facilities and apparatus (Clean and disinfect apparatus and common utilities touched by employees, suspend the use of hand dryers in toilets, frequently collect wastes and ventilate working space)
- Other measures such as keeping out unnecessary outsiders, enhancement of awareness of “New lifestyle” by making it public, establishment of a contact system with health centers and implementation of necessary cooperation

●Measures for users

Effectively implement a combination of measures; those at the airport terminal as an aviation gateway and others in an aircraft connecting airports

•Measures at airport terminal

- Request the following by public announcement and posters: Hand washing, wearing masks, voluntarily refrain from entry and boarding a plane when having a fever
- Prepare disinfectant at an entrance
- Temperature screening of passengers suspicious of illness
- Guide to ensure minimum physical distances between passengers at an area such as check-in counters and security screening where there are queues
- Promote to introduce remote or contactless check-in, self check-in kiosk and automatic bag drop
- Request passengers to put hand sanitizer before or after security screening
- Regularly disinfect trays used at security screening
- Other measures such as ventilation, rearrangement of tables and chairs, disinfection of the place where frequently touched by passengers and suspension of use of hand dryers in toilets

•Measures on board

- Call for refraining from talk and request wearing masks
 - Minimum provision of meal and beverage service on board
 - Regular cleaning of the place in toilets touched by users
 - Disinfection of the places frequently touched by users such as seat tables, armrests and monitor screens
- ※Aircraft is completely aired about every three minutes by constant process of fresh air intake from outside, circulation and exhaustion.