



Travel Experience Feedback

- Harmonisation of testing and quarantine rules/requirements globally and regionally
- States' testing capacity vs time restrictions (72 hrs) vs scheduling of flights
- Documentation/evidence standardisation for testing and quarantine (and for vaccinations once available).
- Need for paperless/contact free process at airport to the extent practicable.



Travel Experience Feedback

- Facilitation - queuing times, pax processing, unruly pax, alcohol-free
- Security - maintaining the integrity/robustness of screening, implementation of COVID measures for SCPs
- Social distancing and contact free process onboard
- Available and simple information resources for passengers – no surprises



Travel Experience Feedback

Balancing the Public Health Risk Versus Cost to Industry

- At the moment, unless someone has a specific and pressing need to fly they will not. The cost of flights and quarantine (and loss of earnings) are prohibitive and the onerous requirements simply make it unattractive to fly.
- There is a need to continue to create PHCs/travel bubbles, standardize requirements for testing/quarantine (vaccinations when available) and **establish risk management processes and assessments** to determine their need to allow for a phased recovery of aviation operations.