

# Considerations for ACCRPG

12 June 2020



# IATA plans for Airline Industry Restart

## System Restart

### System Capability

Get planes back  
up in the sky ...

### Travel Experience (biosafety)

... taking all  
necessary  
precautions to  
avoid the spread  
of COVID-19 ...

## Demand Restart

### Restore Confidence

... so that States  
are confident to  
relax travel  
restrictions, and the  
public is confident  
to fly ...

### Stimulate Demand

... while keeping air  
travel affordable,  
and getting people  
on planes

# IATA plans for Airline Industry Restart

## System Restart

### System Capability

- Airline personnel readiness
- Airline readiness
- Supply chain readiness
- Slots & schedule planning

### Travel Experience (biosafety)

- Fitness to fly
- Airport experience
- On board experience
- Aircraft cleaning and sanitization

## Demand Restart

### Restore Confidence

- Managed restrictions
- Guidance & comms for customers
- Access to travel insurance
- Open destinations

### Stimulate Demand

- Financial sustainability
- Travel incentives
- Destination marketing
- Visa Facilitation

# Supporting resources and initiatives



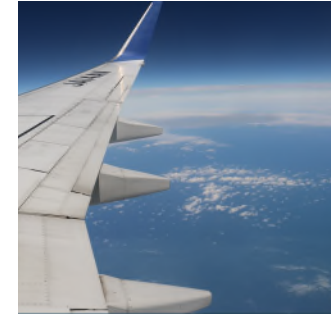
## ICAO Developments

- ICAO CART
- ACCRPG
- CAPSCA



## IATA Guidance

- Biosafety Roadmap
- IATA resources



## IATA's State Leaders in Aviation Initiative

# IATA COVID-19 resources

## CART

IATA supports the **ICAO Council's Aviation Recovery Task Force (CART)** aimed at providing practical guidance to governments and industry operators to restart the international air transport sector and recover from COVID-19 on a coordinated way.

CART's work on its **Recovery Report** and the accompanying **'Take-Off' guidance for international aviation**, has kept the health, safety, and security of the traveling public of paramount concern.

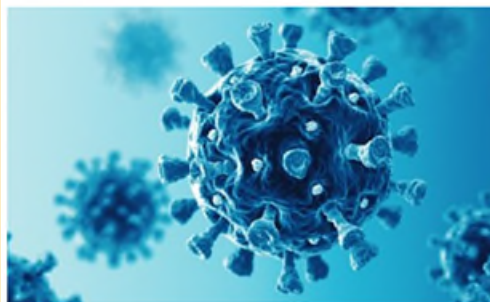
IATA's **Biosafety for Air Transport: A Roadmap for Restarting Aviation** was the basis for IATA's contribution to *Takeoff*.

## IATA resources complementing ICAO's CART

IATA fully supports the **"Take off" guidance**, an authoritative and comprehensive framework of risk-based temporary measures for air transport operations during the COVID-19 crisis. Below is additional guidance for airlines, incorporating these recommendations in the areas of Airport, Aircraft, Crew, and Cargo.

AIRPORT	AIRCRAFT	CREW	CARGO
<a href="#">ICAO Guidelines (Airport)</a>	<a href="#">ICAO Guidelines (Aircraft)</a>	<a href="#">ICAO Guidelines (Crew)</a>	<a href="#">ICAO Guidelines (Cargo)</a>
<a href="#">Ground handling return to service (pdf)</a>	<a href="#">Aircraft cleaning &amp; disinfection during &amp; post-pandemic (pdf) Draft, 29 May 2020</a>	<a href="#">Guidance for crew health precautions during pandemic (pdf)</a>	<a href="#">Carriage of cargo in the passenger cabin (pdf)</a>
<a href="#">Guidance for ground handling during COVID-19 (pdf)</a>	<a href="#">Guidance for cabin operations during &amp; post-pandemic (pdf) also available in Spanish (pdf)</a>	<a href="#">IATA Guidance for Managing Pilot Training &amp; Licensing during COVID (pdf)</a>	<a href="#">Guidance for Operators of Dangerous Goods during COVID-19 (pdf)</a>
<a href="#">Ground Handling - information about conducting ground operations in time of COVID-19</a>			<a href="#">Air Cargo comprehensive FAQ on cargo operations</a>
			<a href="#">Current status of air cargo operations by carrier - Air Cargo Tariff and Rules (TACT)</a>

## COVID-19: Resources for Airlines & Air Transport Professionals



The COVID-19 pandemic is having a huge impact on aviation and air travel industry. On these pages, you will find resources to support airlines and other aviation stakeholders during the COVID-19 crisis and industry's restart.

<https://www.iata.org/en/programs/covid-19-resources-guidelines/>

INDUSTRY GUIDANCE

RELIEF MEASURES

INDUSTRY IMPACT

## CART/IATA Guidance

## Other guidance materials and references

[Government measures related to COVID-19- entry/exit requirements listed per country](#)

[Air Transport and COVID updates](#)

### Safety & Flight Operations

- [COVID-19 Dashboard on state & airport restrictions](#)
- [COVID-19 Contingency related differences \(CCRD\) presenting alleviations in safety operational measures](#)
- [IOSA Guidance for Safety Monitoring under COVID-19 Ed.2](#)

**Customer Vouchers Initiatives:** [Airline vouchers & ticket exchange policies](#) repository

# Key topics in the region (1)

## Border Reopening matrix

	DESTINATION	Asia-Pacific									North Asia	Europe		Americas		
		Australia	India	Japan	Korea	Malaysia	New Zealand	Philippines	Singapore	Vietnam	China	Austria	Greece	Canada		
	Acceptance of foreign visitors	Not allowed	Not allowed	Allowed with some condition	Allowed with some condition	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Not allowed	Allowed with some condition	Allowed with some condition	Not allowed except visitors from the US		
ORIGIN	Asia - Pacific	Australia	Domestic flights operational			Talks ongoing		Talks ongoing		Talks ongoing				Talks ongoing	Talks ongoing	
		India		Domestic flights operational												
		Japan			Domestic flights operational	Talks ongoing				Talks ongoing		Talks ongoing		Talks ongoing		
		Korea	Talks ongoing		Talks ongoing	Domestic flights operational		Talks ongoing	Talks ongoing	Talks ongoing		Partially opened (From 1 May)	Talks ongoing	Talks ongoing	Talks ongoing	Talks ongoing
		Malaysia					Domestic flights operational			Talks ongoing						
		New Zealand	Talks ongoing			Talks ongoing		Domestic flights operational		Talks ongoing						Talks ongoing
		Philippines				Talks ongoing			Domestic flights operational							
		Singapore	Talks ongoing		Talks ongoing	Talks ongoing	Talks ongoing	Talks ongoing		N/A	Talks ongoing	Partially opened (From 8 June)				Talks ongoing
		Vietnam								Talks ongoing	Domestic flights operational					Talks ongoing
	North Asia	China			Talks ongoing	Partially opened (From 1 May)				Partially opened (From 8 June)		Domestic flights operational				
	Europe	Austria				Talks ongoing							?			
	Greece													?		
	Americas	Canada	Talks ongoing			Talks ongoing		Talks ongoing		Talks ongoing	Talks ongoing					Domestic flights operational

Talks ongoing Border opening is under discussion  
Partially opened Border is open for a certain type of passengers (e.g. business travellers)  
Fully opened Border is open for all passengers  
Domestic flights Status of domestic flights operations



# Key topics in the region (2)

## Passenger Entry and Transit Restrictions

Countries	Int'l flight suspension until	Foreign visitors	Citizens/residents	Int'l to Int'l Transit	14-Day Quarantine
Australia		Not allowed	Allowed	Conditional	Required
Bangladesh	6/15/2020	Not allowed	Allowed	Not allowed	Required
Cambodia		Conditional	Allowed	Not allowed	Required
Cook Islands		Not allowed	Allowed	Not allowed	Required
Fiji		Not allowed	Allowed	Not allowed	Required
India	6/30/2020	Not allowed	Conditional	Not allowed	Required
Indonesia		Not allowed	Allowed	Not allowed	Required
Japan		Conditional	Allowed	Allowed	Strongly recommended
Korea (Rep.)		Conditional	Allowed	Conditional	Conditional
Laos	6/30/2020	Not allowed	Not allowed	Not allowed	N/A
Malaysia		Not allowed	Allowed	Allowed	Required
Maldives	30-06-20	Not allowed	Allowed	Allowed	Required
Myanmar	6/15/2020	Not allowed	Not allowed	Not allowed	N/A
Nepal	6/30/2020	Not allowed	Not allowed	Not allowed	N/A
New Caledonia	7/31/2020	Not allowed	Not allowed	Not allowed	N/A
New Zealand		Not allowed	Allowed	Conditional	Required
Niue		Not allowed	Allowed	N/A	Required
Pakistan		Not allowed	Not allowed	Not allowed	N/A
Philippines		Not allowed	Allowed	Not allowed	Not required
Samoa		Not allowed	Conditional	Not allowed	Required
Singapore		Not allowed	Conditional	Conditional	Required
Sri Lanka		Not allowed	Not allowed	Not allowed	N/A
Tahiti		Not allowed	Conditional	Not allowed	Required
Thailand	6/30/2020	Not allowed	Not allowed	Not allowed	N/A
Tonga		Not allowed	Conditional	Not allowed	Required
Vietnam		Not allowed	Not allowed	Conditional	N/A

### Border acceptance

Allowed	Passengers are allowed to enter or transit through the country without additional restrictions on scheduled flights
Not allowed	Majority of passengers are not allowed to enter or transit through the country at all (barring exceptions, e.g. for diplomats and their family members)
Conditional	Some passengers are allowed to enter or transit through the country on scheduled flights provided they meet some requirements.
Quarantine	
Not required	14-day quarantine is not required.
Required	14-day quarantine is required for all incoming passengers.
Conditional	14-day quarantine is not required for some passengers.



# Key topics in the region (3)

## Crew Entry Restrictions

Countries	Crew Exemption	Conditions
Australia	Conditional	Aircrew are exempted from the mandatory 14 day quarantine requirements but must self-isolate on arrival. Please refer to IATA Timatic News Center for more details on crew requirements
Bhutan	Not exempted	Crew are subjected to thermal screening on arrival
Bangladesh	Not exempted	
Brunei Darussalam	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Cambodia	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Cook Island	Not exempted	
Fiji	Not exempted	
French Polynesia	Not exempted	Please refer to Country Measures for more details on <b>crew requirements for repatriations flights.</b>
India	Conditional	Crew are exempted for cargo flights – subject to thorough screening by medical staff
Indonesia	Conditional	Crew are exempted from visa suspension restrictions but not from other restrictions. Please refer to IATA Timatic News Center for more details on crew requirements
Japan	Exempted	Crew coming from the 'prevalent regions' will be required to submit the quarantine questionnaire. Please refer to IATA Timatic News Center for more details on crew requirements
Korea (Rep.)	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Malaysia	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Maldives	Conditional	Crew are required to complete the Health Declaration Card and the Immigration Arrival Card before their flight lands, and undergo thermal scanning at the airport. For crew layover, pre-approval must be obtained from government.
Micronesia	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Myanmar	Conditional	Crew (on relief flights, cargo flights, medical evacuation flights and special flights) can enter the country subject to quarantine at a hotel till their departure and requires crew visas
Nauru	Not exempted	
Nepal	Conditional	Crew are subjected to thermal screening
New Caledonia	Not exempted	
New Zealand	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements.
Niue	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Pakistan	Not exempted	Crew are subjected to thermal screening upon arrival. In addition, they will be subject to a minimum of 48-hour state-monitored quarantine until the COVID-19 testing, and a 14-day self-isolation should the test results be negative.

Palau	Not exempted	14 days quarantine requirements for all travellers from COVID 19 affected areas
Papua New Guinea	Not exempted	All Foreign Crew entering PNG must first obtain State of Emergency (SOE) controller approval to enter the country
Philippines	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Samoa	Not exempted	Crew are required to renew medical report after 14 days of last medical check.
Singapore	Conditional	Crew may be allowed a layover at Crowne Plaza Changi Airport if it is due to flight time limitations or an aircraft-on-ground (AOG) situation in Singapore. In such cases airlines should write to CAAS at CAAS_FS_FOS@caas.gov.sg; Please refer to IATA Timatic News Center for more details on crew requirements.
Solomon Island	Not exempted	
Sri Lanka	Exempted	Foreign Airline crew are strictly prohibited from travelling to Colombo for Crew Layovers and can only be at a hotel in close proximity to BIA. Please refer to IATA Timatic News Center for more details on crew requirements.
Thailand	Exempted	Please refer to IATA Timatic News Center for more details on crew requirements
Tonga	Not exempted	
Vanuatu	Not exempted	
Vietnam	Conditional	Crew is subject to mandatory medical declaration and other effective regulations as well as observe self-quarantine during their stay until the next flight schedule. Crew will be subjected to PCR Test; test is conducted in a way to minimize impact to the crew. Airlines are recommended to discuss with the local health authority who's conducting the testing and make arrangements to avoid crew handling disruption.

Exempted	Generally crew are exempted from entry restrictions (there can be a few conditions, e.g. wearing PPE, etc.)
Not exempted	The current restrictions for passengers apply to crew and thus crew are not exempted
Conditional	Crew may or may not be exempted from certain restrictions, e.g self-quarantine for all crew, exemption for crew on cargo flights, etc.

\*Please note the above information is updated on a frequent basis but there may be some discrepancies depending on when the update is made. Therefore, please refer to IATA Timatic News Center (<https://www.iatatravelcentre.com/international-travel-document-news/1580226297.htm>) for the latest and detailed information. For any inquiries, please contact Anchalee Gulati at [gulatia@iata.org](mailto:gulatia@iata.org).

# Key topics in the region (4)

## Summary of Standard Operating Procedures

Countries	Areas covered by guidelines	Key issues	IATA's actions
<b>Australia</b>	<ul style="list-style-type: none"> <li>Pax and Crew processes on ground</li> <li>Aircraft ground operations</li> <li>Pax and Crew processes in the air</li> </ul>	<ul style="list-style-type: none"> <li>Non-mandatory recommendation for a maximum 80% of seats on board aircraft to be utilized</li> </ul>	<ul style="list-style-type: none"> <li>IATA has communicated with the authorities and shared our position papers and analyses with the airlines</li> </ul>
<b>Bangladesh</b>	<ul style="list-style-type: none"> <li>Pax and Crew processes on ground</li> <li>Aircraft ground operations</li> <li>Pax and Crew processes in the air</li> </ul>	<ul style="list-style-type: none"> <li>Temperature check by airlines during check-in</li> <li>Minimum 25% seat vacancy and 1-seat gap if passengers are not from the same family</li> </ul>	<ul style="list-style-type: none"> <li>IATA sent a letter to CAAB Chairman on 14 May 2020</li> <li>IATA clarified our positions with CAAB Chairman during the Special Meeting of CAPSCA Asia Pacific on 21 May 2020</li> </ul>
<b>Cambodia</b>	<ul style="list-style-type: none"> <li>Pax and Crew processes on ground</li> <li>Aircraft ground operations</li> <li>Pax and Crew processes in the air</li> </ul>	<ul style="list-style-type: none"> <li>Temperature screening is mostly done by airports and no issue has been raised by airlines so far</li> </ul>	Nil
<b>India</b>	<ul style="list-style-type: none"> <li>Pax and Crew processes on ground</li> <li>Aircraft ground operations</li> <li>Pax and Crew processes in the air</li> </ul>	<ul style="list-style-type: none"> <li>Lower and upper limits of fares for domestic flights prescribed by MOCA</li> <li>Additional complications arising due India's states issuing their own separate restrictions regarding quarantine period, cap on number of flights etc. for domestic travel</li> <li>The Indian Supreme Court has separately ruled on issue of middle seats for international repatriation flights</li> <li>DGCA has issued an Order which calls for middle seats to be kept empty for foreign and domestic scheduled airlines "if the passenger load and seat capacity permits the same". If the middle seat is occupied, an additional "wrap around gown" (Ministry of Textiles approved standards)" shall be provided to the occupant</li> </ul>	<ul style="list-style-type: none"> <li>IATA responded to India MOCA with our comments and positions on the draft SOPs on 14 May 2020</li> <li>No further action requested by airlines on final SOPs</li> <li>IATA will monitor developments and intervene as needed</li> </ul>

Alignment with  
CART  
guidance;  
Harmonization  
needed



Questions?

