

Cui Yan | [Regional Manager, Operations, Safety and Security, IATA North Asia]



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Regional Manager
Operations, Safety and Security Department
International Air Transport Association, North Asia

As certified IATA instructor, Cui Yan has over 20 years experience in aviation industry, with a rich work portfolio in both finance and operational area. As the regional manager of Operations, Safety and Security department, she is now working on the promotion and implementation of IATA Airport Infrastructure and Customer Experience, as well as ground operations related programs in North Asia.

Areas of her expertise:

- Airport and ADRM
- End to end passenger processing (Digital Identity and Contactless Travel - One ID project);
- Passenger data exchange (API/PNR)
- End to end baggage handling and tracking;
- IATA industry standards structure and global implementation



崔艳

国际航空运输协会北亚区
运营、安全与安保部地区经理

作为国际航协全球认证教员，崔艳拥有航空运输业超过20年的工作经验，在财务和运营领域均有丰富的专业涉足。作为IATA运营、安全与安保业务的区域经理，她目前致力于北亚地区机场设施与客户体验，以及地面运营相关项目的推广与实施工作。

主要业务方向涉及：

- 机场业务及建设手册
- 端到端旅客出行流程（数字身份与非接触式出行One ID项目）
- 旅客数据出入境系统与管理（API/PNR数据标准框架）
- 端到端行李运输及行李追踪
- IATA国际标准架构与全球实施