**Session 4 - Enhancing Passenger Experience Through Digitalization and Interoperability**

***Shaikh Abdullah bin Ab Sukor***
Deputy Director (Airport Operations Regulation & Aviation Security)
Civil Aviation Authority of Singapore



Mr. Shaikh Abdullah is the Deputy Director of Airport Operations & Aviation Security at the Civil Aviation Authority of Singapore (CAAS) and has been security practitioner since 2000. Mr. Shaikh Abdullah leads a team to regulate airport operations and conducts security oversight on provisions on Air Navigation Services (ANS) to safeguard against acts of unlawful interference of ANS facilities. His team also ensures aviation-related critical infrastructures are adequately protected against all threats and impact of disruption are minimized. As the primary ICAO Annex 9 Facilitation Coordinator for Singapore, his team is the secretariat for the National Air Transport Facilitation Committee and coordinate inputs and disseminate key information amongst various agencies to meet Annex 9 requirements and to ensure smooth operations at Changi and Seletar Airports.

Mr Shaikh Abdullah is also an ICAO certified Auditor and Instructor who has been part of many audits, assistance and instruction missions with the ICAO since 2015. Before joining the CAAS, Mr. Shaikh Abdullah served in the Criminal Investigation Department of the Singapore Police Force and Certis Auxiliary Police Force in Changi Airport as a senior officer.