

**Mr Randy Ong**  
**Director Airport Operations Regulation and Aviation Security**  
**Civil Aviation Authority of Singapore (since Jan 2023)**



As Director Airport Operations Regulation and Aviation Security of Civil Aviation Authority of Singapore (CAAS), Mr Randy Ong collaborates with aviation stakeholders to ensure Changi Airport remains competitive as an air hub. To meet passengers' expectations and to ensure airport and cargo efficiency, his key responsibilities include:

- Regulate the service performance of Changi Airport Group based on service standards established by CAAS (e.g., baggage presentation, availability of critical systems, processing time for passenger check-in operations, etc).
- Review, formulate and implement facilitation and aviation security related policies for Singapore.

Prior to his current appointment, Mr Ong has held other key appointments in the CAAS and the Republic of Singapore Air Force (RSAF), such as Head Safety and Security Branch - Air Navigation Services Group, Director Unmanned Operations Readiness Division - Unmanned Systems Group, and Commander of Paya Lebar Airbase - RSAF. His key achievements include setting up counter-drone capability to protect Changi Airport and event organization such as the inaugural RSAF 45<sup>th</sup> Anniversary celebration (roving exhibitions) in five HDB heartlands sites in 2014, RSAF Open House 2016, etc.