



ICAO FACILITATION REGIONAL FORUM

(Ulaanbaatar, Mongolia, 7 to 8 July 2025)

DRAFT PROGRAMME

Sunday, 6 July 2025	
TIME	
14:00–17:00	❖ ON-SITE COLLECTION OF BADGES Department of Foreign Affairs Building, Peace Ave - 7a, Ulaanbaatar, Mongolia
Day 1 – Monday, 7 July 2025	
THEME - <i>International, National and Regional Cooperation to Advance Facilitation</i>	
08:00–09:00	❖ ON-SITE COLLECTION OF BADGES ❖ WELCOME COFFEE Department of Foreign Affairs Building, Peace Ave - 7a, Ulaanbaatar, Mongolia
09:00–10:00	❖ OPENING CEREMONY Master of Ceremonies: Mr. G. Amarsanaa Welcome Address Member of Parliament, Cabinet Minister of Mongolia Opening Remarks Video Address by the ICAO Secretary General Keynote Address Mr. Turbayar E., Director General, CAA Mongolia – Mongolia’s commitment to facilitation Setting the Scene Mr. Ma Tao, Regional Director, ICAO Asia and Pacific Regional Office, Bangkok ❖ GROUP PHOTO

10:00–10:30	❖ COFFEE BREAK
10:30–12:00	SESSION 1. STRENGTHENING NATIONAL FACILITATION PROGRAMMES AND COMMITTEES The participants to this session will be invited to provide insights and put forward best practices for the development and implementation of a National Air Transport Facilitation Programme (NATFP) and the set-up of a National Air Transport Facilitation Committee (NATFC). The experienced panelists will consider mechanisms for optimal multi-stakeholder cooperation, the constitution of and organization of committees, the ideal scope of responsibilities and mechanisms for cooperation with other entities and structures nationally and internationally. Moderator: Mrs. Narjess Abdennebi, Chief, Facilitation, ICAO Panelists: • NAME (name tbc), Title, Mongolia • Ms. Rusnee Mustapa (tbc), Manager, Aviation Security and Facilitation Standards Department, Civil Aviation Authority, Thailand • Mr. Lye Teck Tan, Executive Vice President, Airport Management, Changi Airport Group, Singapore • NAME (name tbc), Title, Vietnam ❖ QUESTION & ANSWER PERIOD
12:00–12:15	SKYTALKS (MIAT Mongolia Airlines tbc)
12:15–14:00	❖ LUNCH BREAK
14:00–15:30	SESSION 2. REGIONAL COOPERATION IN FACILITATION AND BORDER MANAGEMENT Structures for and approaches to inter-State and inter-entity cooperation across the Asia-Pacific region and with other neighbouring States will be the focus of discussions in this session. The importance of such cooperation will be emphasized taking into account matters such as regulatory alignment, process harmonization and technological interoperability. Specific challenges of the Asia-Pacific region will be considered and solutions leveraging regional cooperation brought forward. The roles of regional bodies and international organizations such as ICAO in advancing cooperation will also be discussed. Moderator: Mr. Remington Low, Facilitation Officer, Bangkok Regional Office ICAO Panelists: • Mr. Zhumazhan Zholdasbekov, National Programme Officer, Head of Unit, Immigration and Border Governance, International Organization for Migration, Kazakhstan • NAME (name tbc), Title, Singapore, Automated Border Control System • NAME (name tbc), Title, Papua New Guinea • NAME (name tbc), Title, China • NAME (name tbc), Title, Maldives ❖ QUESTION & ANSWER PERIOD
15:30–16:00	❖ COFFEE BREAK

16:00–17:30	SESSION 3. CAPACITY BUILDING AND TECHNICAL ASSISTANCE This session will include discussions on provision of technical assistance to States, oversight of the implementation of facilitation measures and the provisions of ICAO Annex 9, and capacity building initiatives of relevance. The importance of community-based capacity building in the Asia-Pacific region will be emphasized. Possible approaches to enhancing regional efforts will be discussed, potentially including joint State activities and cooperative Working Groups. Mechanisms for resource mobilization will also be debated. Moderator: NAME, Title, State/Organization Panelists: • Mr. Clement Gorlt, Cybersecurity and Research Manager, & Public Key Directory Coach, INCERT Public Agency, Luxembourg • Ms. Laura Scorretti (tbc), Senior Specialist Immigration and Border Governance for Asia, International Organization for Migration • NAME (name tbc), Title, Mongolia • NAME, Title, State/Organization ❖ QUESTION & ANSWER PERIOD
	❖ PLACEHOLDER (tbc)

Day 2 – Tuesday, 8 July 2025	
THEME - Border Management, Travel Documents, and Future Outlook	
09:00–10:30	SESSION 4. ENHANCING PASSENGER EXPERIENCE THROUGH DIGITALIZATION AND INTEROPERABILITY This Session will explore strategies for expanding airport capacities to accommodate growing traffic demand and ensuring a positive experience for passengers through facilitation of air transport. Discussions will highlight the roles of State entities, aircraft operators and airport authorities in facilitating clearance and service operations. Panelists will examine the end-to-end passenger experience and review means to address key challenges, in particular by deploying digital capabilities that align with international standards and offer global interoperability. Moderator: NAME, Title, State/Organization Panelists: • Mr. Gary Leung, Senior Manager, Security and Facilitation, Asia-Pacific & Middle East, Airports Council International (ACI) • Mr. Masaki Takeuchi, Assistant Manager, Facilities Planning, Narita International Airport Corporation, Japan • Ms. Shu Hui Bian (name tbc), Regional Manager Operations, Safety and Security, Customer Experience & Facilitation, Asia-Pacific, International Air Transport Association (IATA) • NAME (name tbc), Title, Mongolia ❖ QUESTION & ANSWER PERIOD
10:30–11:00	❖ COFFEE BREAK

11:00–12:30	SESSION 5. TRAVEL DOCUMENT SECURITY AND PKD IMPLEMENTATION This Session will provide an overview of the standardized implementation of Machine-Readable Travel Documents (MRTDs) and electronic MRTDs (eMRTDs), their secure issuance and their use in facilitated travel. Discussions will explore innovative solutions for optimizing the issuance and inspection of travel documents in line with ICAO Doc 9303 specifications. The role of the ICAO Public Key Directory (PKD) as part of infrastructure for authentication of eMRTDs will be elucidated and best practices for PKD implementation at State level brought forward. Moderator: Mrs. Christiane DerMarkar, Technical Officer (TRIP), ICAO Panelists: • Mr. Darryl Brile, Senior Advisor for International Affairs, United States’ Passport Services, United States • Mr. Joel Woolf, Acting Assistant Director, Passport Technology & Standards, Passport Strategy & Modernisation Branch, Passport Office, Department of Foreign Affairs, Australia • NAME (name tbc), Head, National Central Bureau, INTERPOL, Mongolia • NAME (name tbc), Title, India ❖ QUESTION & ANSWER PERIOD
12:30–12:45	SKYTALKS ICAO Public Key Directory – An increasingly important component of border infrastructure (to be confirmed)
12:45–14:30	❖ LUNCH BREAK
14:30–16:00	SESSION 6. PASSENGER DATA SYSTEMS: API, PNR & THE UN CT TRAVEL PROGRAMME Panelists will examine the Implementation of Advance Passenger Information (API) and Passenger Name Record (PNR) data systems in line with ICAO Standards and Recommended Practices and global best practices. The need for cooperation between State authorities and private sector entities will be brought forward. Discussions will also emphasize the need for greater consistency in the deployment of passenger data systems, with a focus on leveraging National Air Transport Facilitation Committees (NATFCs) to enhance coordination and support for API and PNR development. The work being accomplished under the UN Countering Terrorist Travel (CT Travel) Programme to support State implementation of passenger data systems will also be presented and the lessons being learned from programme implementation revealed. Moderator: NAME, Title, State/Organization Panelists: • Mr. Vugar Allahverdiyev, Programme Management Officer, UN Countering Terrorist Travel Programme (CT Travel), United Nations Office of Counter-Terrorism (UNOCT), Special Projects and Innovation Branch (SPIB) • Mr. Miguel Gomes, Chief of Staff, General Director of Migration Services, Timor Leste • NAME (name tbc), Title, Mongolia • NAME (name tbc), Title, Pakistan ❖ QUESTION & ANSWER PERIOD
16:00–16:30	❖ COFFEE BREAK

16:30–17:30	SESSION 7. FUTURE OF FACILITATION: AI, AUTOMATION, AND INNOVATION IN BORDER PROCESSING Work being done by and with innovators in air transport facilitation in the Asia-Pacific region and its surroundings will be brought forward in this session, with the goal to examine how innovations can be efficiently and effectively implemented nationally, regionally and internationally to address challenges in the area of facilitation. Strategic approaches to the deployment of new technologies and processes will be advocated. More automated technologies for passenger identification and border control that leverage biometrics and digital travel documents will be discussed. The possible role of Artificial Intelligence (AI), now and in the future, will be a subject of deliberation. Moderator: Mr. Ciaran Carolan, Public Key Directory, Facilitation Officer, ICAO Panelists: • Mr. Suresh M. Khadakbhavi, Chief Executive Officer, Digi Yatra Foundation, India • NAME (name tbc), Title, Mongolia • NAME, Title, State/Organization • NAME, Title, State/Organization ❖ QUESTION & ANSWER PERIOD
17.30 – 18.00	❖ CLOSING CEREMONY Summary and words of Closure Mr. Ma Tao, Regional Director, ICAO Asia and Pacific Regional Office, Bangkok Closing Remarks: Mr. L. Munkhtushig, Ministry of Foreign Affairs, Mongolia