

## CURRICULUM VITAE

Name: NG Tee Chiou  
Occupation: Representative of Singapore on the Council of ICAO  
Year of birth: 1967  
Nationality: Singaporean



### EDUCATION AND PROFESSIONAL QUALIFICATIONS

2001 Master of Business Administration  
Nanyang Technological University, Singapore

2001 Young Managers Programme  
INSEAD

1997 ICAO Instrument Procedures Design Course  
Singapore Aviation Academy

1995 Air Transport Course  
St. Anne's College, University of Oxford

1992 Bachelor of Science (Honours)  
National University of Singapore

### PROFESSIONAL EXPERIENCE

April 2011 – Present Representative of Singapore on the Council of ICAO

Nov 2010 to Mar 2011 Alternate Representative of Singapore on the Council of ICAO

2006 to 2010 Director, Air Traffic Services

- Oversees provision of air navigation services in Singapore Flight Information Region and at Singapore's Changi Airport and Seletar Airport
- Supervises over 400 air traffic controllers, engineers, and technical/support staff
- Programme Manager for LORADS III, the new generation ATC system for Singapore, overseeing project teams of systems engineers and air traffic controllers

1997 - 2006

### Senior Operations Manager

- Headed a policy section which handled, *inter alia*, strategic and planning matters relating to airspace and air traffic management, and civil-military aviation coordination matters, including aerial activities and security measures.
- Initiated the introduction of Performance Based Navigation terminal/instrument procedures.
- Set up the regulatory unit providing safety oversight of air navigation services and aerodrome services
- Established framework for certification of civil aerodromes in Singapore to ICAO Annex 14 standards and recommended practices.
- Introduced a formal safety management system for air traffic services and aerodrome services, which meets ICAO requirements as contained in Annexes 11 and 14.
- Implemented a quality management system based on ISO 9001:2000 requirements for air traffic services, aeronautical telecommunications systems, aeronautical information services and certain aerodrome services.
- Managed Aeronautical Information Services (AIS) Unit whose role included promulgation of aeronautical information, charting services and flight planning. Implemented an automated AIS system which enhanced workflow and data quality.
- Managed obstacle and wildlife control programme in Changi and Seletar Airports, to ensure that tall structures and birds/other forms of wildlife did not pose a hazard to aircraft operations. Mounted campaigns to increase safety awareness in the airfield community.

1992 - 1997

### Airport Manager (Ground Operations), Changi and Seletar Airports

- Managed ground operations in Changi and Seletar Airports.
- Worked with key stakeholders such as government agencies, airlines, handling agents and contractors to uphold a high standard of service and efficiency.
- In charge of passenger facilities in the terminal building.
- Key member of slots management team to optimise capacity utilisation.
- Worked with infrastructure projects teams to build airport capacity ahead of demand.

## **OTHER APPOINTMENTS**

2010	Chairman, Sub-Working Group on Air Transport Technical Cooperation, Association of Southeast Asian Nations (ASEAN) Senior Transport Officials' Meeting (STOM) Air Transport Working Group (ATWG)
2010	Committee Member, Workplace Safety and Health Council (Logistics and Transport) Committee, Singapore
2009 - 2010	Member, Operations Steering Committee, Civil Air Navigation Services Organisation (CANSO)
2006 - 2010	Representative, Asia Pacific Air Navigation Planning and Implementation Regional Group (APANPIRG)
2001 - 2005	State Coordinator, ICAO Universal Safety Oversight Audit Programme
2000 - 2002	Adviser, Accident Investigation Team for Singapore Airlines flight SQ6 accident at Chiang Kai Shek International Airport, Taipei, on 31 October 2000
Ongoing	Lecturer for various Singapore Aviation Academy courses