DANGEROUS GOODS PANEL (DGP)

TWENTIETH MEETING

Montréal, 24 October to 4 November 2005

Agenda Item 2: Development of recommendations for amendments to the Technical Instructions for the Safe Transport of Dangerous Goods by Air (Doc 9284) for incorporation in the 2007-2008 Edition

PROVISION OF DANGEROUS GOODS INFORMATION TO PASSENGERS

(Presented by G.A. Leach)

1. INTRODUCTION

1.1 At WG/04, WP/14 sought to address a number of issues in respect of Part 7;5.1. Primarily it was noted that a recent amendment to the text had placed a responsibility on an airport operator to provide information about dangerous goods with the passenger ticket, which was obviously unintentional. However, the paper could not be agreed because it also proposed amending the requirement in 7;5.1.2 a) such that an operator would have to provide information prior to check-in; 7;5.1.2 a) currently allows information to be provided prior to *or during* check-in.

Whilst the view of the Working Group is recognised, it is still suggested that the provision of information to a passenger is of far more benefit if it is received before the passenger arrives at the airport. However, it is accepted that to "provide" information may be impractical for an operator to achieve, particularly when, increasingly, the operator will not be involved in the selling of the ticket and may therefore have no contact with the passenger prior to the check in process. It is suggested that as an alternative to providing information with a ticket a more realistic approach may be to require an operator to make information "available" prior to check-in. This would ensure that passengers would be able to contact the operator and obtain appropriate information, by way of web sites, phone centres etc;

2 other issues were raised by WP/14 which it is believed did not generate any objection:

1. 7;5.1.1 and 5.1.2 appear to say the same thing and it is suggested they could be amalgamated;

2. Reference to "handling agent" in 5.1.2 is queried, since this term is not used anywhere else in Part 7 where "operator" is stated; the ability of a handling agent to act on behalf of an operator is addressed in the "introductory Notes" on page 7-(i). This would also appear to subject handling agents to the provisions of 5.1.2 b);

2. **PROPOSAL**

Delete the existing 7;5.1 and replace with the following:

5.1 INFORMATION TO PASSENGERS

- 5.1.1 Each An operator and airport operator must ensure that information is promulgated in such a manner that passengers are warned as to the types of dangerous goods which they are a passenger is forbidden from transporting aboard an aircraft as is provided for in 5.1.2 with the passenger ticket or made available in another manner such that is available to passengers prior to the check-in process.
- 5.1.2 An operator <u>and airport operator</u> or <u>his handling agent</u> must ensure that <u>notices warning</u> information is provided for passengers <u>as to the</u> about the types of dangerous goods which they are forbidden from transporting aboard an aircraft <u>are</u> As a minimum this information must consist of:
 - a) information with the passenger ticket or in another manner such that prior to or during the check in process the passenger receives the information; and
 - b) notices sufficient in number and prominently displayed in sufficient number at each of the places at an airport where tickets are issued, passengers checked in and aircraft boarding areas maintained, and at any other location where passengers are checked in.