



**Agenda Item 3: Follow-up to the implementation of the Quality Management System in the AIM facilities (QMS/AIM)**

**CURRENT STATUS OF IMPLEMENTATION OF THE QUALITY MANAGEMENT SYSTEM  
IN AIS PROCESSES (QMS/AIS)**

(Submitted by the Secretariat)

<b>SUMMARY</b>	
This Working Paper presents the updated status of implementation of the Quality Management System applied to AIS/AIM (QMS/AIS) processes in the States of the SAM Region, including recent advances and areas that still require continuation of the implementation and recertification processes.	
<b>References:</b>	
<ul style="list-style-type: none"><li>• Report of the 2025 AIM Virtual Meeting for the SAM Region</li><li>• Doc 9839 – Quality Management System Manual for AIS</li></ul>	
<b>Strategic objectives ICAO:</b>	<i>A - All flights are safe and secure D - No Country Left Behind</i>

**1. Introduction**

1.1 The SAM/AIM meetings continue to systematically monitor the implementation of the Quality Management System in AIS/AIM processes in the States of the SAM Region.

1.2 The Secretariat has maintained coordination activities through teleconferences, formal communications and individual follow-up to the States, as well as the report on the status of implementation to GREPECAS.

1.3 The implementation of the QMS is a fundamental element to ensure the quality of aeronautical data and enable the transition to the digital AIM environment.

**2. Discussion**

2.1 The Secretariat continues to consider QMS/AIM as a key enabler for the transition from AIS to AIM, ensuring the integrity, traceability and reliability of aeronautical data.

2.2 In the follow-up carried out by the Secretariat, specific progress has been identified in some States, highlighting that the State of Bolivia has reported progress in the implementation of the QMS/AIM, showing progress in the implementation that has resulted in the certification of its quality management system for the processes of the AIMa.

2.3 At the regional level, it is observed that six (6) States maintain their QMS/AIM implementation processes in "on going" status, reflecting that the implementation and subsequent certification of the system or its full implementation has not yet been completed.

2.4 Within these six States, two (2) had achieved certification in the past, but have not achieved recertification, which creates a risk in the continuity of quality assurance in AIS/AIM processes.

2.5 The situation indicated in the previous paragraph shows challenges in:

- a) the sustainability of the QMS over time,
- b) resource allocation,
- c) and the continuity of audit and continuous improvement processes.

2.6 The Secretariat reiterates the need for States:

- a) give continuity to their implementation plans,
- b) ensure certification and recertification processes,
- c) and keep the status of your QMS/AIM systems up to date.

2.7 Likewise, the use of Doc 9839 and the exchange of regional best practices as a tool to accelerate implementation and ensure the sustainability of the system continue to be promoted.

2.8 The updated details of the States' implementation status are presented in **Appendix A**.

### 3. **Required Actions**

3.1. The Meeting is invited to:

- a) take note of the information contained in the Working Paper;
- b) revise and update the Table in Appendix A; e
- c) indicate other actions that they consider pertinent

## APPENDIX A

**Follow-up to the Implementation of the Quality Management System in the AIS-AIM Processes, in the SAM Region**

<i>N°</i>	<i>States</i>	<i>QMS/AIM Implementation Status</i>	<i>Date of Certification</i>	<i>Follow-up audit</i>	<i>Planned recertification</i>
1	Argentina	They started the process again. The process is carried out jointly with the service provider They plan for 2023 training in ISO 9001:2015 for ANAC and EANA. November 2022 they signed the minutes of the AIS Department but they still do not have a certification date	Not certified There is no certification date. They do not have the Project approved The ANSP has just started the process.		
2	Brazil		Re-Certificate	March 2022	2024
3	Bolivia		Certificate	2025	No Expected in 2024
4	Chile	Follow-up audit in June 2022 Maintains certification.	Re-Certified	June 2022	August 2024
5	Colombia		Not certified	No date	
6	Ecuador	Restructuring of the institution After this, the documentation was reviewed (Mid-2024)	Not certified	No dates	
7	Guyana	They continue to work on the documentation but without finalizing the implementation. QMS AIS manual implemented and in use as of December 2021. Process of obtaining ISO 9001 certification in the initial phase (research). Final revision for October 2023 is being reviewed by the AAC NBS Certification (2024)	Not certified.	No date	

8	Panama		Certified.	December 2022	2026
9	Paraguay		Re-certified		December 2023
10	Peru		Re-Certificate	Report	
11	Suriname	NIL	Not certified	No dates	
12	Uruguay		Re-Certified	September/ 2022	July 2024
13	Venezuela		No – Certified.	No date	

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