



International
Civil Aviation
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Международная
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منظمة الطيران
المدني الدولي

国际民用
航空组织

Eastern and Southern African Regional Office/Bureau régional Afrique orientale et australe

Ref. ES AN 9/11 - 0020

22 January 2025

Subject: Resolution of Safety Issues (RSI) Training (Nairobi, Kenya, 17 – 21 March 2025)

Action Required: Register participants, preferably not later than 15 February 2025

Sir/Madam,

I wish to invite your Administration/Organization to participate in the Resolution of Safety Issues (RSI) Training organized by ICAO ESAF Regional Office and the Civil Aviation Authority of Singapore to be held in Nairobi, Kenya from 17 – 21 March 2025.

The five-day Resolution of Safety Issues (RSI) Training will cover:

- ICAO documentation related to the resolution of safety concerns
- Enforcement processes
- Safety management
- Principles and techniques in interviews and investigation.

Upon completion of this course, participants will be able to:

- Develop and apply appropriate procedures and processes to resolve safety issues
- Prepare enforcement manuals and guidance materials
- Adopt best practices in investigations and interviews
- Understand a State's obligation in the resolution of safety concerns.

This training is intended for administrators, experts and practitioners involved in safety policy design, regulation, auditing, and compliance functions in aviation oversight.

Considering the need to make the corresponding administrative arrangements for this training, we would greatly appreciate if the nominated participants register by filling out the registration form on the following link: <https://go.gov.sg/esaf-rsi-2025> at the earliest convenience, but not later than 15 February 2025.

Please note that registration does not mean acceptance to the programme. If accepted, participants will receive a separate acceptance email and will need to pay for their own travel and accommodation. The necessary documents including the information bulletin will be provided in the ICAO ESAF website, and no hard copies will be distributed during the training.

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Should you require further information regarding the training, please contact Mr. Zewdu Aregawi, Regional Officer, Safety Implementation at: zaregawi@icao.int and Mr. Tavis Tan, Assistant Manager (International Relations) Civil Aviation Authority of Singapore at: mailto:tavis_tan@caas.gov.sg.

Yours sincerely,



Lucy Mbugua
Regional Director

Enclosure: Course Write-up (2 Pages)