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## Workshop on Implementation of the Global Reporting Format (CRF) for runway surface condition

**Session 5 – ANSP Experience** 

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### **DISCUSSION POINTS**

- 1. WHO WE ARE
- 2. CANSO MAIN GOALS
- 3. LESSONS LEARNT / ON-GOING OBSERVATIONS
- 4. CONCLUSION

### WHO WE ARE

- □ Civil Air Navigation Services Organisation
- □ Global Trade Association for ANS providers
- Global voice of ATM worldwide
- □ CANSO Members support over 85% of world air traffic
- □ Members share information and develop new policies
- U We are an International forum for development and exchange of ideas
- □ International network for ANS experts
- Represent views/interests of Members



#### **CANSO MAIN GOALS**



CANSO's work in Africa is based on Vision 2020, the CANSO's Fit for the Future of ATM model, as well as the ICAO's Global ATM Concept and APIRG.

□ Global vision is the future of Air Navigation Services in a collective industry approach working towards achieving seamless air navigation services provision.

**CANSO's goal is also to help ANSP's provide services that are technically interoperable, procedurally harmonised, universally safe and affordable.** 

□CANSO helps its members and the ATM Industry by providing a collaboration platform across the whole industry and sharing information, best practise and standards of excellence.

# **LESSONS & OBSERVATIONS**



SHAPING OUR FUTURE SKIES



### COLLABORATION

- Multi-Stakeholder initiatives always more complex
- Facilitating the four/three-way nexus of (State, CAA, Airport and ANSP)
- Engage the ANSP early
- Maintain full awareness

Facilitating and Monitoring implementation:

- Closed group on-going survey
- Structured approach / questionnaire
- Share with the broader participants





#### SYSTEM COMPATIBILITY, COMMUNICATION AND CHANGE MANAGEMENT

- System Compatibility with new formats
- Ensuring communication effectiveness
- Beyond Focal Points Integration of all staff into new ways of working (internal discussion on Go-to-Teams)
- Beyond the process Facilitating Teamwork (and recognition) ensuring seamless communication. Managing the process dynamics all the way.

Use case / lessons:

- CANSO developing guidelines for ANSPs (COVID-19 delays)
- Safety workgroups drawing experience from members





# THANK YOU



SHAPING OUR FUTURE SKIES