

I. Actions Taken to Protect the Health of Air Travellers

Inflight Reporting of Suspected Case:

In accordance with Standard 8.15 in ICAO Annex 9 - Facilitation, Hong Kong aircraft operators and the operator of Hong Kong International Airport have developed manual and procedures to ensure that a suspected case is reported promptly to air traffic control, in order to facilitate provision for the presence of any special medical personnel and equipment necessary for the management of public health risk on arrival.

Medical Supplies on Aircraft:

Aeroplanes of Hong Kong aircraft operators are equipped with accessible and adequate medical supplies in accordance with Standard 6.2.2 in ICAO Annex 6 - Operation of Aircraft, Part I - International Commercial Air Transport Aeroplanes.

Body Temperature Checks for Incoming Travellers:

The Government all along has imposed body temperature checks for all incoming travellers at all boundary control points including the Hong Kong International Airport.

Exit Temperature Screening:

Since 1 February 2020, the Hong Kong International Airport has implemented body temperature checks for both departing and transit passengers. No boarding will be allowed for passengers with fever.

Other Measures Concerning Inbound Travellers:

Other measures concerning inbound travellers include (i) health declaration system; (ii) restriction from entering Hong Kong; (iii) compulsory quarantine and (iv) mandatory COVID-19 testing for travellers from selected jurisdictions. Details can be found in the Press Release by the Government <https://www.info.gov.hk/gia/general/202004/07/P2020040700753.htm> and at the following website which will be updated regularly:

<https://www.coronavirus.gov.hk/eng/inbound-travel.html>

Measures taken by Aircraft Operators:

Individual aircraft operators in Hong Kong are taking different actions aiming at protecting the health of air travellers and aviation personnel, including cabin disinfection and deep cleaning and health update broadcasts. Details of the actions taken can be found on airlines' websites.

Cathay Group:

https://www.cathaypacific.com/cx/en_US/travel-information/travel-preparation/travel-advisories/novel-coronavirus-information-centre/precautionary-measures.html

Hong Kong Airlines:

<https://www.hongkongairlines.com/>

Enhanced cleaning and disinfection at Hong Kong International Airport:

Details can be found at:

https://www.hongkongairport.com/en/media-centre/press-release/2020/pr_1439

II. Actions Taken to Protect the Health of Aviation Personnel

The government and the aviation industry have taken various actions to reduce the spread of COVID-19 and protect the health of aviation personnel. Measures taken for staff / contractors / franchisees include but are not limited to the following:

- Adoption of special work arrangement in alignment with announcement by the HK Government. Except for staff providing essential services, other employees have been arranged to work from home, for specific periods and duration, subject to the condition that essential services will not be affected.
- Special measures for essential staff in order to safeguard the continuity of aviation operation and airport business by splitting office teams, arranging staggered / flexible working hours for staff
- Quarantine for staff members with family members under compulsory quarantine required by the Department of Health
- Disinfected carpet placed at entrance of offices / control rooms
- Enhanced cleaning to buildings, control centres, commonly used tools and operating equipment, etc.
- Early detection of symptomatic staff members by arranging body temperature checks when reporting duty
- Enhancement of personal hygiene by :
 - providing PPE (face mask, hand sanitizer, glove) to staff
 - setting up internal health & hygiene bulletin board for promoting the best practice

For more updated information on Hong Kong's actions taken to reduce the spread of COVID-19, please visit: www.coronavirus.gov.hk/eng/index.html