Ground Handling and the Airport Environment

ICAO SAM Region
Ground Handling Webinar
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As of January 2021, ACI serves 701 members, operating 1933 airports in 183 countries. These airports represent 96% of global passenger traffic.

ACI World Mission

To advance the collective interests, and act as the voice of the world’s airports and the communities they serve, and promote professional excellence in airport management and operations.
Ground handling @ airports: the challenge

A complex environment…

Different forms of relationships

Safety, security, sustainability… requirements

Various oversight or monitoring models

Ground Handling Service Providers (GHSPs)

A complex operational environment

Differing operational procedures

Time and cost pressures

Airport Operators

Aircraft Operators

…etc
What do airports need?
Safety is a priority, but simplicity is a must

**Agreement** between GHSPs and Airport Operators

**Harmonization** of core ground operations procedures

Common approach to **Safety Management** and **Safety Monitoring**
Apron design and layout has to consider ground handling safety needs

Local level collaboration to:

- Strive towards harmonisation of procedures
- Ensure a safe operating environment
- Develop operational efficiencies
The unfortunate truth...

Safety remains compromised

But we are on the right trajectory...

Guidance → SARPS → Globally harmonized approach → Enhanced level of aviation safety
Where are the opportunities?
Cross industry collaboration

Sharing of data

Adoption of harmonized procedures by all stakeholders

Improvement of Safety Monitoring & Oversight
Thank you

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