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UNITING AVIATION

# ICAO current provisions on Ground Handling

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## The Back ground

- ANC requested to perform a gap analysis to determine the ICAO provisions needed on Ground Handling.
- A Ground Handling Task Force was set up.
- Based on the gap analysis ICAO work program on Ground Handling was finalized.
- A comprehensive Manual on Ground Handling was developed.



## The New ICAO Manual on Ground Handling (Doc 10121)

- Doc 10121 was published in late 2019.
- To address the ground handling services that form an integral part of the aviation system.
- Prepared in collaboration with the States and the Industry.





## Manual Contents

- Chapter 1. Introduction
- Chapter 2. Guidance to States
- Chapter 3. Guidance to Air Operators
- Chapter 4. Guidance to Ground Handling Service Provider (GHSP)
- Chapter 5. Guidance to Aerodrome Operators
- Chapter 6. Operational Procedures
- Appendices

Chapter 1 Introduction	Chapter 2 Guidance for States	Chapter 3 Guidance for air operators	Chapter 4 Guidance for GHSPs	Chapter 5 Guidance for aerodrome operators	Chapter 6 Operational interfaces — Processes and policies
<ul style="list-style-type: none"> <li>• Scope</li> <li>• Safety in ground handling</li> <li>• Safety culture</li> <li>• Safety management</li> <li>• Importance of standard operating procedures (SOPs)</li> <li>• Contribution of industry organizations</li> </ul>	<p>Assess the impact of ground handling for the SSP</p> <p style="text-align: center;">↓</p> <p>Ensure the impact is managed</p> <p style="text-align: center;"><i>and</i></p> <p>Determine appropriate safety promotion actions</p>	<p>GHSP / air operator relationship</p> <hr/> <p>SMS interfaces with GHSPs</p> <hr/> <p>Provision of SOPs</p> <hr/> <p>Emergency response plan (ERP) interfaces</p> <p>General and business aviation specifics</p>	<p>GHSP organizational requirements</p> <p>Implementation of safety management principles</p> <p>Requirement for SOPs</p> <p>Coordination</p> <p>Human factors</p> <p>Temporary staff</p> <p>Training</p> <p>Equipment</p> <p>Occupational health and safety</p>	<p>GHSP / aerodrome operator relationship</p> <p>SMS interfaces with GHSPs</p> <p>Operational safety considerations</p> <p>Apron design</p> <p>Coordination</p> <p>ERP interfaces</p>	<p>General safety (walking, driving, foreign object debris (FOD), adverse weather, etc.)</p> <p>Turnaround activities (marshalling, loading, etc.)</p>



## Key Principles

- ICAO Safety Management
- SMS is 'Good for Business'
- State Safety Program
- Scalability
- Importance of standardized procedures
- Cooperation and Coordination
- Use of industry 'best practice'



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