ICAO current provisions on Ground Handling

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The Back ground

- ANC requested to perform a gap analysis to determine the ICAO provisions needed on Ground Handling.
- A Ground Handling Task Force was set up.
- Based on the gap analysis ICAO work program on Ground Handling was finalized.
- A comprehensive Manual on Ground Handling was developed.
The New ICAO Manual on Ground Handling (Doc 10121)

• Doc 10121 was published in late 2019.

• To address the ground handling services that form an integral part of the aviation system.

• Prepared in collaboration with the States and the Industry.
Manual Contents

- Chapter 1. Introduction
- Chapter 2. Guidance to States
- Chapter 3. Guidance to Air Operators
- Chapter 4. Guidance to Ground Handling Service Provider (GHSP)
- Chapter 5. Guidance to Aerodrome Operators
- Chapter 6. Operational Procedures
- Appendices
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Key Principles

- ICAO Safety Management
- SMS is ‘Good for Business’
- State Safety Program
- Scalability
- Importance of standardized procedures
- Cooperation and Coordination
- Use of industry ‘best practice’