



International Civil Aviation Organization
ICAO South American Regional Office
Fourteenth Meeting of the Civil Aviation Authorities of the SAM Region (RAAC/14)
(Santiago, Chile, 27, 28 and 30 October 2015)

INFORMATION

(Presented by the Secretariat)

1. Place and date of the event

The Fourteenth Meeting of the Civil Aviation Authorities of the SAM Region (RAAC/14) will be held in Santiago, Chile, from 27, 28 and 30 October 2015.

2. Address of the Meeting

Hotel Regal Pacific
Dirección: Av. Apoquindo 5680, Las Condes, Santiago
Teléfono: +56 2 2377 6000
E-mail: gerencia@regalpacific.cl

3. Registration of participants

Participants are requested to fill in the registration form attached to this information paper and submit it to the SAM Regional Office as soon as possible. A subsequent registration will be carried out at the corresponding registration desk on Tuesday, 27 October 2015 from 09:30 to 10:30 hours.

4. Opening session

The opening session will take place on 27 October 2015 at 10:30 hours, at the Salon Pacífico.

5. Documentation link and languages

The event will be carried out in Spanish and English, with simultaneous interpretation services. The documentation for the Meeting will be posted on the ICAO SAM Regional Office website; participants should check our website frequently to download the documentation. **All participants must bring their own set of documentation (hard copy or electronically in a laptop) to the Meeting venue; there will be no hard copies available for distribution. Likewise, the Draft Report will be published, at the first hour of the last day of the Meeting, in the above-mention website.**

The instructions to log on the SAM website are:

<http://www.icao.int/SAM>

Select: "Meetings" on the left side of the **South American (SAM) Office** welcome page
Look for and click on "**RAAC/14**" (events appear ordered by date)

6. Temperature

Santiago is located in the central area of Chile and has a Mediterranean climate. In this part of the territory, weather conditions are more moderate, combining a considerable amount of rainfall with a wider distribution of the same. The rains tend to concentrate mainly in the winter months. The climate is dry and temperate in summer. In all the cities in this area, the seasons are distinct during the whole year, the cold season is from May to September and the warmest since October to April. In the coastal zone, the variations are smoother. In Santiago, Los Andes and Rancagua cities, temperatures vary significantly in winter, with an average of 8° C, while in summer is 20° C, although it can reach on up to 32 ° C.

The minimum temperature average for the month of October is 9 ° C and the maximum temperature is 27 ° C, however according to the situation of the day; the wind chill at night may be two to three degrees below room temperature.

7. Money exchange

The national currency is the Peso Chileno. Current exchange rate is 605 Pesos Chilenos per US\$ 1.00, approximately. Money exchange has to be made at Banks or authorized Currency Exchange Offices.

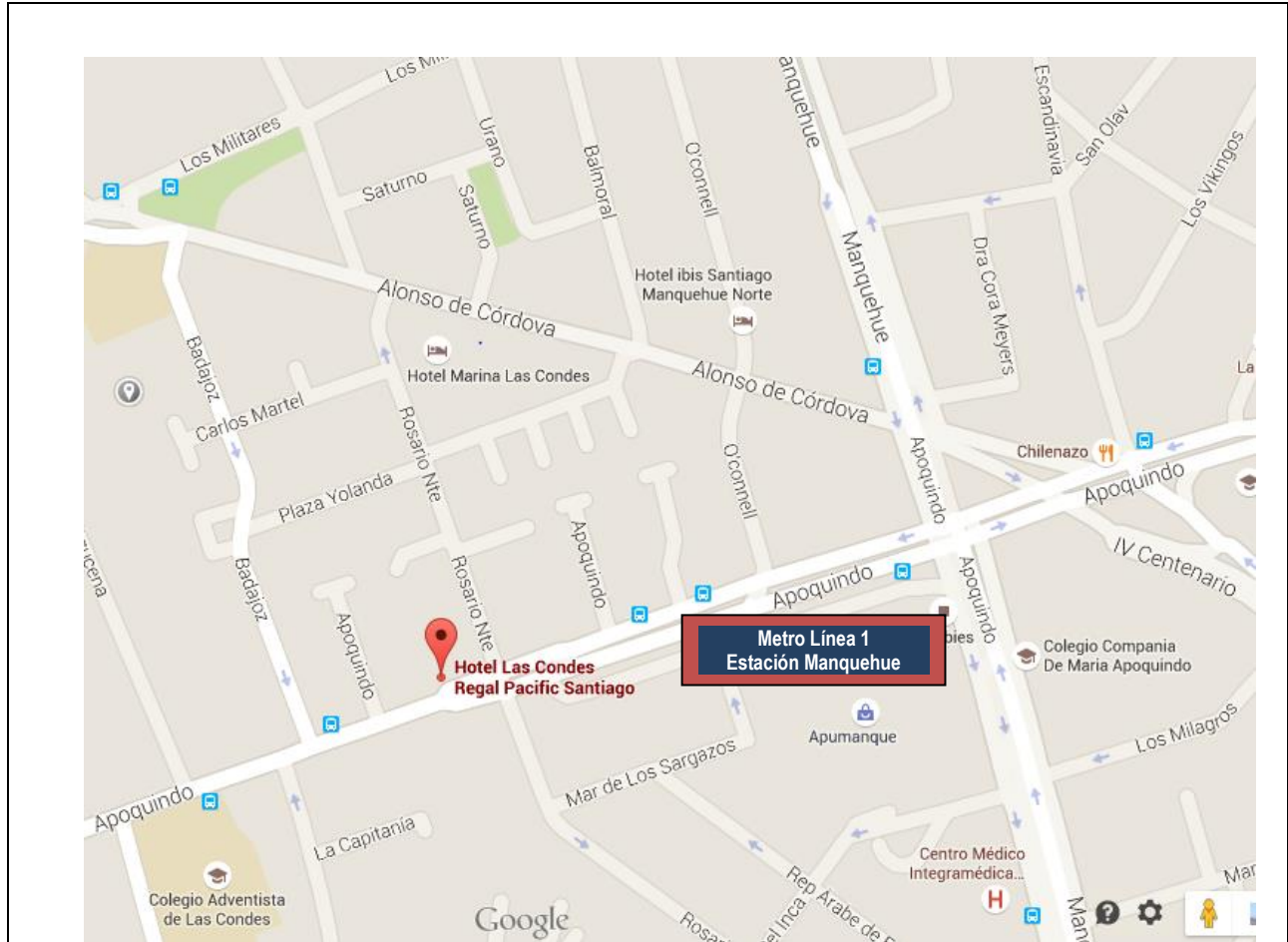
8. Credit Cards

Credit cards as VISA, Diners Club, Master Card and American Express are usually welcomed in hotels, shopping centres and restaurants.

9. Suggested hotels

The following suggested hotels provide special reduced rates for all the participants of the meeting:

HOTEL	ROOM	
	Single	Double
<p>Sede de la Reunión HOTEL REGAL PACIFIC ***** Av. Apoquindo 5680, Las Condes Santiago (Metro Line 1, Manquehue Station) Contact: María Elena Madrid Tel. +56 2 2377 6331 E-Mail: reservas@regalpacific.cl</p> <p>Note: when making the reservation you must mention will participate in the "event DGAC", to obtain the special rate. This rate applies to bookings requested and secured before September 14, 2015. After that date, the reservation is subject to availability and variation of the offered rate.</p> <p>To make a reservation, is to send directly to the hotel headquarters, the enclosed application form.</p>	USD 170	USD 180



The hotel site of the meeting is located 200 meters (3 minutes walking) from Manquehue of line 1 of the Metro station - direction Los Dominicos. For those participants who move from West to East (West - East) or direction San Pablo for the otherwise. Herewith you will find a map of line 1 (red).



HOTEL	ROOM	
<p>HOTEL ATTON EL BOSQUE **** Roger de Flor 2770, Las Condes, Santiago Contact: Loreto Jeldres Tel. +56 2 2422 7908 E-Mail: ljeldres@atton.com</p> <p>The hotel is located 8 minutes by car (3.4 Km) from the hosting hotel or 15 minutes by Metro from Tobalaba subway station, line 1.</p>	USD 155	USD 170
<p>BEST WESTERN MARINA LAS CONDES **** Alonso de Córdova 5727, Las Condes, Santiago Contact: Vanessa Poblete Tel. +56 2 2599 4021 E-Mail: vanessa.poblete@marinahotels.cl</p> <p>The hotel is located 4 minutes (350 m.) walking from the site of the meeting.</p>	USD 155	USD 155
<p>HOTEL KENNEDY **** Av. Kennedy 4570, Vitacura, Santiago Contact: Yamilehy Rivera Tel. +56 2 2290 8160 / 2290 8100 E-Mail: ventas2@hotelkennedychile.com</p> <p>The hotel is located 12 minutes (3.2 Km) from the host hotel. It is far away from the Metro stations, the nearest (station is École militaire) is at a distance of 4.2 Km (8 minutes).</p>	Standard USD 126 Superior USD 153	Standard USD 126 Superior USD 153
<p>HOTEL ALCALÁ DEL RÍO **** Av. Padre Mariano 331, Providencia, Santiago Contact: Mabel Cancino Tel. +56 2 2236 0871 E-Mail: reservas@hotelalcala.cl</p> <p>The hotel is located 15 minutes away (7.4 Km) of the host hotel or 22 minutes by subway from Pedro de Valdivia subway station, line 1</p>	USD 68	USD 84

Note: All hotels have free Wi-Fi and rates include American / Buffet breakfast. When payment is made in US Dollars it is not charge the additional tax (IVA) of 19%.

10. Transportation from/to the airport

Participants staying at the hotels mentioned above, transfer service will be offer from the airport to the Hotel upon arrival and from the hotel to the airport when departing. In case of staying in other hotels, participants must organize on their own. In both cases, it is requested that participants provides information regarding the day and time of arrival, airline, flight number and the data corresponding to their departure, in order to facilitate and expedite the process of admission to International Police, Customs and Agricultural and Livestock Service (SAG).

Therefore, participants are requested to send the required information to the following e-mails: ariveradgac.gob.cl, with a copy to fernanda.pintodgac.gob.cl **before Friday, October 23 at noon of Chile (GMT - 3).**

In the event that participants may require another alternative, in the airport you will find authorized taxi and minibus services. To that end, they must approach to the respective counters at the airport, where you can see the hotel rates located in the sectors of Las Condes, Providencia or Vitacura.

The rate from/to Las Condes, Providencia, Vitacura (hotel zone), is approximately US\$13 at minibus with shared service. The following official companies of minibuses are suggested:

TRANS VIP	Telephone: (562) 2677 3000
TUR TRANSFER	Telephone: (562) 2677 3600

11. Social activities

The following social activities have been programmed, all participants and their companions are invited to attend to:

Wednesday, 28 October – 20:00 to 22:00 hours
Welcome cocktail a the Hotel Regal Pacific
Dress code: sport formal (without tie)

Friday, 30 October – 11:00 to 16:30 hour
Tour and lunch to “Viña Indómita”, located at Casablanca city
Dress code: sport formal (without tie)

12. Hospitals

Hospital de la Fuerza Aérea de Chile (FACH)
Av. Las Condes 8631
Teléfono: 2782 6000

Clínica Indisa
Av. Santa María 1810, Providencia
Teléfono: 2362 5555

Clínica Alemana
Av. Manquehue Norte 1410, Las Condes
Teléfono: 2210 1334

Hospital Clínico Universidad Católica
Marcoleta 367
Teléfono: 2633 2051

Hospital del Trabajador
Ramón Carnicer 201
Teléfono: 2685 3129 (Central) / 2685 3333 (Call Center)

13. **Shopping hours**

Downtown shopping centers and in Providencia is open from Monday to Friday, open from 10:00 to 19:00 hrs. and on Saturdays from 10:00 to 14:00 hrs. Shopping centers (malls) are open from Monday to Sunday from 10:00 to 21:00 hrs. Bank working hours are from 9:00 to 14:00 hrs., Monday through Friday.

14. **Tips**

In restaurants it should be considered a tip equivalent to 10% of the total of bill, which must be approved by the customer. No tip is considered in taxis.

15. **Electricity**

220-240V 50 Hz. Plugs are two or three prong. It is recommended that participants bring with it an adapter for their laptops if necessary. Please find below a two prong plug sample.



16. **Airport tax**

Usually is included in the ticket, if not the air airport tax is US\$30.00.

17. **Information on safety and protection**

The safety recommendations are the common given to every big city, such as carrying only the necessary money in a front pocket, not unnecessarily display valuable jewelry, cameras, video cameras, etc. and request on-site service of "radio taxi" or tourist taxi for any transfer in the city.

In any emergency situation, please call Carabineros de Chile, phone 133; or ambulance, phone 131; or contact Mr. Luis Rossi, whose details are listed below.

18. **Persons of Contact**

Dirección General de Aeronáutica Civil de Chile
Mr. Luis A. Rossi
In charge of the International Aeronautical Affairs Section
Av. Miguel Claro 1314, Providencia
Santiago, Chile

Telephone: (562) 2439 2443 / 2442
Cell phone: 09-9-158-1829 (from fixed phones) and 9-158-1829 (from cell phones)
E-mail: rossi@dgac.cl / rai@dgac.cl

ICAO Lima

Mr. Oscar Quesada Carboni
Deputy Regional Director
Tel. (511) 611-8686
E-mail: oquesada@icao.int

19. **General recommendations in the event of an earthquake**

During an earthquake

- a) Keep calm.
- b) Stay away from windows, do not go to any balconies, and do not use elevators.
- c) Locate yourself in previously identified internal safety zones.
- d) Evacuate the premises only if conditions permit it; otherwise, minimize your movements.
- e) Follow the instructions given in these cases.

After an earthquake

- f) Proceed to leave the premises, since quakes can continue.
- g) Evacuation must be carried out calmly, quickly and safely through the indicated routes.
- h) Stay in the evacuation site until the designated security team of the building has verified whether the installations are at risk.

- END -

