

**GENERAL INFORMATION ON MEXICO CITY**  
*For ICAO NACC Regional Office visitors*  
*Updated: 20 September 2018*

**GENERAL INFORMATION**

Mexico City has a population of over 22 million and is situated at an altitude of 2,240 meters above sea level.

**CURRENCY AND EXCHANGE**



The Mexican monetary unit is the Peso, for which the present exchange rate is approximately \$19.00 Pesos to one US Dollar (September 2018 – subject to variation).

Traveller’s checks must be exchanged at a currency exchange office. Currency exchange offices are open from 9:00 to 17:00, Monday through Friday; some of them work on Saturdays. Near the ICAO NACC Regional Office you will find:

**Casa de Cambio ABC**  
Torcuato Tasso 245, Col. Polanco  
Tel. 5250 2270 / 5254 5105

**TIPS ON TIPPING**

Below are suggestions on when and how much to tip:

- |                                       |  |
|---------------------------------------|--|
| <b>Restaurants</b>                    | 10% to 15%   |
| <b>Barber shops / Beauty Parlours</b> | 10%  |
| <b>Taxi Drivers</b>                   | 10% over the taximeter and another 10% depending on volume of luggage. |
| <b>Hotel (Bell Boy)</b>               | Equivalent to \$ 1.00 USD per bag.                                     |



Please check our hotel information at the following link:

[http://www.icao.int/NACC/Pages/visitors\\_info.aspx](http://www.icao.int/NACC/Pages/visitors_info.aspx)

#### EMERGENCY CONTACT NUMBERS

<i>Emergencies</i>		<b>066 / 060 / 911</b>
<i>Police</i>		
<i>Ambulances</i>		
<i>ICAO Security Focal Point</i>	<i>Mr. Ricardo Delgado</i>	<b>Tel: +52 55 5601 3852</b> <b>Cell: +52 1 55 3901 7564</b>
United Nation's Department for Safety and Security Communication Centre	<i>Ms. Paulina Velez</i>	<b>Tel: +52 55 4000 9736</b> <b>Cell +52 1 55 8530 3176</b>

#### TELEPHONE

You can dial direct to any part of the world from Mexico:



##### **Mexico**

01 + area code + phone number

For collect calls you must dial 020 and ask the operator to make the call ("Por cobrar").

##### **Rest of the world**

00 + country code + area code + phone number

For collect calls you must dial 090 and ask the operator to make the call ("Por cobrar").

#### PUBLIC PHONES

Both local and long distance calls can be made through public phones on the street and almost every restaurant and hotels. In order to make calls from a public phone one must buy LDATEL phone cards, which are sold in Sanborn's stores, Vips restaurants and some newsstands.

Long distance phone calls can be made from hotels but it is highly recommended to find out the hotel's long distance rates to avoid unpleasant surprises.



## PUBLIC TRANSPORTATION



Mexico has an excellent subway system popularly known as “Metro” at a very low cost. However, it is extremely crowded at rush hour at stations such as **Balderas, Pino Suárez, and Hidalgo**.

A number of buses are available in the city at low cost. “Peseros” or “Colectivos” (collective taxis) are also found easily around the city; the fare varies according to the distance travelled and is less expensive than taxis.

If you are planning to use the subway system or buses, we recommend not wearing expensive watches and/or jewellery nor carrying important documents and being very careful with your wallet.

## TAXI SERVICES

Taxi service is efficient, fast and comfortable. **However, tourists must not board taxis circulating in the streets.**



When tourists arrive at the Mexico City airport, they should look for “Taxis Autorizados” and not any other kind. To do so, you must go to a specialized booth clearly marked with a “Taxis Autorizados” sign (It is recommended that you compare taxi fares between the different taxi companies). To purchase ticket indicate which part of the city you want to go, as the price varies depending on your destination. This is the only fixed fare you will have to pay; a tip for the cab driver is optional. For more information on Airport Taxis visit:

<http://www.aicm.com.mx/servicioausuarios/transportacion.php?Grupo=4&Publicacion=161> .

**The United Nations recommends that employees and visitors use authorized taxis in the airport and city taxis from authorized taxi stands. If you are staying in a hotel, ask the concierge or the front desk where you can find authorized taxi stands.**



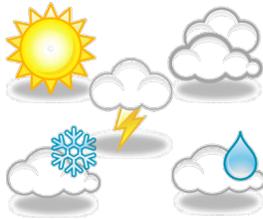
## TAXI STANDS (SITIO TAXIS)

They are safe and trustworthy and more expensive than street taxis. To use them you have to call their central dispatch and they send them to your location. Taxi stands are listed in the yellow pages. Some do not use taximeter but fixed fares. **They are the best choice.**

TAXI STAND	TELEPHONE
<b>Sitio de Taxis Naciones Unidas (ICAO Office building)</b>	5543 8243
<b>TAXIMEX</b>	9171 8888 / 5634 9912
<b>Servitaxis</b>	5516 6020 al 24
<b>Taxis del Aeropuerto</b>	5571 9344
<b>Taxis Génesis (Seguros Monterrey/New York Life)</b>	5250 5659

### HOTEL TAXIS

You can hire them by day or hour. The taxi drivers are certified tourist guides, they speak English and Spanish and they can take you to city sights. They are quite expensive and it is highly recommended to negotiate the total cost **BEFORE** boarding the taxi. Hotel taxis do not have a taximeter.



### MEXICO CITY WEATHER

The average temperature in Mexico City is (in Celsius):

Parameters	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Maximum average</b>	21.2 °	22.9 °	25.7 °	26.6 °	26.5 °	24.8 °	23°	23.3 °	22.3 °	22.2 °	21.8 °	20.8 °
<b>Medium average</b>	12.9 °	14.5 °	17°	18°	18.1 °	17.2 °	16°	16.3 °	15.7 °	15.1 °	14°	12.9 °
<b>Minimum average</b>	5.8°	7.1°	9.2°	10.8 °	11.7 °	12.2 °	11.5 °	11.5 °	11.5 °	9.8°	7.9°	6.6°
<b>Humidity</b>	55%	50%	45%	47%	54%	64%	70%	71%	71%	66%	62%	60%

### ELECTRICITY

The electricity in Mexico is 110 Volts.



### HOSPITALS



#### Hospital Español

Sociedad de Beneficencia Española IAP  
 Av Ejercito Nacional 613, Col. Granada  
 Tel. + 52 55 5255 9600  
 Emergencies: + 52 55 5255 9645 al 49  
 Web: <http://www.hespanol.com>



**Centro Médico ABC – Observatorio**

Sur 136 No. 116, Col. Las Américas

Tel. + 52 55 5230 8000

Emergencias: + 52 55 5230·8161 al 63

Web: <http://www.abchospital.com>



**Centro Médico ABC – Santa Fe**

Av. Carlos Graef Fernández 154 (entrada por Av. Vasco de Quiroga) Col. Tlaxala Santa Fe, Cuajimalpa

Tel. + 52 55 1103 1600

Emergencias: + 52 55 1103 1666

Web: <http://www.abchospital.com>



**Hospital Ángeles Lomas**

Vialidad de la Barranca No. 22, Col. Valle de las Palmas

Tel. + 52 55 5246 5000

Emergencias: + 52 55 5246 5092 / 5246 5093

Web: <http://www.hospitalangeleslomas.com>