



Marcy Ost

Director, Spectrum Policy & Regulatory
Affairs, Global Spectrum Management
Federal Legislative Affairs Government
Operations The Boeing Company

Marcella “Marcy” Ost is Boeing’s Director of Spectrum Policy and Regulatory Affairs for Global Spectrum Management (GSM), advancing the company’s radiofrequency interests to enable its products and services worldwide.

Marcy leads the global advocacy group responsible for strategically developing and managing enterprise-wide spectrum needs and assets, influencing regulatory policy and securing licensing and authorizations with regional and international telecommunications organizations.

She oversees these efforts in Canada, Central & South America, the Caribbean, Africa and Israel and manages the regional team members responsible for Asia-Pacific, Europe, Middle East and the United States. Ost also serves as Boeing’s representative to the Inter American Telecommunication Commission (CITEL) and the African Telecommunication Union (ATU) and participates in International Telecommunication Union (ITU) activities.

In addition, she is a member of the Canadian Satellite Industry Association and the Radio Advisory Board of Canada. Before joining Boeing in 2004, Marcy managed international licensing activities for Iridium Satellite in Arlington, VA.

Previously, she worked in government affairs for Latin America with Teledesic LLC and served as a policy analyst for the Council of State Governments in Washington, D.C. Ost holds a master’s degree in political science from the University of Illinois and a Bachelor of Arts in international relations from Lake Forest College. Originally from El Salvador, Marcy is a native speaker of English and Spanish.



José Antonio Ruiz

Regional Director- Safety and Flight
Operations Americas

José Antonio Ruiz is IATA's Regional Director of Operations, Safety and Security for the Americas based in Miami, Florida, USA. Born in Spain, he has more than thirty years of experience in the aviation industry.

In addition to joining the IATA team, he is a captain at Iberia with more than 17,000 flight hours in the Airbus A340, A330, and A320 fleets, as well as in other aircraft types. At Iberia he has also been a line check pilot, flight instructor, simulator instructor, and ground instructor for both short and long-range fleets and was one of the firsts EBT certified Instructors in the world. He also holds flight and instruction licenses from the U.S. Federal Aviation Agency (FAA) and the European Aviation Safety Agency (EASA). An university professor at the European University of Madrid for Aeronautical and aerospace engineering degrees. He holds a master's degree in aeronautical and airport business management from the Universidad San Pablo CEU in Madrid, Spain.



Kieran O'Carroll

IATA Asst. Director, Flight Operations,
Americas Region

Mr. Kieran O'Carroll, IEng., MIET

- Currently: IATA Asst. Director, Flight Operations, Americas Region.
- Forty-six years commercial aviation operations and engineering experience.
- Airline work in Ireland, UK, Denmark, Belgium, Germany, Bahrain, Hong Kong, Canada, USA, Nigeria, Zambia.
- Airlines: Aer Lingus; Gulf Air; Cathay Pacific Airways plus a wide range of additional airlines on contract.
- Avionic Engineering, Flight Operations, and Pilot and Engineering Training.
- SESAR and NextGen ATM experience.

Prior to joining IATA in 2006 was Manager Flight Operations Training Services at Cathay Pacific Airways (six years).

- Began aviation career as an avionic engineer in 1976 working for Aer Lingus at Dublin Airport.
 - Transferred to Aer Lingus flight operations and engineering training department in 1980.
- Continued in pilot and engineering training function while at Gulf Air from 1988 to 1994.
- Cathay Pacific Airways training department from 1994 to 1996.
 - Transferred to Flight Operations Development at Cathay Pacific Airways in 1996 prior to becoming
- Manager CX Flight Operations Training Services in 2000.
- Incorporated Engineer; Electronics, Computer and Telecommunications Engineering



Vahe Antoine Yaghdjian
Aeronautical Mobile
Communication - CNS Advisor
Audio and Radiopropagation
Systems SDTE/SSARP

Vahe is a telecommunications engineer with 28 years of experience in the Telecommunications private sector and 13 years in the aviation sector.

He has a telecommunications engineer degree and Postgraduated in Antennas and Propagation, Postgraduated in Mobile Communications.

Main activities

- Focal Point for ICAO Frequency Finder
- CNS advisor at CITELE, ITU WP5B, and FSMP meetings.
- Spectrum Management issues
- Radio coverage predictions
- Responsible for ICAO CC/EFOD Annex 10, vol III and V



Christopher J. Hope

Manager, Flight Technologies
and Procedures Division
U.S. Federal Aviation Administration

Mr. Hope is the Manager of the Flight Technologies and Procedures Division, Flight Standards Service. His Division's mission is to improve flight operations, standardization, and aviation safety within U.S. and international airspace systems in support of the FAA's plans for the NextGen through regulations, standards, and policy at the intersection of flight operations, aircraft, airspace, airports, and flight procedures. Mr. Hope joined the FAA as an Aviation Safety Inspector in 2009. He was the U.S. Member of the ICAO Flight Operations Panel from 2015 to 2018 and the Manager of the Flight Operations Group, Flight Technologies and Procedures Division, prior to assuming his current position.

Prior to joining the FAA, Mr. Hope served 21 years in the U.S. Air Force as a Command Pilot. His Air Force assignments include: Chief, Boeing 757 Standards and Evaluations Pilot and Special Air Mission Commander, 89th Airlift Wing, Andrews AFB; Chief, Air National Guard C-130 Requirements, Pentagon, Washington, DC; Division Chief, Chief of Staff of the Air Force Briefing Team, Pentagon, Washington, DC; and multiple assignments as a C-130 and T-37 Evaluator and Instructor Pilot.

Mr. Hope holds Airline Transport Pilot and Certified Flight Instructor - Instrument certificates with ratings in the B-757, B-767, and L-382. He holds a Bachelor of Science Degree from the United States Air Force Academy and a Master of Arts degree from Webster University.



Mike Linegang

Manager of the Operational Safety Branch

Aircraft Certification Service.

He leads the FAA's activities overseeing continued airworthiness of aircraft and aviation products holding an FAA design or production approval. Mike's team helps the FAA fulfill its continued airworthiness responsibilities through the issuance of airworthiness directives and other airworthiness publications. Mike's team also seeks to enable continued safe aviation operations across the globe by working with civil aviation authorities, manufacturers, and operators to improve availability and utility of safety data, and use that data to identify and implement aircraft safety enhancement opportunities.

Prior to joining the FAA, Mike worked on programs for the Department of Defense, developed web-based information systems, and spent some time teaching middle school! Mike holds a Bachelor degree and Masters Degree in Psychology (Human Factors) from the University of Dayton and a Master degree in Education from The Ohio State University. Mike and his wife, Betty Ann, live in the Washington, DC suburbs with their 3 school-age children... continually shuttling them to and from school, soccer, basketball and other activities.



Gabriel Quiros
Technical Manager
COCESNA

Gabriel Quiros, of Costa Rican origin, is an electronics engineer and holds a master's degree in telematics from the “Instituto Tecnológico de Costa Rica” as well he has a Master's degree in Project Management from OBS Business School and the University of Barcelona.

He has developed his career in various technical and managerial positions in COCESNA and currently serves as Technical Manager of this Central American organization.



Mayda Ávila

Regional Officer, Communications,
Navigation and Surveillance
ICAO NACC Regional Office

Mayda Alicia Ávila is an Industrial Electrical Engineer with a major in Telecommunications from the Honduras University (UNAH), she has a Master's Degree in Project Management and Project Financial Evaluation from the Honduras Catholic University (UNICAH) and Stetson University, and a Master's Degree in Aeronautical and Airport Management from the UNAH and ITAarea of Spain, in addition she has studies in Cybersecurity at the Massachusetts Institute of Technology (MIT).

She has more than 20 years of experience in the telecommunications and aeronautics sectors.

Ms. Ávila developed a wide experience in the formulation, development, implementation and operation of several aeronautical projects in the different Central American States and their coordination with Mexico, South America and the Caribbean.

Currently she is the Regional Specialist, Communications, Navigation and Surveillance (CNS) of the Office for North, Central America and the Caribbean of the International Civil Aviation Organization (ICAO), Office responsible for supporting 22 States and 19 Territories in the North, Central America and Caribbean regions.