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*When replying please quote:*

Ref.: NT-NT13-6 — **E.OSG - NACC82833**

28 May 2020

To: States, Territories and International Organizations

Subject: **Webinar – Air Traffic Services Provision Guidance for Operation in a COVID-19 Context**  
**On-line, 9 June 2020**

Action

Required: **Register participation on-line**

Sir/Madam,

Despite the fact that there is currently a significant reduction in air operations, the provision of air traffic services continues to be a fundamental part of the essential supply chain that enables us to face the COVID-19 pandemic.

It is expected that the gradual reactivation of operations will be carried out in an environment in which the threat of the COVID-19 contagion will still be relevant. Consequently, the ICAO NACC Regional Office provides information to States that may not be readily available or disperse in previously prepared documents, to raise attention on topics that should be taken into consideration for the provision of air traffic services in this pandemic context.

In this sense, I am pleased to invite your Administration to participate in the Webinar on Air Traffic Services Provision Guidance for Operation in a COVID-19 Context, to be held via Zoom on 9 June 2020, at 14:00 UTC. This webinar is addressed to the ICAO NAM/CAR Regions (North America, Central America and the Caribbean) States, Territories and International Organizations.

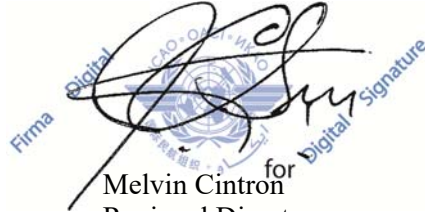
This webinar will discuss:

1. ATS contingency planning principles
2. Basic protective measures to be implemented
3. Enhanced procedures for ANS facilities
4. Air Traffic Control (ATC) operational environment, enhanced working procedures
5. Personnel wellbeing
6. Reactivation of Services
7. Procedures to address compromised facilities
8. Safety risk management
9. Considerations with regard to safety oversight/CAAs

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If you would like to participate in this webinar, please register in the following link:  
<https://www.icao.int/Meetings/webinar-series/Pages/Air-Traffic-Services-Guidance-for-Operation-in-a-COVID-19-Context.aspx>

Accept, Sir/Madam, the assurances of my highest consideration.



for  
Melvin Cintron  
Regional Director  
North American, Central American and  
Caribbean (NACC) Regional Office