



ICAO

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WORKING PAPER

MEVA/TMG/32 — WP/14
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Thirty second MEVA Technical Management Group Meeting (MEVA/TMG/32)
Havana, Cuba, 10 to 12 May 2017

Agenda Item 3: Operation and Performance of the MEVA III Network
3.1 MEVA Network operation and performance: 05/2016-05/2017

ADDITIONAL BANDWITH CHARGE ON MEVA INVOICES

(Presented by COCESNA)

EXECUTIVE SUMMARY	
COCESNA requests that the Frequentis makes an improvement in the presentation of breakdown of the invoice that is presented to MEVA users.	
Action:	The suggested action is detailed under Section 2.
<i>Strategic Objectives:</i>	Administrative tasks that are not part of the ICAO strategic objectives
<i>References:</i>	<ul style="list-style-type: none">• MEVA/WG Agreement

1. Introduction

1.1 Through the different meeting the users of MEVA, agreed when exist an increase in bandwidth due to the creation of new circuits or another, the cost of the increase would be distributed among all MEVA users.

1.2 We have observed in the invoices sent by the supplier that this charge has been made, since the invoice reflects a cost different from those stipulated in the contract. However, there is no formal communication from the supplier indicating that the invoice is increased due to the increase in bandwidth.

1.3 In the case of COCESNA and for audit reasons, we have a difference between the amount indicated in the contract and the monthly cost that is paid to the Supplier.

1.4 For audit reasons, it is important that the supplier formally issues a notice to MEVA users indicating changes in the value of the invoice each time the amounts to be billed change.

2. Suggested Action

2.1 The Meeting is invited to recommend that the service provider issues a formal notice to MEVA users, whenever the cost of the invoice changes indicating the amount in which the invoice is increased and the reason of that increase

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