

Border Management Post COVID-19: Virtual Technical Seminar for the Caribbean and Central American Region

PROGRAMME

1-3 December, 10am-1pm each day

Day 1: Technical Experts
Session 1. 1 December 2021 (10am – 11.15am EST)
Opener (20 min)
<ul style="list-style-type: none">• Opening remarks, 10 minutes<ul style="list-style-type: none">○ Speaker: Mohamed Khalifa Rahma, Director, Air Transport Bureau, ICAO○ Speaker: Danielle Johnston, Acting Director of Passport Program Policy, IRCC/PPP • Overview of objectives, 5 minutes<ul style="list-style-type: none">○ Speaker: Ciaran Carolan, Programme Officer, ICAO • Session logistics, 5 minutes<ul style="list-style-type: none">○ Speaker: Anna Dzhenkova, Senior Programme Associate, ICAO
Setting the Stage: ICAO Backgrounder (15 min) <i>Objective: Participants will have an increased awareness of the role of ICAO as a global standard setting body for international civil aviation, including international travel documents and air ports of entry.</i>
<ul style="list-style-type: none">• Outline the International Civil Aviation Organization’s (ICAO) role, activities and relevant Working Groups, 10 minutes<ul style="list-style-type: none">○ Speaker: Sylvain Lefoyer, Deputy Director Aviation Security and Facilitation, ICAO • Background on Standards and Recommended Practices (SARPs), highlight relevant key Standards, 5 minutes<ul style="list-style-type: none">○ Speaker: Ciaran Carolan, Programme Officer, ICAO
Setting the Stage: Regional Snapshot (40 min) <i>Objective: Establish a common understanding of key border management issues, best practices for management of common issues, and emerging trends in their region(s).</i>
<ul style="list-style-type: none">• General overview of pre-seminar survey findings and introduction to the agenda, 10 minutes<ul style="list-style-type: none">○ Speaker: Ciaran Carolan, Programme Officer, ICAO • Regional border management issues and challenges for consideration<ul style="list-style-type: none">○ Speaker: Ted Martin, Security Expert, Trinidad and Tobago Civil Aviation Authority, 10 minutes <p>Followed by open discussion and exchange, 20 minutes</p>
Break (15 minutes)
Session 2. 1 December 2021 (11.30am – 1pm EST)
At the Border: Overview of Border Inspection Concepts and Tools (95 minutes) <i>Objectives: Participants will gain an understanding of the foundational tools for border management such as the ePassport, and passenger data exchange. This will inform the discussions and Q&A taking place on Day 2. An initial response to the challenges outlined in the previous session may also be provided.</i>
<ul style="list-style-type: none">• The operational importance of document security, the importance of properly verifying identity at the border, and the risks of improper verification of identity (e.g. trafficking, irregular migration, etc.) , 10 minutes<ul style="list-style-type: none">○ Speaker: Anthony McLaughlin, Superintendent of Police, Jamaica

- **Electronic machine readable travel documents (eMRTDs), security and facilitation features and their validation, ePassport 101 and the Public Key Directory (PKD), 20 minutes**
 - Speaker: Beth Newcombe, IRCC

- **Practical lessons on ePassport validation from borders, 15 minutes**
 - Speaker: R.Rajeshkumar, Chairperson of ISO Subcommittee 17 WG3, Task Force 5

- **Moving beyond the document**
 - Passenger data exchange and database checks, Speaker: Steven Waterman, ICAO / United Nations Countering Terrorist Travel Program, **15 minutes**
 - Travel authorization systems, Speaker: Sikina Hasham, U.S. Customs and Border Protection, **15 minutes**

- **ICAO Standards and Recommended Practices of relevance to electronic machine readable travel documents (eMRTDs), database checks and passenger data exchange, 15 minutes**
 - Speaker: Christiane Dermarkar, Technical Officer, ICAO

End of Day 1

Day 2: Technical Experts

Session 3

2 December 2021 (10am – 11.15am EST)

Opener (10 min)

- **Recap of Day 1 and overview of Day 2, 10 minutes**
 - Speaker: Ciaran Carolan, Programme Officer, ICAO

Implementing technology at borders (65 min)

Objective: Participants will become familiar with the steps involved in implementing the key topics introduced in the previous sessions. The Q&A will offer opportunities to raise specific concerns and seek advice on potential solutions.

- **Questions & Answers Session with experts on network and infrastructure, document fraud, secure infrastructure, etc., 45 minutes** (Moderator: Simon Watkin, Senior Policy Officer, UK Home Office, Chairperson of the ICAO Facilitation Panel Working Group on Annex 9)
 - ePassports, border systems, automation, secure infrastructure, Dwight McManus, ICAO Implementation and Capacity Building Working Group (ICBWG)
 - Travel document fraud, Nick Titcombe, CBSA
 - Advance Passenger Information (API)/Passenger Name Record (PNR), Simon Deignan, Programme Management Officer, CT Travel Programme
 - Travel authorization systems, Sikina Hasham, U.S. Customs and Border Protection (TBC)

Travel during the COVID pandemic and moving towards future processes (2 hours)

Objective: Participants will be offered the opportunity to link the key topics presented in previous sessions to touchless processing at borders, as well as gain awareness of how this can be leveraged to facilitate health related measures during international travel.

- **ICAO's Council's Aviation Recovery Task Force (CART), 10 minutes**
 - Speaker: Mr Anthony Frederick, Technical Officer, Facilitation, ICAO
- **The ICAO Visible Digital Seal, Part 1 – Technical Specifications (10 minutes)**
 - Speaker: R. Rajeshkumar, Chairperson of ISO Subcommittee 17 WG3, Task Force 5

Break (15 minutes)

Session 4

2 December 2021 (11.30am – 1pm EST)

Travel during the COVID pandemic and moving towards future processes (1.5 hours)

Objective: Participants will be offered the opportunity to link the key topics presented in previous sessions to touchless processing at borders, as well as gain awareness of how this can be leveraged to facilitate health related measures during international travel.

- **The ICAO Visible Digital Seal, Part 2 – Implementation, 25 minutes**
 - Speaker: Ivan Clarke, Passport Technical Specialist, Australian Passport Office
- **Collecting health information in advance (ArriveCAN), 10 minutes**
 - Speakers: Carol Sabourin, CBSA
- **Travel into the future – the ICAO Digital Travel Credentials (DTC), 10 minutes**
 - Speaker: Ana Dacal, IRCC
- **Seamless travel now, 15 minutes**
 - Speaker: Annet Steenbergen, Project Lead Happy Flow, Government of Aruba
- **Bringing it all together, Guided Discussion – Documents, Tools and Data Flows for Secure, efficient, contactless and seamless travel across borders and measures to get there, 30 minutes**
 - Moderator: Simon Watkin, Senior Policy Officer, UK Home Office, Chairperson of the ICAO Facilitation Panel Working Group on Annex 9

End of Day 2

Day 3: Decision-Makers and Technical Experts

Session 5

3 December 2021 (10am – 11.15 am EST)

Opener, (10 min)

- **Recap of presentation topics and discussions thus far, 10 minutes**
 - Moderator: Simon Watkin, Senior Policy Officer, UK Home Office, Chairperson of the ICAO Facilitation Panel Working Group on Annex 9

Supporting evidence-based decision making on investments in passport and border technologies (65 min)

Objective: Participants will discover various tools designed to inform their decision making process on investment in passport and border modernization technologies; notably a new Cost-Benefit Analysis tool under development by ICAO. Participants will also benefit from learning about the factors leading states to invest in border management technologies and the lessons learned from these experiences.

- **Presentation of the Automated Border Control for Central America and the Caribbean (ABC4CAC) Project and Progress (cost-benefit analysis methodology and preliminary outcomes), 20 minutes**
 - Speaker: Vicente Marañón, Expert, ICAO
 - Speaker: Ciaran Carolan, Programme Officer, ICAO
- **Q&A – ABC4CAC project, 5 minutes**
- **Case studies: Presentation by a state that has invested in border automation technologies (security and facilitation benefits experienced and lessons learned), 40 minutes**
 - Canada's experience with ABC's, a border perspective, David Dorey, CBSA, **20 minutes**
 - Airport Authority experience, Kirk Goodlet, CBSA and Darryl Dowd, Winnipeg Airport Authority, **20 minutes**

Break

Session 6

3 December 2021 (11.30am – 1pm EST)

An action plan for advancing (65 min)

Objective: Decision-makers will gain awareness of ICAO's facilitation committees and working groups created to provide ongoing support in border modernization efforts, and will be invited to propose potential plans of action to implement passport and border management modernisation.

- **The importance of collaboration and advice from ICAO structures and facilitation committees (FAL), 15 minutes**
 - Speaker: Janet Chemeli, Facilitation Officer, ICAO
- **Capacity building support, ICBWG material, Implementation Packages (iPacks), etc., 30 minutes**
 - Speaker: Ana Dacal, IRCC, **25 minutes**
 - Speaker: Mekki Lahlou, H/TOP/GAT/TCB & iPack Coordination Team Member, ICAO, **5 minutes**
- **General discussion, open floor and comments, 25 minutes**
 - Moderator: Simon Watkin, Senior Policy Officer, UK Home Office, Chairperson of the ICAO Facilitation Panel Working Group on Annex 9

Logistical information (5 min)

- **Post-event survey, 5 minutes**
 - Speaker: Ciaran Carolan, Programme Officer, ICAO

Closing remarks (15 min)

- **Closing remarks, 15 minutes**
 - Speaker: Jason Hollmann, Senior Director for Bilateral and Regional International Engagement, IRCC/BRIE
 - Speaker: Sylvain Lefoyer, Deputy Director Aviation Security and Facilitation, ICAO