Balancing Security And Facilitation

PRESENTED BY:

KWADWO ABREFA SARKODIE, IAP
REGIONAL AIRPORT MANAGER
GHANA AIRPORTS COMPANY LIMITED

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Airport Facilitation

• Seamless flow of passengers, baggage, cargo and mail in safe and secure manner through the airport facilities.

• Passengers expect the flow to be seamless during good and bad times, under normal operations and situation of flight disruptions.
Smooth Facilitation

• Requires a high level of interaction and coordination with airport partners and stakeholders.

• This should not compromise safety and security.
• Aviation Security involves safeguarding Civil Aviation against Acts of unlawful interference which take these forms;
  
  – Unlawful seizure of aircraft in flight or on the ground
  – Hostage taking on board aircraft or at airports
  – Forcible intrusion on board an aircraft or at an airport of a weapon or a hazardous device or material intended for criminal purpose
Evolving andHeighten security threats - require more stringent screening measures at our airports

**Effects**
Dissatisfied passengers, long queues and delays.

Greater cost to the airport, airlines and passengers.
The KIA Experience
Departure Procedures

- Pre Security Screening at Main Entrance
- Declaration of Currency
- Central Security Screening
- Plant Quarantine / Veterinary
- Passport Control
- Narcotics Screening
- Profiling Prior to Check In
  Confirmation and verification of travel documents
- Travel Documents Checks / Port Health
- Airline Profiling
- Boarding Pass Authentication
- Check-in
  (Seat allocation → Baggage Check-in → Issuance of boarding pass)
- Processing of Baggage at the makeup area
- Embarkation
Finding a good Balance

SECURITY  ⇔  FACILITATION
Finding a good Balance Cont.

• A good balance between effective aviation security and the need to facilitate air travel cannot be over emphasized.

• Security and facilitation are complimentary.

• Automation and Mechanization of processes and procedures.

• Merging redundant activities into a single procedure.
<table>
<thead>
<tr>
<th>Security</th>
<th>Check-in</th>
<th>Expand pre-departure checks by government (→During check-in, biographic data of passenger and travel itinerary are transmitted to Immigration agency and the agency respond Authority to Carry (ATC) after background checks on the passenger)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Transfer</td>
<td>Develop automated transfer system to register passengers information</td>
</tr>
<tr>
<td></td>
<td>Departure</td>
<td>Develop automated boarding system for inspection and verification of passenger's passport/biometric data (→Passenger information captured by the above equipment is transmitted to Immigration agency for the last check on traveler’s departure.)</td>
</tr>
</tbody>
</table>
## Finding a good Balance Cont.

### (Facilitation)

<table>
<thead>
<tr>
<th>Area</th>
<th>Procedure</th>
<th>Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Facilitation</strong></td>
<td>Check-in</td>
<td>Develop automated equipment for determining passenger’s travel document checks to access security restricted area and departure passport control simultaneously with passport information only.(e-gates for departure) (→it helps expand the use of mobile and web check-in due to obviating boarding pass checks)</td>
</tr>
<tr>
<td></td>
<td>Travel Document Checks</td>
<td>•Develop the above system for use by e-passport holders without any identity enrollment</td>
</tr>
<tr>
<td></td>
<td>Departure Passport Control</td>
<td>★Develop automated immigration processing system for use by holders of e-passports without the need for prior registration</td>
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<td></td>
<td>Arrival Processing</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Quarantine</td>
<td>Integrate quarantine functions into automated arrival processing system •Quarantine questionnaire issued only for passengers disembarking from flights originating from known epidemic zones. •Detect passengers with unusually high temperatures with heat-sensitive cameras attached to the above system</td>
</tr>
<tr>
<td></td>
<td>Customs Declaration</td>
<td>Integrated customs functions into the above automated arrival processing system</td>
</tr>
</tbody>
</table>
Conclusion

In fact, Annex 9 and 19 of the Chicago Convention states that, the concept of Aviation Security and facilitation are inter-related and form an intertwined relationship.

They cannot be seen as trade-offs or a balance between adversarial programmes, rather the enhancement of one result is an enlargement of the success of the other.
As the security threat in the industry becomes more complicated, so does the demand for better customer service by the passenger.

Without the passenger, the aviation industry has no sustainable business.

Industry must strive to find a good balance between facilitation and Aviation Security at all times.
THANK YOU