Digital Customer Journey

innovative travellers experience

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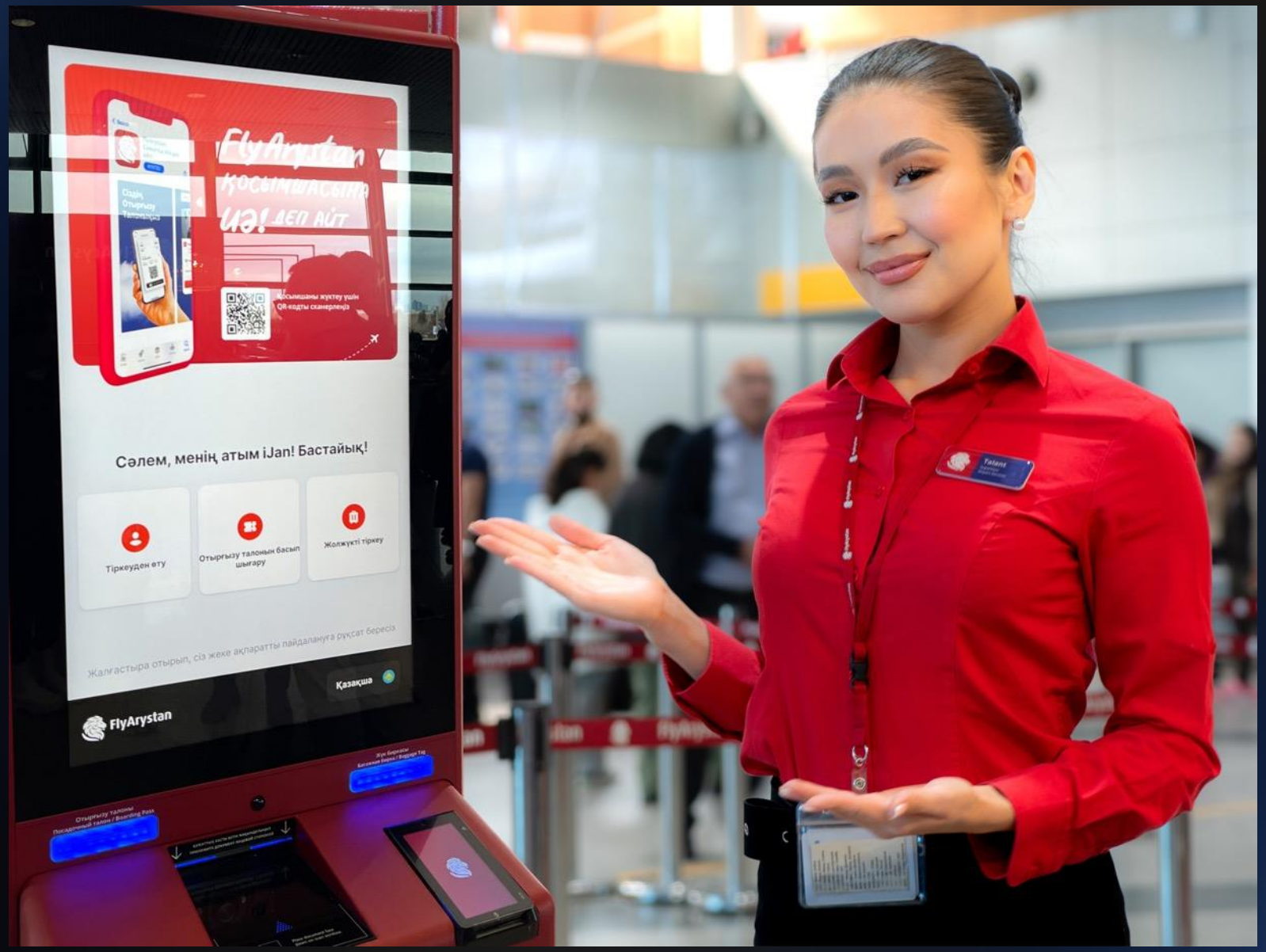
Сәлем, менің атым iJan! Бастайық!
Тіркеуден өту
Отырғызу талонын басып шығару
Жолжүкті тіркеу
Жалғастыра отырып, сіз жеке ақпаратты пайдалануға рұқсат бересіз
Қазақша
FlyArystan

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Тіркеу • Регистрация • Check-in

What iJan can do?

- Checks you in for flight
- Prints your Boarding Pass
- Helps you to select a Seat
- Prints a Baggage tag

- Weighs and registers a Baggage
- Scans your ID, passport, e-ticket and e-boarding pass;
- Takes cashless payment, scans credit cards

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Where is iJan located?

KOSTANAY

ASTANA

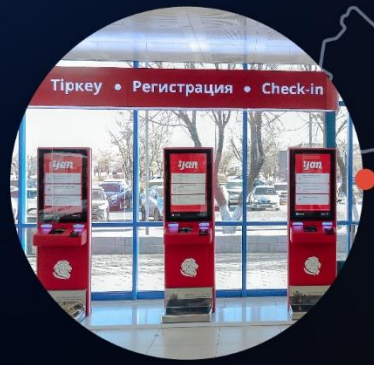
PAVLODAR

URALSK

AKTOBE

KARAGANDA

SEMEY



ATYRAU

AKTAU

KYZYLORDA

TURKISTAN

SHYMKENT

ALMATY

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Transformation

Paid airport check-in motivated passengers to use free online check-in.

Now more than 90% of FlyArystan passengers use online check-in.

To make the process of online check-in even faster and smoother we present our plans for enhancement.

90%

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ID-scanning during Online check-in

Efficiency Faster check-in process, shorter wait times.

Accuracy Reduced data entry errors, minimizing boarding issues.

Security Enhanced fraud detection, better compliance.

Customer Experience Improved satisfaction, repeat business.

Cost Savings Reduced labor costs over time and reduce costs for same soft from other vendors.

Competitive Edge Attracts tech-savvy passengers.

Revenue Generation Increased passenger numbers.

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Before iJan

After iJan

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What’s next?

Baggage Drop-Off

- automated – no agent needed
- weighs, scans and checks the data from the baggage tag and stickers
- if the data on the baggage does not match with system's data, the warning sign appears on the screen – the baggage is not accepted
- if the data matches – the baggage is accepted

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