



Enhancing Traveller Mobility through Technology and Innovation

 **6 - 8 DECEMBER 2023**

 **Almaty, Kazakhstan**

REGIONAL SYMPOSIUM PROGRAMME

Tuesday, 5 December

TIME	
13:00 – 17:00	ON-SITE REGISTRATION InterContinental Hotel Almaty, Grand Ballroom, 181 Zheltoksan Street, Almaty

Day 1 – Wednesday, 6 December

TIME	
08:00 - 09:30	ON-SITE REGISTRATION InterContinental Hotel Almaty, Grand Ballroom, 181 Zheltoksan Street, Almaty

MASTER OF CEREMONY: Aliya Aitaliyeva

OPENING SESSION

09:30 - 10:30

Opening Remarks

- **Mr. Yerbolat Dosayev**, Mayor, Almaty, Kazakhstan
- **Mr. Talgat Lastayev**, Vice Minister, Ministry of Transport, Kazakhstan
- **Mr. Sylvain Lefoyer**, Deputy Director, Aviation Security and Facilitation Branch, International Civil Aviation Organization (ICAO)

Keynote Speakers

- **Mr. Askar Amrin**, Deputy Mayor, Almaty, Kazakhstan
- **Mr. Raymond Benjamin**, President Air Conseil R.B., France

❖ **Group Photo**



10:30 – 11:00

COFFEE BREAK 

<p>11:00 – 12:30</p>	<p>Session 1. ICAO’s Role and Mandate Related to Facilitation Matters <i>Overview of the global regulatory framework, policy guidance, and status of implementation following the mandate endorsed by the 39th Session of the ICAO Assembly. Achieving the maximum security and facilitation benefits of travel documents, through a holistic and integrated approach to traveller identification management as articulated by the five elements of the ICAO TRIP Strategy, including the benefits of participating in the ICAO Public Key Directory (PKD) and the status of the 24 November 2015 deadline for the expiration of non-machine readable passports.</i></p> <p>Moderator: Sylvain Lefoyer, Deputy Director, Aviation Security and Facilitation Branch, International Civil Aviation Organization (ICAO)</p> <ul style="list-style-type: none"> • The ICAO TRIP Strategy: The Global Approach Christiane DerMarkar, TRIP Technical Officer, ICAO • ICAO Digital Travel Credentials (DTCs) Dion Chamberlain, Chairperson, ICAO Implementation and Capacity Building Working Group & Manager Product Development, Identity Services, Department of Internal Affairs, Te Tari Taiwhenua, New Zealand and R. Rajeshkumar, International Organization for Standardization (ISO) Expert, Member ICAO New Technologies Working Group (NTWG) <p> Question and Answer Period</p>
<p>12:30 – 12:45</p>	<p>ENTRUST Exhibitor Presentation</p>
<p>12:45 – 14:00</p>	<p>NETWORKING LUNCH </p>
<p>14:00 – 15:15</p>	<p>Session 2. National Air Transport Facilitation Programmes Implementation <i>The National Air Transport Facilitation Programme (NATFP) aims to address and harmonize the interests of all entities involved in facilitation, e.g. public authorities, aircraft operators, commercial air transport users and airports, etc., to promote the growth of a safe, reliable and viable air transport industry. States will share their experience in developing the NATFP as well as the potential benefits it hopes to achieve.</i></p> <p>Moderator: Catalin Radu, General Director, Aviation Administration of Kazakhstan, Kazakhstan</p> <ul style="list-style-type: none"> • ICAO National Air Transport Facilitation Programme Ali Al-Athbi, Facilitation Officer, ICAO • Development Stages – National Air Transport Facilitation Committee Nurzhan Malayev, Director, Department of Facilitation, Passenger and Cargo Services, JSC Aviation Administration of Kazakhstan • Implementation National Air Transport Facilitation Committee and National Air Transport Facilitation Programme – Experiences of the Czech Republic Marie Hauerova, Senior Officer, National Facilitation Committee & Responsible for ICAO Annex 9, Ministry of Transport, Civil Aviation Administration, Czechia • Evaluation of the Dutch Air Transport Facilitation Programme Arend Jan Westerhuis, Senior Policy Advisor, Directorate-General for Transport and Aviation, Netherlands <p> Question and Answer Period</p>

15:15 – 15:30	REGULA Exhibitor Presentation
15:30 – 16:00	COFFEE BREAK ☕
16:00 – 17:15	<p>Session 3. Supporting Improved National Identity Management Practices <i>Credible evidence of identity, involving the tracing, linkage, and verification of identity against breeder documents, is essential to ensuring robust traveller identification for security and border control purposes. Experts in this basic element of traveller identification management will share their works and experiences in ensuring a robust identity management process.</i></p> <p>Moderator: Christiane DerMarkar, ICAO TRIP Officer, ICAO</p> <ul style="list-style-type: none"> • Identification Management Infrastructure: What is Evidence of Identity? Dion Chamberlain, Chairperson, ICAO Implementation and Capacity Building Working Group & Manager Product Development, Identity Services, Department of Internal Affairs, Te Tari Taiwhenua, New Zealand • Evidence of Identity Talgat Tleunagambetov, Colonel, Border Control Services, National Security Committee, Kazakhstan
	👉 Question and Answer Period
18:00 transport 19:00 – 22:00	<p style="text-align: center;">WELCOME DINNER & RECEPTION HOSTED BY <i>Almaty International Airport, Nursultan Nazarbayev International Airport, Air Astana JSC, Scat Airlines JSC</i> <i>Transportation included from InterContinental and Holiday Inn Hotels to Svetlana Modern Cuisine</i></p>

Day 2 – Thursday, 7 December

UNITED NATIONS INTERNATIONAL CIVIL AVIATION DAY – 7 DECEMBER

08:45 – 09:10

- **Sylvain Lefoyer**, Deputy Director, Aviation Security and Facilitation Branch, ICAO
- **Catalin Radu**, Director General, JSC Aviation Administration of Kazakhstan
- **Guest Speaker**

09:10 – 10:30

Session 4. ICAO Machine Readable Travel Document (MRTD) Standards and Specifications
Current and emerging ICAO MRTD Standards, Recommended Practices and specifications for passports, visas and identity cards, traveller identification management and security measures. Sharing of best practices designed to minimize document fraud and benefits provided by ICAO-compliant MRTDs and eMRTDs for border integrity.

Moderator: Dion Chamberlain, Chairperson, ICAO Implementation and Capacity Building Working Group & Manager Product Development, Identity Services, Department of Internal Affairs, Te Tari Taiwhenua, New Zealand

- **Doc 9303 and Introduction of New Specifications**
R. Rajeshkumar, International Organization for Standardization (ISO) Expert, Member ICAO New Technologies Working Group (NTWG)
- **Personal Data Protection**
Adiletkhan Kabdesh, Head, Personal Data Protection of Information Security Committee, Ministry Digitalization Development, Innovation and Aerospace Industry, Kazakhstan
- **Machine Readable Refugee Travel Documents: Ensuring Inclusion and Enabling Access**
Amanda Lane Stovall, Resettlement & Complementary Pathways Officer, Division of International Protection, United Nations High Commissioner for Refugees (UNHCR)

👉 Question and Answer Period

10:30 – 10:45

Speed Identity Exhibitor Presentation

10:45 – 11:15

COFFEE BREAK ☕

11:15 – 12:30

Session 5. Document Issuance and Control

Processes and protocols for document issuance by appropriate authorities to authorized holders, and controls to prevent fraud (theft, tampering and loss). Current and emerging specifications and security measures designed to minimize document fraud. ICAO specifications for passports, visas and ID cards (Doc 9303, Machine Readable Travel Documents).

Moderator: Stephen Chapman, International Relations, His Majesty's Passport Office, United Kingdom

- **An ePassport or Not an ePassport?**
Beth Newcombe, Senior Policy Advisor, Passport Program Policy, Citizenship and Passport, Immigration, Refugees and Citizenship Canada
- **eTravel Documents of Kazakhstan**
Zhanar Kozhakhmetova, Vice-Chairman, Committee of Migration Service, Ministry of Internal Affairs, Kazakhstan
- **The Practical Use of the ICAO Guide for Assessing Security of Handling and Issuance of Travel Documents**
Callan Thomas, Program Analyst, Passport Services, Department of State, United States

👉 Question and Answer Period

12:30 – 12:45

Travizory Border Security Exhibitor Presentation

12:45 – 14:00	NETWORKING LUNCH 
14:00 – 15:15	<p>Session 6. Border Control: Inspection Systems and Tools & Interoperable Applications <i>A key element in strengthening aviation security is to ensure that border inspection systems provide timely, secure and reliable links between travel documents, travellers and security information held in government databases. Experts will provide examples regarding this important element which aims to expedite the movement of legitimate travellers while identifying high-risk individuals, with a view to focussing on automating the clearance process.</i></p> <p>Moderator: Ronald Belser, Senior Research and Development Adviser, Dutch Immigration and Naturalization Service, Ministry of Justice and Security, Netherlands</p> <ul style="list-style-type: none"> • ePassport Validation: A Practical Experience R. Rajeshkumar, International Organization for Standardization (ISO) Expert, Member ICAO New Technologies Working Group (NTWG) • ICAO Public Key Directory (PKD): How to Make Best Use of PKD Ciaran Carolan, Public Key Directory, Technical Officer, ICAO • INTERPOL Databases Robert Frain, Policy Analysis, Operational Support and Analysis, INTERPOL General Secretariat, The International Criminal Police Organization <p> Question and Answer Period</p>
15:15 – 15:30	SITA Exhibitor Presentation
15:30 – 16:00	COFFEE BREAK 
16:00 – 17:15	<p>Session 7. ICAO Capacity Building and Assistance to States <i>Focus on good international practices in ensuring the integrity of the passport issuance process and use of the social footprint.</i></p> <p>Moderator: Beth Newcombe, Senior Policy Advisor, Passport Program Policy, Citizenship and Passport, Immigration, Refugees and Citizenship Canada</p> <ul style="list-style-type: none"> • Best Practices for Acquisition of Machine Readable Travel Document Goods and Services Stephen Chapman, International Relations, His Majesty’s Passport Office, United Kingdom • Machine Readable Travel Documents (MRTDs) Non-Compliance Patrick Beer, Senior Advisor, Division Identity Documents and Central Bureaus, Federal Department of Justice and Police, Federal Office of Police, Switzerland • PKD Compliance Check and Data Coach Initiative Ciaran Carolan, Public Key Directory, Technical Officer, ICAO <p> Question and Answer Period</p>
20:00 – 23:00	<p style="text-align: center;">RECEPTION HOSTED BY Ministry of Transport and Aviation Administration of Kazakhstan InterContinental Hotel Almaty</p>

Day 3 – Friday, 8 December

09:00 – 10:15	<p>Session 8. Border Management: Advanced Passenger Information & Data Sharing Platform <i>Border management must deal with the increased flow of passengers and ensure security by identifying individuals as soon as possible in the process. Experts from different regions of the world will share their experiences and good practices.</i></p> <p>Moderator: Louise Cole, Head Customer Experience and Facilitation, OSS-Infrastructure and Customer Experience, International Air Transport Association (IATA)</p> <ul style="list-style-type: none"> • AI and Aviation Profiling Kairat Koshekov, Vice-Rector, Scientific Activities, Civil Aviation Academy, Kazakhstan • API/PNR Implementation Experience Kazakhstan Bauyrzhan Umiraliyev, Head of Aviation Security, Civil Aviation Committee, Kazakhstan and Daniyar Kurmanalin, Development Manager, Air Astana, Kazakhstan <p> Question and Answer Period</p>
10:15 – 10:30	<p>SCAT Airlines Sponsor Presentation</p>
10:30 – 10:45	<p>COFFEE BREAK </p>
10:45 – 11:45	<p>Session 9. Technical Innovation and Future of Border Management <i>The rapid pace and diversity of innovation in technology is producing new possibilities for the way in which traveller identification can be managed. Utilized correctly, such innovations can enhance aviation security and traveller facilitation. Experts will give their views on current and future initiatives and challenges.</i></p> <p>Moderator: Zeynal Hajiyev, Sub-regional Coordinator for Central Asia, Chief of Mission (Kazakhstan, Kyrgyzstan, Turkmenistan, and Uzbekistan), International Organization for Migration</p> <ul style="list-style-type: none"> • Seamless Journey Experience Alp Er Tunga Ersoy, President, Almaty International Airport JSC, Kazakhstan • FRONTEX INTERPOL Electronic Library Document System (FIELDS) Operational Perspective Tom van der Hor, Business and Technology Development Officer, European Border and Coast Guard Agency (FRONTEX) • Implementation of Biometric Authentication in Passenger Identification Yergazy Zholdassov, Chairman of the Board, JSC Nursultan Nazarbayev International Airport, Kazakhstan <p> Question and Answer Period</p>
11:45 – 12:00	<p>Fly Arystan Sponsor Presentation</p>
12:00 – 13:00	<p>NETWORKING LUNCH </p>
13:00 – 13:45	<p>Session 10. Workshop on New Doc 9303 Specifications and Deadline Implications <i>ICAO, ICBWG and ISO representatives will highlight outcomes from the recent ICAO Technical Advisory Group on the Traveller Identification (TAG/TRIP) Meeting, 11 to 13 October 2023.</i></p>
13:45 – 14:00	<p>Closing Session Speakers Sylvain Lefoyer, Deputy Director, Aviation Security and Facilitation Branch, ICAO Timur Tlegenov, Vice Chairman, Civil aviation Committee, Ministry of Transport, Kazakhstan Catalin Radu, Director General, JSC Aviation Administration of Kazakhstan</p>
15:00 – 19:00	<p>MOUNTAIN TOUR SPONSORED BY “KAZAKH TOURISM” JSC Medeu Ice Skating Rink and Shymbulak Mountain Resort Tour. Transportation provided.</p>