Making Air Travel More Secure and Efficient:
Towards Better Traveller Identification Management for Enhanced Border Control Integrity

PRELIMINARY PROGRAMME

Monday, 27 November

13:00 – 17:00  
ON-SITE REGISTRATION, Hilton Hotel, Rose Hall Ballroom

Day 1 – Tuesday, 28 November

08:00 - 09:30  
ON-SITE REGISTRATION, Hilton Hotel, Rose Hall Ballroom

09:30 - 10:30  
Opening Session

Master of Ceremonies: Mrs Althea C Bartley, Manager Aviation Security and Facilitation, Jamaica Civil Aviation Authority

Welcome Speech
• Mr. Nari Williams-Singh, Director General, Jamaica Civil Aviation Authority

Opening Remarks
• Mr. Melvin Cintron, ICAO Regional Director, North American, Central American and Caribbean (NACC) Office

Opening Speakers
• Mr. Brian S. Quigley, Jr., Deputy Executive Secretary, Inter-American Committee against Terrorism (CICTE), Organization of American States (OAS)

• Mr. Marco Ospina, Secretary General, Latin American Civil Aviation Commission (LACAC)*

10:30 – 11:00  
COFFEE BREAK sponsored by JCAA

11:00 – 12:30  
Session 1.  
ICAO’s Global Leadership on Traveller Identification Management
Overview of the global regulatory framework, policy guidance, and status of implementation following the mandate endorsed by the 39th Session of the ICAO Assembly. Achieving the maximum security and facilitation benefits of travel documents, through a holistic and integrated approach to traveller identification management as articulated by the five elements of the ICAO TRIP Strategy, including the benefits of participation in the ICAO Public Key Directory (PKD) and the status of the 24 November 2015 deadline for the expiration of non-machine readable passports.

• Annex 9 – Facilitation, Amendment 26
  Mr. Ricardo G. Delgado, Regional Officer, Aviation Security and Facilitation, ICAO NACC Regional Office

• The ICAO TRIP Roadmap
  Dr. Narjes Abdennebi, Chief, Facilitation Section, ICAO

• How to Make Best Use of the PKD
  Mrs. Christiane DerMarkar, Public Key Directory (PKD) Officer, ICAO
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<tr>
<th>Time</th>
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<tr>
<td>12:30 – 14:00</td>
<td>NETWORKING LUNCH sponsored by JCAA</td>
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<tr>
<td>14:00 – 15:15</td>
<td>Session 2. National Air Transport Facilitation Programmes implementation</td>
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<td>The National Air Transport Facilitation Programme (NATFP) aim to address and harmonize the interests of all entities involved in facilitation, e.g. public authorities, aircraft operators, commercial air transport users and airports, etc., to promote the growth of a safe, reliable and viable air transport industry. States will share their experience in developing NATFP as well as the potential benefits it hopes to achieve.</td>
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<td><strong>Moderator:</strong> Mr. Melvin Cintron, Regional Director, ICAO NACC Office</td>
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<td>• Mr. Luis Ernest Camilo, President Civil Aviation, Dominican Republic</td>
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<td>• Ing. Dayrelis Paz Diaz, Aeronautical Specialist in Air Transport, Civil Aviation Authority, Cuba</td>
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<td>• Mrs. Tracey Forde-Bailey, Aviation Security Inspector, Civil Aviation Department, Barbados</td>
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<td>❝ Question and Answer Period ❞</td>
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<td>15:15 – 15:30</td>
<td>❖ Industry presentation: Entrust Datacard</td>
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<td>15:30 – 16:00</td>
<td>COFFEE BREAK sponsored by JCAA</td>
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<td><strong>PHASE 0:</strong> Robust identity and secured travel documents</td>
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<td>The need for consistent effort concerning all aspects of the travel continuum in order to assure confidence in a person’s identity and travel documents prior to issuing individuals a travel document</td>
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<td>16:00 – 17:15</td>
<td>Session 3. Supporting Improved National Identity Management Practices</td>
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<td>Credible evidence of identity, involving the tracing, linkage and verification of identity against breeder documents, is essential to ensuring robust traveller identification for security and border control purposes. Experts in this basic element of the traveller identification will share their works and experiences in ensuring a robust identity management process.</td>
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<td><strong>Moderator:</strong> Mr. Pablo Lampariello, Regional Officer, Aviation Security and Facilitation, ICAO South American Regional Office</td>
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<td>• Evidence of Identity – Taking Off</td>
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<td>Mr. Sanjay Dharwadker, Member ISO SC17, International Organization for Standardization (ISO), and Implementation Capacity Building Working Group</td>
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<td>• The Fundamentals of a Trusted Identity and Breeder Documents in the Caribbean</td>
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<td>Mrs. Mia Harbitz, independent consultant, identity management</td>
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<td>• Jamaican Registrar General Department</td>
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<td>Mrs. Deirdre English Gosse, CEO, Registrar General &amp; Deputy Keeper of the Records, Jamaica</td>
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<td>❝ Question and Answer Period ❞</td>
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## Day 2 – Wednesday, 29 November

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<th>Time</th>
<th>Session</th>
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| 09:00 – 10:15 | **Session 4. ICAO MRTD Standards and Specifications**<br>Current and emerging ICAO MRTD Standards, Recommended Practices and specifications for passports, visas and identity cards, traveller identification management and security measures. Sharing of best practices designed to minimize document fraud and benefits provided by ICAO-compliant MRTDs and eMRTDs for border integrity.  
**Moderator:** Mr. Sanjay Dharwadker, Member ISO SC17, International Organization for Standardization (ISO), and Implementation Capacity Building Working Group *  
- **Security Features in Travel Documents to Prevent Fraud**
  Mrs. Amy Johnson-Lynch, Director Passport Service, Passport Immigration and Citizenship Agency (PICA), Jamaica  
- **ePassport Validation: a Practical Experience**
  Mr. R. Rajeshkumar, International Organization for Standardization (ISO), Expert  
- **Document Security Features: Counterfeit Detection e-Learning**
  Mr. Joel Zlotnick, Bureau of Consular Affairs, Department of State, United States of America  
  
  ✗ Question and Answer Period  

| 10:15 – 10:30 | **Industry presentation : WCC “Nationwide APIS implementation challenge”** |
| 10:30 – 11:00 | **COFFEE BREAK sponsored by JCAA** |

### PHASE 1: PRE-TRIP PLANNING & DEPARTURE
*Towards a seamless and secured access by improving document issuance and control and expediting risk assessment*

### Session 5. Document Issuance and Control
Processes and protocols for document issuance by appropriate authorities to authorized holders, and controls to prevent fraud (theft, tampering and loss).

**Moderator:** Mr. Pablo Lampariello, Regional Officer, Aviation Security and Facilitation, ICAO South American Regional Office

| 11:00 – 12:30 | **On-line Passport Application, Rules and Process**
Mr. David Chadwick, Director Passport Standards & Biometrics Section, Australian Passport Office, Department of Foreign Affairs and Trade  

|  | **Antigua and Barbuda Experience in e-Visa**
Mr. John-D. Mendes, Senior Immigration Officer, Officer-in-Charge, eVisa Unit Department of Immigration, Antigua & Barbuda  

|  | **Document Control**
Mr. Fitz Bailey, Deputy Commissioner of Police, Terrorism and Organised Crime Special Operations, Jamaica Constabulary Force* |
**Session 6. Advanced Passenger Information & Data Sharing Platform**

Border management must deal with the increased flow of passengers and ensure security by identifying each individual as soon as possible in the process. Experts from different regions of the world share their experience and good practices.

**Moderator:** Mr. Ricardo G. Delgado, Regional Officer, Aviation Security and Facilitation, ICAO NACC Regional Office

- Region’s Advance Passenger Information Programme
  Mr. Rufus Ferdinand, Deputy Chief of Operations – Border Security, Joint Regional Communications Centre (JRCC), CARICOM IMPACS

- Airport Communication Project (AIRCOP)
  Ms. Bo Shakira Harris, United Nations Organization on Drug and Crime (UNODC)

- Priorities in the Region Related to the ICAO TRIP Strategy
  Mr. Alejandro Restrepo, Manager, Security and Facilitation, The Americas, International Air Transport Association (IATA)

**Question and Answer Period**

**PHASE 2: ARRIVAL/EXIT & BORDER SECURITY**

*Ability to expedite process, receive advance traveller information, and gain better control over identity information and quality improvement*

**Session 7. Border Control: Inspection Systems and Tools**

A key element in strengthening aviation security is to ensure that border inspection systems provide timely, secure and reliable links between travel documents, travellers and security information held in government databases. Expert will provide examples regarding these important element which aims to expedite the movement of legitimate travellers while identifying high-risk individuals.

**Moderator:** Mr. Ross Greenwood, Expert, Border Control Technology, Former Public Key Directory Chairperson

- Commitment on Developing Interoperable Border Solutions
  Mr. Maria Tibulca, INTERPOL Point of Contact for ICAO, International Police Organization (INTERPOL)

- Border Control
  Mrs. Velma Ricketts Walker, CEO/ Commissioner of Customs, Jamaica Customs Agency

- Canada Border Service Agency
  Mrs. Lynne Murray*, Liaison Officer, High Commission of Canada to Jamaica

**Question and Answer Period**

**Industry presentation: Canadian Bank Note Company Limited**
# Day 3 – Thursday, 30 November

## BORDER CONTROL MANAGEMENT

*Linking the Traveller and Travel Document Data with the Border Control Process*

### Session 8. Border Control Management: Systems, Tools and Arrangements

**Moderator:** Mr. Florian Forster, Head, Immigration and Border Management (IBM), International Organization for Migration (IOM)

- **The ICAO TRIP Guide on Border Control Management**
  Mr. Ross Greenwood, Expert, Border Control Technology

- **Border Management Information Systems (BMIS) including Migration Information and Data Analysis System (MIDAS)**
  Mr. Cy Winter, Technical Cooperation and Border Management Specialist for the Americas, International Organization for Migration (IOM)

- **OECS Efforts to harmonize border management among Member States**
  Mr. Clarence Henry, Programme Officer, Regional Integration, Organization of Eastern Caribbean States (OECS) Commission

*Question and Answer Period*

### 09:00 – 10:30

**COFFEE BREAK**

### 10:30 – 11:00

**Session 9. Border Control Management: Technology**

**Moderator:** Mr. R. Michael Holly, Senior Advisor for International Affairs, Bureau of Consular Affairs, Passport Services, U.S. Department of State.

- **Canada’s Approach to Electronic Travel Authorizations**
  Mr. Justin Ikura, Deputy Director, Passport Program Policy, Admissibility, Immigration, Refugees and Citizenship Canada

- **Public Key Infrastructure: the basis for taking advantage of the full benefit of eMRTDs**
  Mr. R. Rajeshkumar, Expert, International Organization for Standardization (ISO),

- **Overview of Next Generation ePassport Technology**
  Mr. Benoît Poletti, Directeur INSERT GIE

- **Digital Borders: Enhancing Security in Travel**
  Mrs. Lauren Uppink Calderwood, Lead, Safe and Secure Mobility, World Economic Forum LLC

*Question and Answer Period*

### 11:30 – 12:00

**Closing Remarks by Dr. Narjes Abdennebi**, Chief, Facilitation Section, ICAO

*to be confirmed*