Contact
For further information concerning the services provided by the CAAi and ASPEQ collaboration please contact:

CAAi
Matt Margesson
matthew.margesson@caainternational.com
+44 (0) 1293 573999
www.caaainternational.com

ASPEQ
Mike Lynskey
mike.lynskey@aspeq.com
+64 (0) 4916 2059
www.aspeq.com

E-Licensing
CAAi and ASPEQ
CAAI and ASPEQ Ltd, through a collaborative partnership built on the strengths of the two organisations, provide world class services for electronic licensing, electronic examinations and other regulatory functions.

The partnership between CAAI and ASPEQ has been formed to combine the CAAI and UK CAA’s capability and technical competence with ASPEQ’s technology solutions for electronic licensing and electronic examinations. Both organisations are experienced in the development and management of licensing systems and can offer tailored services to meet the local variations required by a National Aviation Authority (NAA).

CAAI and ASPEQ work collaboratively to achieve our key objectives in e-licensing:

- The development, setup and ongoing support of an e-licensing system for NAA Licensing requirements.
- To improve licensing standards by modernising the licence application process and use of automated workflows, including rules engine, to control each stage of the approval process.
- To improve the applicant experience by making it easier to determine if they are ready to apply for their licence.
- Enhanced security by allowing all information to be stored electronically and tracking all access to the information.
- To improve the stakeholder service and user benefits that enhance the NAA’s reputation in the field of licensing and examinations.
- Improved quality and integrity of licence information thereby enabling NAAs to promote National and aircraft maintenance licensing standards.
- To provide enhanced oversight control of licensing applications, especially through a high-quality reporting function.
- Revised business processes that increase efficiency by placing the responsibility on the applicant to provide the correct licensing information before the application can be submitted for NAA processing and approval.
- Structured automated workflows for all licence types that ensure NAA application processes are controlled and complied with.
- Auditing capability to ensure licence applications fully comply with the regulatory requirements.
- Performance monitoring of the application process, with visual progress results presented on a licensing dashboard.
- Secure electronic storage of all licensing records to improve NAA access to information by approved staff.
- Complete traceability of all electronic records and their access by NAA staff.
- Lower costs from more efficient licence processing and the removal of paper file storage.
- To implement a high-quality, cost effective, sustainable - and affordable - licensing solution.

Collaborative Partnership

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