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Session 3

Digitalization in aviation: Tackling the challenges





Mr. Jarrod Morley

Senior Director – Strategy & Head of Innovation Aéro Montréal



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Panel Speakers



Mr. Jarrod Morley

Senior Director – Strategy & Head of Innovation, Aéro Montréal



Ms. Simona Frankova

Founder & CEO, NG Aviation



Mrs. Anna Von Groote

Director General, EUROCAE



Ms. Tara Mulrooney

Chief Technology Officer & Vice President, Innovation, Edmonton International Airport



Mr. Erick Ferrandez

Representative to ICAO and Canada, EASA

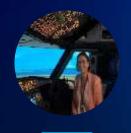
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Panel Speakers



Mr. Getinet Tadesse

Chief Information Officer, Ethiopian Airlines



Ms. Virginie Collin-Banerji

Head of IM Regional and Digital Initiatives, Airbus America





Mr. Erick Ferrandez

Representative to ICAO and Canada European Aviation Safety Agency (EASA)



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What role for EASA in digitalization in aviation?







Electronic Personnel Licences

EASA approach as an Authority, is to **promote**, **facilitate** and **support** a **safe** and **secure digitalisation** of the EU aviation industry as a key enabler for the safest, greenest and most efficient aviation system.









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The Data4Safety Programme

Illustration of a collaborative initiative of digitalisation in the EU

















Know where to look See it coming Act!



The Data4Safety Programme

Benefits of a digitalization programme

- > Enhanced connectivity of the aviation stakeholders by providing a collaborative platform to discuss systemic safety issues
- > Data-driven decision making on risk management by taking vast amounts of data to the safety analysts and risk managers
- > Increased efficiency for all the safety analysist of the EU aviation stakeholders by providing modern tools and analytical platform to analyse the data
- > Systemic and comprehensive safety performance monitoring in support of early identification and mitigation of safety risks.



Mrs. Anna Von Groote

Director General EUROCAE

EUROCAE

An international SDO

Address aviation stakeholder needs by developing high-quality standards

- → Built upon state-of-the-art expertise
- → Fit for purpose
- → Adopted internationally
- > Support operations, development and regulations
- → Address emerging global aviation challenges

Membership

→ 500+ members from 40+ countries worldwide





INNOVATION

Robust processes

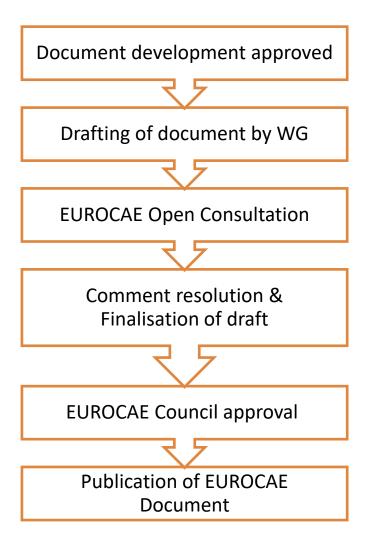
By the industry – for the industry

EUROCAE Process

- → Transparent, open & inclusive
- → Consensus driven
- → Open consultation
- → Efficient and continuously improved
- → Systematic 5-year review
- → Cooperation with partner organisations: RTCA, SAE, ...

EUROCAE Standards

- → Worldwide recognition & application
- → Worldwide participation





Standards & Regulations

International harmonisation and global interoperability

PB & RB regulations

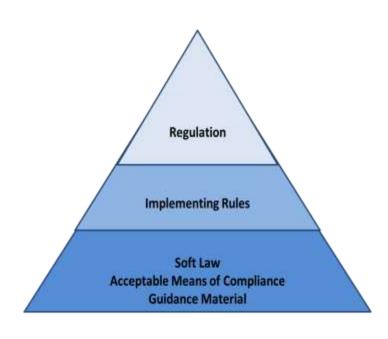
- → High level requirements & reference to industry standards
- → MOPS, Environment, SW, HW, Cybersecurity

Standards complementing regulation

- → Developed in reaction to regulation or in anticipation of regulatory requirements
- → Offering a complete set to stakeholders

Industry – authority collaboration is key

- → Efficient compliance demonstration methods
- → Mutual understanding and common success







Strategic approach to standardisation

Addressing trends & innovation

Aligning with stakeholders' priorities

- → Global industry needs
- → R&D programmes
 - → SESAR, NextGen, CARATS and others
- → Regulators
 - → EASA, FAA, JCAB ...
 - → ICAO

Technical Work Programme TWP

- → Current and future standardisation activities
- → Strategic direction to respond to needs & challenges
- → Capture innovation, technology evolutions







Mr. Getinet Tadesse

Chief Information Officer Ethiopian Airlines

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Digitalization in Aviation Industry

Operational efficiency





Passenger Experience



Sustainability





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Challenges of Digitalization in Aviation

1

Digital Infrastructure



3

Regulatory compliance



2

Legacy systems and protocols



4

Interoperability and standardization



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Tackling the Challenges of Digitalization in Aviation

Invest in digital infrastructure



Ensure Regulatory compliance



Promote interoperability and standardization



Implement robust cybersecurity measures





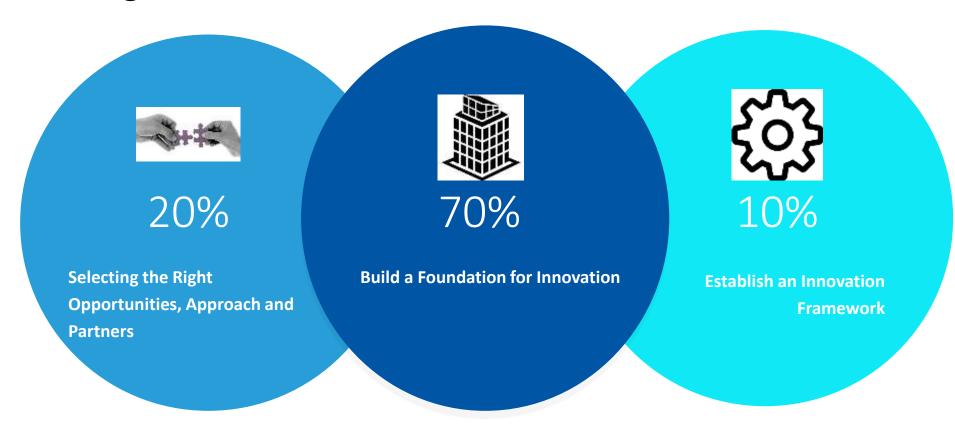


Ms. Tara Mulrooney

Chief Technology Officer & Vice President of Innovation **Edmonton International Airport**



Role of an Airport in Navigating Digital Challenges & Fostering Innovation in Aviation



01 Foundation



Robust IT Infrastructure:

Deploying advanced technology to support scalable, flexible operations.

Data Governance:

Implementing policies for data integrity, privacy, and regulatory compliance.

Continuous Improvement Culture:

Fostering a workplace ethos that encourages innovation and lean processes.

Security & Ethics:

Prioritizing cybersecurity and ethical standards in all technological advancements.

Capacity Building:

Investing in workforce development to manage and utilize new technologies effectively.





design thinking

innovation ambition matrix creative problem solving innovation frameworks

lean startup

horizon

business model navigator

blue ocean jobs

01 Approach



Risk-Based Innovation:

Implement innovations after thorough risk assessment, ensuring new technologies enhance safety and efficiency without introducing undue risks.

Contextual Adaptation:

Tailor innovation initiatives to the unique operational, regulatory, and environmental contexts of the airport, ensuring relevance and effectiveness.

Value-Driven Decisions:

Prioritize innovations that offer clear value in terms of passenger experience, operational efficiency, or sustainability, ensuring investments are justified.

Alignment with Strategic Priorities:

Innovations must support and propel the airport's long-term strategic goals, such as enhancing global connectivity, customer satisfaction, or environmental stewardship.

Collaborative Progress:

Foster partnerships and collaborations that leverage external expertise and technologies, driving forward with shared goals and resources.



Ms. Simona Frankova

Founder & CEO **NG** Aviation











Ms. Virginie Collin-Banerji

Head of North America Information Management (IM) Regional and Digital Initiatives

Airbus America

[Airbus Amber]

Airbus North America

3 divisions

8000+ users using 1500+ applications

30+ locations

3 Airbus Final Assembly Lines in North America:

- Commercial Airliners in Mobile, AL, USA: A220 and A320
- Commercial Airliners in **Mirabel**, QB, Canada: A220
- Commercial Helicopters in **Columbus**, MS, USA: H125 and H145





Digitalization Aviation

What is Digitalization in Aviation?

- From IT upgrade ... To introduction of emerging technology such as Al, Computer Vision, Quantum Computing, Digital Twins, etc...
- Keeping pace with constant Innovation & Evolution in a Digital World while safeguarding our aviation ecosystem
- Company digitalization (looking inward at the way our company operates) AND Product digitalization (connected aircraft, ATM, ...)



TRANSFORM TOOLS

Implement new set of tools and technologies. Those tools allow better automation of processes, manual workload reduction, data analysis, ...



TRANSFORM DATA

We need to change the relationship of our employees with data... Better showcase the value of data, better leverage data analytics, and simplify access to data



TRANSFORM PEOPLE

To meet our digital ambitions, we need to improve and refine our methods of execution and explore new ways to attract and retain the best talents



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Challenges and Role of the organization

"Digitalization is not a destination, it is a means..."

Challenges....

- Safety
- Cybersecurity
- Scalability
- Adaptability
- Reliability / robustness
- Environmental impact
- Speed of Innovation (and associated speed of standards & regulations)

... and opportunities

- Industry growth
 - end-user centricity
 - competitiveness
- Operational excellence
 - quality
 - efficiency
- Sustainability
 - business resilience
 - reduced emissions



How Does YEG Leverage Technology for Operational Efficiency, **Balancing Safety?**

Establish Risk Context

- •Define the scope of OT systems.
- Assess existing security and reliability measures.
- •Consider the airport's operational environment and threat landscape.

Identify Innovation Opportunities

- Spot OT systems areas posing low risk.
- •Explore innovation in low-impact areas for enhanced efficiency.



Create a Risk Profile

- Conduct a comprehensive risk assessment for each OT system.
- Prioritize risks based on their impact on safety and operational continuity.
- Document the risk thresholds acceptable to the airport.

Define Segmented Risk Architecture

- Design a segmented network architecture for critical OT systems to contain risks.
- Establish security layers to protect against unauthorized access and cyber threats.
- •Ensure system architecture supports both current operational needs and future scalability.



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Challenges in Adoption



Aging Infrastructure:

• Systematic modernization targeting critical system upgrades to reduce legacy constraints.

Selecting the Best Approach for Each Opportunity:

 Partnering with the right organizations and recognizing technology firms are not a silver bullet.

Strategic Tech Investment

Ensuring that investments match measurable business benefits.

Collaborative Dynamics:

 Promoting a culture of unity, creativity and shared objectives to harness the strengths of diverse teams.

Innovation Ecosystem:

 Establishing a disciplined, risk-aware innovation environment transcending organizational boundaries for broader, impact-driven results.

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Integration of digital technologies into aircraft design and manufacturing processes

Accelerate with Digital: From Network of Platforms to Connected aircrafts, via...

- **Digital Twins** with DDMS (Digital Design, Manufacturing & Services): a digital-first approach to the way aerospace products are designed, manufactured and operated
- **Pilots for innovative technologies**: prepare the future with AI, chatbots, CV, MR, ...

Digital to enable the transformation of Airbus' operations:

- **Simplification:** Accelerate processes **standardization** & application **rationalization**
- Efficiency: Deploy additional automation (time-saving, improved quality, enhanced reactivity) and focus on **Hyper-automation** (connect individual digital solutions for an end-to-end approach)
- **Speed of decisions:** Expand **Analytics** from data visualization to **data-driven** decision-making
- Sustainability: Enable a paperless shop-floor by 2028
- **Delivery**: Execute our roadmaps to support the **North America ramp-up for A320 &** A220, and Helicopters

Grow the Digital skills of our employees:

Expose our employees to emerging technology; and expand the digital culture and savviness of our employees to ease the adoption of new digital solutions

More interoperability between the main stakeholders in the aviation ecosystem

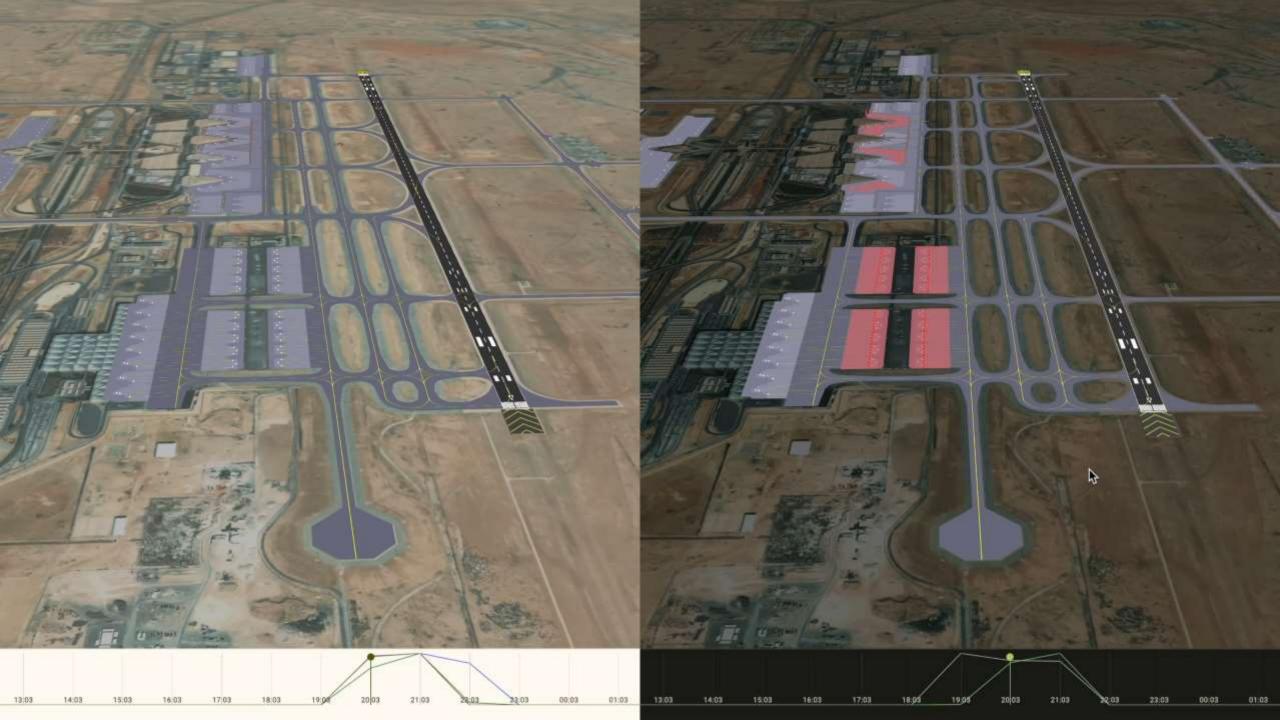
skywise. The beating heart of aviation

- Launched in 2017, Skywise is an aviation data platform that is a part of our Airbus Services offer and is a key differentiator for Airbus
- Skywise aims to be the **platform of reference** used by all major aerospace players to improve operational performance and business results, as well as to support their own digital transformation
- Skywise is able to connect and enable the complete digital aviation ecosystem: from Aircraft equipment suppliers; to Original Equipment Manufacturers (OEMs); and Operators and owners:
 - Collect and share quality data
 - Enable collaboration and co-creation to address topics such as safety, security, and environmental priorities

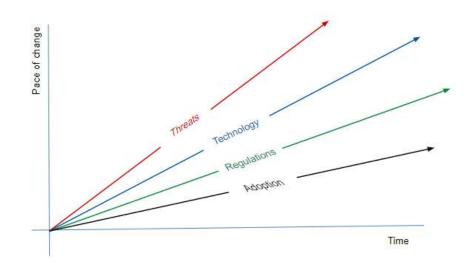
=> Skywise is the digital platform which prepares the aviation of tomorrow by connecting the rapid evolution of technologies with the industry standards and regulations







Coping with the pace of change



- **Encourage further exchanges** between the ICAO Council and industry (i.e. the Industry Consultative Forum) and share a common technology roadmap
- Identify and deploy appropriate regulations in a timely manner based on this common technology roadmap
- **Identify potential risks** associated with new technologies, then measure and mitigate their impacts by carrying out corrective actions on existing regulations and standards
- Involve all players in the aviation ecosystem to enable this technological evolution: Let's not only manage the change; Rather let's lead the change!

Main digitalization priorities

&

Call for action

Top 2 Priorities:

- 1- Embed digital DNA in our products & services: Digital by design
- 2- Contribute to the transformation of the aerospace industry by raising and shifting our standards to **new paradigms**, embedding **sustainability** in all our practices

Call for action:

- Keep Safety First, anticipate risks for our aviation ecosystem, from suppliers to airlines and maintenance actors
- **Collaboration** on cybersecurity, data quality and data exchange

Innovation Case Study – Virtual Queuing

Collaborative Innovation at Scale



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Case Study - Virtual Queuing

A National Collaborative Innovation



Challenge

Long Waits at Security Lines: Affecting passenger satisfaction negatively



Solution

Virtual Queuing: A system allowing passengers to book a slot for security screening in advance or join a digital queue, reducing physical waiting times



Approach

Foundation: Leveraging an ACI workgroup for expertise.

Partnership: Uniting with the five major airports in Canada and the FlyCanada CIO team.

Strategy: Driving support through shared branding, achieving economies of scale.



