08:00 – 09:00
Registration

09:00 – 09:15
Opening Speeches
• Michael Gill, Director and IATA Chief Delegate at the Diplomatic Conference on the Revision of the Tokyo Convention
• Dr. Jiefang Huang, Senior Legal Officer, ICAO

09:15 – 09:30
Unruly Passengers - how big is the issue, what are some of the triggers and who is affected by these incidents?
• Michael Gill, Director and IATA Chief Delegate at the Diplomatic Conference on the Revision of the Tokyo Convention

09:30 – 10:30
Dealing with unruly passengers and practical problems involved in seeking prosecutions – from the airline perspective
• Captain Paul D. McCarthy, Attorney and former Representative of the International Federation of Air Line Pilots Association (IFALPA) at ICAO
• Mr. Brian Kinane – Air Crew Security Training Manager at Emirates Airline

10:30 – 11:00
COFFEE BREAK

11:00 – 11:30
The Montreal Protocol 2014 – what changes will it bring?
• Ms. Tan Siew Huay, Director (Legal), Civil Aviation Authority of Singapore and President of the Diplomatic Conference to consider amending the Tokyo Convention 1963

11:30-12:30
How can the Montreal Protocol 2014 contribute to deterring unruly passenger behavior?
• Can we expect widespread ratification of MP14 and will this help to reduce the incidents of unruly behavior?
• Some States have already implemented domestic laws that include some of the provisions included in MP14 – what are the implications for them when ratifying MP14?
• What are some of the practical challenges that States may face when preparing to become parties to MP14?
• What guidance or support materials are available to States to help them when considering the legal aspects of unruly passengers

Moderator: Dr Jiefang Huang, Senior Legal Officer, ICAO
• Dr. Malgorzata Polkowska, Permanent Representative of Poland to ICAO and Chair of the ICAO Task Force on the revision of Circular 288
• Mr. Michael Jennison, Assistant Chief Counsel, International Affairs and Legal Policy, Federal Aviation Administration, US
• Mr. John Thachet, Legal Counsel, Transport Canada
• Auguste Hocking, Senior Legal Counsel, IATA

12:30 – 13:30
LUNCH BREAK

*Subject to change
13:30 – 14:30
Legal aspects of dealing with unruly passengers

- What is ICAO Circular 288 and how can it help States when dealing with legal aspects of unruly passengers?
- To what extent is enforcement a missing link in tackling unruly passengers? For example, is lack of criminal prosecution in all but the most serious cases of unruly behavior compromising the deterrent effect?
- Could other legislative models such as civil penalty/administrative regimes be more effective in less serious cases and are there examples of where these have been implemented by States?
- What practical measures can be taken to inform law enforcement authorities of the growing problem of unruly passenger behavior?

Moderator: Leslie MacIntosh, Deputy General Counsel, IATA
Panelists:
- Dr. Malgorzata Polkowska, Permanent Representative of Poland to ICAO and Chair of the ICAO Task Force on the revision of Circular 288
- Dr. Matti Tupamaki, Deputy to the Director General of Civil Aviation, Finnish Transport Safety Agency, Finland
- Rachel Nazarin, Legal Counsel, IATA
- Jean-François Bisson-Ross, Counsel-Litigation, Air Canada

14:30-15:00
COFFEE BREAK

15:00 – 15:15
Why a multi-stakeholder solution is required to the problem of unruly passengers and what does it look like?

- Tim Colehan, Assistant Director External Affairs, IATA

15:15 – 16:00
Prevention is better than cure: initiatives aimed at reducing unruly passenger incidents in the UK

- Importance of prevention to avoid inflight incidents
- The link between excessive drinking before the flight and unruly behavior on flights
- UK examples of multi-stakeholder initiatives that have been developed to tackle issue involving airlines, airports, restaurant and bar operators, police and handling agents, etc., and the results
- What lessons could other airlines and States learn from these initiatives?

- Nathan Stower, Chief Executive, British Air Transport Association (BATA)

16:00 – 16:15
The way forward

- Mr. Terry Olson, Chairman of ICAO Legal Committee and Conseil d’Etat, France

16:15 – 16:30
Wrap up and Close