



*International Civil Aviation Organization*

NORTH AMERICAN, CENTRAL AMERICAN AND CARIBBEAN OFFICE

**Twenty-Ninth Eastern Caribbean Working Group Meeting (29 E/CAR WG)**

Saint Vincent and the Grenadines, 9 to 13 May 2005

29 E/CAR WG – WP/16

02/05/05

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## **Agenda Item 3**

### **Specific Air Navigation Activities and Developments**

#### **3.6 Communications, Navigation and Surveillance (CNS)**

## **NETWORK FAILURES REPORTING AND FEED BACK PROCEDURES**

(Presented by France)

### **SUMMARY**

This WP proposes to make explicit the process of contact between TTCAA and French Antilles (and more generally the other ATC units) in case of regional network failure.

## **1. Introduction**

1.1 Since February 2005, and as instructed by TTCAA, the French ATC units send the regional network failure notifications to M. Francis Pedro (CANAS) and Mrs Veronica Ramdath (TTCAA).

## **2. Discussion**

2.1 Unfortunately, the French Antilles operational Air Navigation Services, facing with major recent outages, are not satisfied with the lack of feed back information from TTCAA, after these failure notifications are sent.

2.2 **On one hand, concerning the real time**, our local services do need to know at the first time whether the notification is taken into account by TTCAA (acknowledgment) and afterwards an assessment of the failure duration, especially when it is expected to last. In this case, regular reports of the restoration process are requested at a frequency to be established. Lastly, a formalization of the end of the outage is requested from TTCAA.

2.3 For French Antilles, it is proposed to TTCAA to report the failure acknowledgment and treatment information to:

### **- Guadeloupe :**

- M. Pierre ALASLUQUETAS (Head of Technical Division)
  - Phone : (590) 590 482 011
  - Fax : (590) 590 482 005
  - Mail : [pierre.alasluquetas@aviation-civile.gouv.fr](mailto:pierre.alasluquetas@aviation-civile.gouv.fr)

- M. Maurice ESQUIROL (Head of Maintenance Team)
  - Phone : (590) 590 482 013
  - Fax : (590) 590 482 040
  - Mail : [maurice.esquirol@aviation-civile.gouv.fr](mailto:maurice.esquirol@aviation-civile.gouv.fr)
- **Martinique :**
  - M. Alain ECHEGUT (Head of Maintenance Team)
    - Phone : (596) 596 422 501
    - Fax : (596) 596 426 632
    - Mail : [alain.echegut@aviation-civile.gouv.fr](mailto:alain.echegut@aviation-civile.gouv.fr)

2.4 Furthermore, after a delay of 72 hours of reported failure without a restoration to normal operation, France express the wish that Mrs Isabelle MONNIER, Head of the French Antilles and French Guyana Air Navigation Services, be systematically put as supplementary addressee of the exchanges of faxes at (596) 596 556 370.

2.5 **On the other hand, a posteriori**, there is a wish that after a significant failure (duration to agree upon), a report of the analysis of the failure (causes and actions taken for restoration) be transmitted.

### 3. **Proposed action**

3.1 The Meeting is invited to:

- take note of the need for feed back to the French Antilles maintenance units in case of failure of the network including:
  - acknowledgment of receipt of the failure notice;
  - information concerning the point reached in solving the situation (frequency to be agreed upon); and
  - notification of end of failure.
- take note of the French contact points to provide with the feed back.
- more generally adopt a common E/CAR reporting/feed back method for all the ATC units of the region.